

College Promenade Streetscaping Project

Frequently Asked Questions

Contract # 17ECS-TI-17SP

When Will Construction Start?

The City plans to issue two starts to this contract. The first will allow six weeks for the successful contractor to order all materials and locates needed to complete the job. The second date is the actual start date on site which will take place in early July.

How will the work be staged in 2017?

In 2017, work will be staged block by block however, there may be a second block used to store materials for the work taking place. Staging between Dovercourt and Ossington will be broken down into sections, given the length of the block. In Phase 1, work will start on the south side at Rusholme and progress east. Phase 1 work will include the parkettes on the south side of College Street. When all work is complete on the south side, the contractor will then move to the north side of the street and complete all outstanding work including the parkette work, in one phase.

Since work will take place in smaller sections on the south side, the fencing will also be staged differently, allowing for one half of the existing sidewalk to remain open. When the base concrete is poured for the pavers, bridges will be used to allow for access to residences and businesses as required. Machinery and materials will be stored within the block where work is taking place as much as possible. Access interruptions will be pre-arranged between affected businesses and the City staff prior to the planned disruption.

How will access to business be maintained?

Access to businesses shall be maintained at all times during construction, except for short duration (few hours) when concrete is poured and unit pavers are being installed. The work on the south side of College St. will involve removing the sidewalk in half-widths and reconstructing the unit paver base in half widths. This will ensure that access is always maintained. There will be instances where this option is not feasible. City Staff and the Contractor will co-ordinate with those specific businesses to determine a suitable time for this work. Wooden ramps will be provided for access when the sidewalk is being constructed beside business / apartment doorways.

How will access be maintained at the medical building and the YMCA?

Access to the medical centre at 815 College and YMCA will be maintained at all times. Work directly in front of the entrance doors will be coordinated to be done at mutually agreed time with the owner and Contractor.

How will fencing be placed around the work areas?

As described above, construction will proceed from west to east. Underground electrical work will be followed by sidewalk reconstruction in each block. There will be access separated by fencing along the sidewalk at all times, except when placing unit pavers. During concrete base pouring and paver placing, pedestrians will be directed to use the closed lane on College Street instead of the sidewalk.

How, when and where will garbage be collected?

Businesses / residents are expected to put out garbage according to the regular schedule using the regular containers or tags. When work is taking place within a block, the Contractor will be responsible for ensuring access is made for Solid Waste to pick up the containers and labelled bags at the end of the nearest block. The City Staff are making arrangements with Solid Waste to confirm pick up locations for the contractor to follow. The Garbage pick-up notice will be provided to affected residents and businesses leading up to the work approaching the planned block for work. Residents and businesses are responsible to ensure their bins are labelled with the appropriate addresses. A provision will be added to the contract tender to address garbage related issues in a timely manner.

Who are the Staff Contacts during this project?

Prior to construction, the first point of contact is the Senior Project Engineer,
Mario Goolsarran Tel: 416- 392-9187 email: Mario.goolsarran@toronto.ca

During construction, the City will provide contact details for the on-site inspector for this project. The on-site inspector can deal with construction-related concerns such as fencing locations, site cleanliness, noise concerns, garbage pickup and other issues that may come up during construction. The inspector will work with the contractor to address concerns or follow up with the Senior Project Engineer to follow up with the contractor.

At no time, are members of the BIA to raise concerns with the contractor or crews on site. All matters must be brought to the inspector for proper documentation in their daily log and management. Regular site meetings with the Project Engineer should allow for issues to be addressed in a timely fashion. In emergency water or other situations, 311 should be called as 311 can dispatch the appropriate staff to the site to address the issue. Prior to construction, a contact sheet will be provided to the BIA board with appropriate contact information as the inspector for this project has not yet been assigned.

How do I report emergencies?

Emergencies should be reported immediately to the Construction Inspector/Contractor's representative on site by calling 311 for water or other road emergencies. Criminal concerns, health emergencies or fires should be reported by calling 911.

What street furniture will be removed and when it will be restored?

On the south side of College Street from Rusholme to Shaw Street, all City owned benches, garbage containers, and TTC bus shelters within the Right of way will be removed prior to construction. Bike posts will be removed as construction moves and be replaced with the work. Since the North side work will be scheduled in shorter sections, there may not be many items removed from the Right of Way, where possible on the north side, garbage cans and bike rings will be maintained. The temporary bike racks will be moved at the time closest to work starting. Once the project is completed, the Senior Project Engineer will notify Transportation Services staff so all street furniture can be reinstated. The timing for the reinstallation of street furniture varies as locates are required for certain items; however, we will work with Transportation Services to get an installation time frame when construction is complete.

What parking arrangements are being made?

Since work is being staged in smaller sections, it is planned that all north side parking will be maintained when work takes place on the south side; with only the matching north side of the street having no parking to ensure there is enough room on the street for two lanes of traffic. When work moves to the north side, we will work to ensure that south side parking is reinstated. The City is working to see if alternate arrangements for nearby lots can be accessed during construction also.

These details will be communicated when confirmed. Visitors, business owners and residents are expected to abide by all parking regulations throughout this project. The City will not reimburse individuals for tickets issued during construction.

Where will temporary litter bins will be placed?

Garbage bins will be maintained on the north side of College Street during construction. Temporary litter bins are typically not provided during construction.

Does this project affect TTC streetcar service on College Street?

The 506 Carlton Streetcar will detour around the Construction Work Zone, shuttle buses will travel through the work zone on College Street during construction. More specific routing information will be provided in the Construction Notice.

Will some addresses / locations have different arrangements for parking access?

Some addresses and their parking access needs have been noted for different reasons; prior to construction starting, City Staff will meet with the appropriate property managers and / or owners to discuss the planned work in front of that address and their parking access. Access to enter and exit properties will be maintained at all times, but parking disruptions will be discussed in advance and arrangements will be made to deliver the work as smoothly as possible at those locations.

What happens when the contractor finds the unexpected underground?

If anything unexpected is found underground, the Contractor shall not proceed with work in the nearby vicinity until the element inspected and nearby soil is tested for contaminants. The Ministry of the Environment and Climate Change (MOECC) regulations need to be followed in such circumstances. Working with the BIA, the design for some elements when finished will be complementary to work that has been completed on the north side but will not use the same depth of sidewalk removal.

How should businesses plan deliveries?

Businesses will continue to receive store deliveries; however, delivery vehicles will not be permitted to stop within the areas where work is occurring. The City will work to provide a work delivery plan and schedule so affected businesses can adjust their delivery schedule for the time that work is scheduled in front of their location. During those times it is recommended that deliveries occur before or after construction hours before 7:00 A.M or after 9:00 P.M. When deliveries are scheduled, the business owner should contact the inspector.

Additional Information

College Street Projects

www.toronto.ca/collegest

TTC Service Diversions information:

[http://www.ttc.ca/Service Advisories/Route diversions/index.jsp](http://www.ttc.ca/Service_Advisories/Route_diversions/index.jsp)

