

WHAT NOT TO FLUSH OR POUR DOWN DRAINS

Keeping Toronto's wastewater sewer system working well is a shared responsibility between Toronto Water and all who use it.



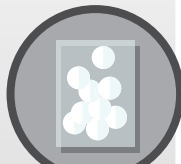
Many items we use on a daily basis cannot go down our toilets or drains.

To help keep Toronto's sewage system working well, and to help protect your home against basement flooding, never flush or put the following products down the drain:



WIPES OF ANY KIND

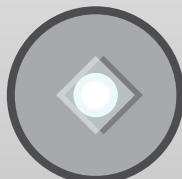
Including bathroom wipes, baby wipes and cleaning wipes – even those that say flushable can cause a problem



COTTON SWABS



DENTAL FLOSS



CONDOMS



FAT, OIL OR GREASE

Residential homes can place this in the Green Bin, with absorbent materials (e.g. paper towel).



FACIAL TISSUE



TAMPONS, SANITARY PADS



PAPER TOWEL (not contaminated with chemicals)



HOUSEHOLD HAZARDOUS WASTE

Including paints, pesticides, and many cleaning products

Must be disposed of safely. The City of Toronto offers residents Household Hazardous Waste drop-off depots and other options.



PHARMACEUTICALS

Including any prescription and non-prescription medication

Return to your pharmacy or a Toronto Household Hazardous Waste drop-off depot.



GARBAGE



GREEN BIN



Visit toronto.ca/wastewizard for more information on where many waste items can go.
Visit toronto.ca/water for more information on Toronto's sewer system and basement flooding prevention tips. For more information, call 311.

WHY YOU SHOULDN'T FLUSH OR POUR SOME THINGS DOWN YOUR DRAINS



WIPES OF ANY KIND, INCLUDING BATHROOM WIPES, BABY WIPES AND CLEANING WIPES

All wipes (even those labelled flushable) should go in the garbage - not down the toilet. These products can block your home plumbing and the City's sewer pipes, which can cause damage (including basement flooding) and can be costly to repair. If flushed wipes do make their way through the sewer pipes, they can damage equipment at wastewater treatment plants. Cleaning and repairing a flooded basement, cleaning and repairing the City's sewer pipes or fixing equipment at a wastewater treatment plant — all lead to increased operation and maintenance costs for you and the City.



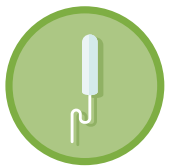
FATS, OILS, GREASE

When warm fats, oils, and grease are washed down the sink or toilet into the plumbing system they cool, harden and stick to the inside of sewer pipes (both in private sewer lines in your home and City sewers under the streets). Over time, the grease will build up and can block the entire pipe which can cause damage (including basement flooding) and be costly to repair.



PHARMACEUTICALS

Safely dispose of medications (prescription and non-prescription such as pain relievers, cough syrups, antibiotics, veterinary drugs, etc.) by returning them to a pharmacy or taking them to a Toronto Household Hazardous Waste drop-off depot.



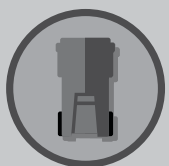
HYGIENE PRODUCTS

In addition to wipes, many other hygiene products can create blockages in your home plumbing and the City's sewer pipes or damage equipment at wastewater treatment plants.



HOUSEHOLD HAZARDOUS WASTE

Paints, pesticides, used motor oil and many cleaning products are just some examples of household hazardous waste. These items contain toxic ingredients and should be disposed of with caution at a Toronto Household Hazardous Waste drop-off depot.



WASTE INFORMATION

Visit toronto.ca/wastewizard for more information on where many waste items, including household hazardous waste can go.



WATER INFORMATION

Visit toronto.ca/water for more information on Toronto's sewer system and basement flooding prevention tips.

For more information, call 311. Help protect homes, businesses, public health and the environment.