

June, 27, 2016

Basement Flooding Protection Program Sanitary, Storm Sewer and Watermain Replacements on Grey Road

Contract: 16ECS-LU-02FP

Expected Start Date: July 2016

Expected End Date: October 2016

**Timeline is subject to change.*

The City of Toronto will improve the storm and sanitary sewer system in your area to reduce the future risk of basement flooding and improve surface drainage conditions. This work also involves replacing a portion of the watermain and the City-owned portions of substandard water services and sanitary sewer laterals.

Work is planned on the following sections of Grey Road (see map on page 3) and will involve:

- Grey Road cul-de-sac (north of Old Orchard Grove) extending the storm sewer to the north end of the Grey Road cul-de-sac and replacing the existing watermain;
- Grey Road (from Melrose Avenue to St. Germain Avenue) – upgrading the sanitary sewer

The storm sewer is an underground pipe designed to collect stormwater and melting snow and release it into a downstream creek or river.

The sanitary service lateral connects your home's plumbing to the City's sewer, the water service underground pipe brings water to your house; both of these pipes are owned by you and by the City. The part that you own is from your house to the end of your property, the part the City owns goes from the sewer and watermain to your property line.

This project is part of the Council-approved 2016 Basement Flooding Protection Program to improve water distribution and renew aging infrastructure reducing the risk of sewer collapse or blockages that cause sewer backups and flooding.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a house on these sections of Grey Road that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

WORK DETAILS

In the first few weeks, the City's contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:

- Excavate the road and dig a trench to access and install the new sewer and water main
- Replace any City-owned water service pipes that do not meet City standards from the water main to the private property line
- Restore all work areas with asphalt, concrete or grass when the underground works are complete

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador at 416-507-3492 or valery.woloshyn@stantec.com.
- The City will not be responsible for damage to any privately owned items on City property.

	<p>Work Hours: Work will take place from 7:00 am to 7:00 pm., Monday to Friday, with work after hours and on weekends as required.</p>
	<p>Pre-Construction Inspection: dBA Environmental Services, under contract to the City of Toronto, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting time to set up appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hours advanced notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you do not receive advanced notice, an emergency water shut off could be necessary.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, you should get three quotes you can contact the City's contractor for one of your quotes.</p> <p>Water Service Replacement Contractor: Company/Contractor: Moretti Excavating Ltd. Contact Person: Theo Melo Phone: 905-265-7990 Contract No.: 16ECS-LU-02FP</p> <p>PLEASE NOTE: (any contract entered into to replace water services is between the home owner and the contractor.)</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Some of these efforts include adding Local Access signs and revising traffic signal times. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p>Grey Road, north of Old Orchard Grove, will be closed during working times. Single lane access will be maintained during non-working times where possible.</p> <p>Grey Road, from Melrose Avenue to St. Germain Avenue, will be closed to through traffic. Local traffic access to residences during non-working times will be maintained where possible. Temporary intersection closures at Grey Road and Melrose Ave and Grey Road and St. Germain Ave may be required.</p>
	<p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p>

	<p><i>In the event you receive a traffic ticket for on-street parking during this period of construction, please immediately contact the Field Ambassador listed below, so that your ticket can be cancelled.</i></p> <p>Please note that parking tickets cannot be cancelled if vehicles were parked in illegal parking spots such as in front of a fire hydrant or in no parking zones, or if they are submitted to the Field Ambassador later than three days after receipt.</p>
	<p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <i>Please ensure that you label your bins with your address.</i></p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).</p>

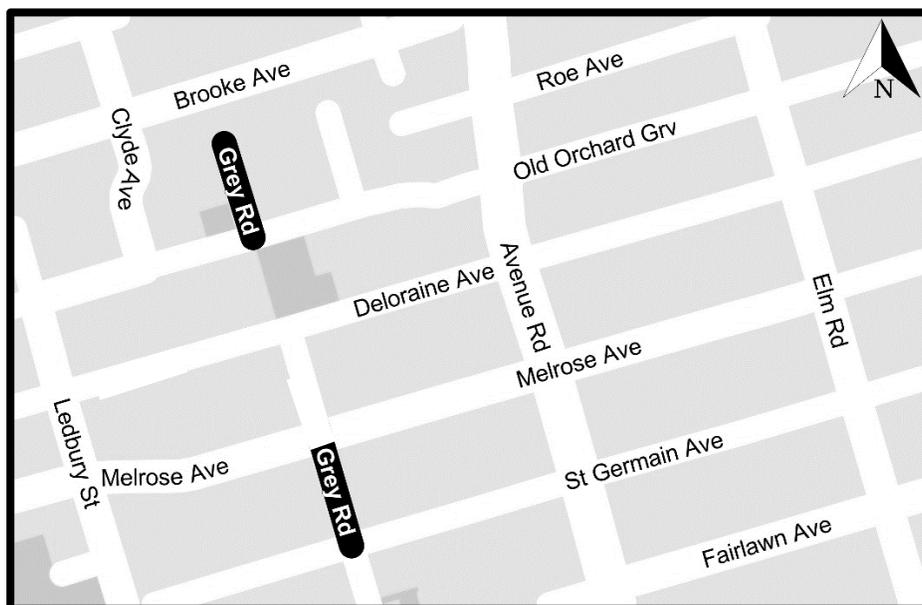
Mandatory Disconnection Program: Toronto City Council approved bylaws amending the Toronto Municipal Code to make it mandatory for property owners to disconnect their downspouts, where feasible. The construction work being done in your area will provide improved flood protection, but homeowners must do their part as well. Disconnecting downspouts from the City's sewer system is an important step in helping reduce the risk of both basement flooding and the release of polluted rainwater into our local waterways. To learn more about the program, please visit the City of Toronto website at: toronto.ca/downspout.

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **16ECS-LU-02FP**.

Field Ambassador	Valery Woloshyn, 416-507-3492, valery.woloshyn@stantec.com
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward16.htm

MAP OF WORK AREA



Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.