

November 11, 2016

## Watermain Replacement on Castlefield Avenue from Kincort Street to Dufferin Street

**Contract: 16ECS-LU-04SU**

**Start Date: August 29, 2016**

**Original End Date: December, 2016**

**NEW End Date: Spring, 2017**

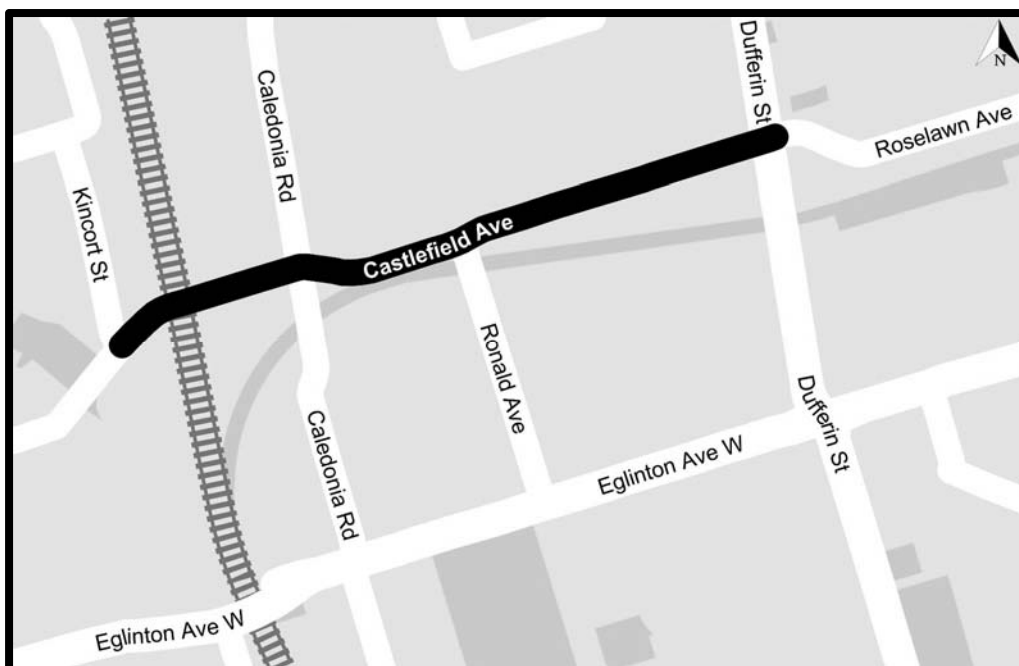
*\*Timeline is subject to change.*

This notice provides an update on the work to replace the watermain and the City-owned portion of substandard water services on Castlefield Avenue from Kincort Street to Dufferin Street.

Work on this project is currently behind schedule, this delay was caused by additional time for the contractor receiving third party utility locates which are required prior to any excavation work. The contractor has extended work hours on Saturday to complete the rest of the project within the timeline.

We know this project has an impact to all businesses and residents along Castlefield. We sympathize and appreciate your patience with the dust, noise and other inconveniences.

### MAP OF WORK AREA



### COMPLETED WORK

- The watermain has been installed from:
  - Kincort St to Ronald Avenue
  - Dufferin St to Fairbank Avenue

### REMAINING WORK







- Continue to install the new watermain and components in remaining areas
- Flush, disinfect, and test the watermain
- Replace any City-owned water service pipes that do not meet City standards from the watermain to the private property line. You may experience a temporary water shut-off during the time it takes to transfer the service.
- Restore all work areas with asphalt, concrete or grass when the underground work is complete




**Please note:** Temporary pavement will be placed over the watermain trench for the winter period. Crews will return in the spring to complete the work.

*You will see water flushing or running in areas along this project which enables the City to clean the new watermain to ensure it meets Toronto Water's servicing and quality standards. There are several test sites in the work zone. Before substandard water services are replaced to properties the contractor ensures Toronto Water's servicing and quality standards are met.*

## WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador.
- The City will not be responsible for damage to any privately owned items on City property

	<p><b>Work Hours:</b> Work will take place from 7:00 a.m. to 7:00 pm., <b>Monday to Saturday</b>, with work after hours and on Sundays as required.</p>
	<p><b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not received advanced notice, an <b>emergency water shut off</b> could have been necessary.</p>
	<p><b>Substandard Water Service Replacement:</b> Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, contact the City's contractor for one of your quotes.</p> <p><b>City's Contractor:</b>          Company/Contractor: Four Seasons Site Development Ltd.          Phone: (905) 789-0111          Contract No.: 16ECS-LU-04SU</p> <p><b>PLEASE NOTE:</b> any contract entered into to replace water services is between the home owner and the contractor.</p>
	<p><b>Road and Sidewalk Access:</b> In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway Access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p><b>Traffic Management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p><b>Traffic on Castlefield Avenue will be reduced to one lane.</b></p>
	<p><b>Parking:</b> Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at <b>416-808-2222</b>.</p>

	<p><b>Garbage &amp; Recycling:</b> Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <b><i>Please ensure that you label your bins with your address.</i></b></p>
	<p><b>Restoration:</b> The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced.</p>
	<p><b>Why is Water testing needed?</b></p> <p>The City's first priority is to ensure that all of pipes and the water flowing through the pipes meet the Ministry of Environment and Climate Change (MOECC) drinking water quality standards. Before a new watermain can be put into service, the City tests the water at an accredited lab to ensure it is safe to drink.</p> <p>This involves taking two samples, 24 hours apart, and having them tested to ensure they meet stringent drinking water quality standards -- these standards are set by MOECC. If a test result fails to meet the standard, crews work as quickly as possible to rectify the situation and the action taken depends on the situation.</p> <p>There are a number of reasons why water quality samples taken from new pipes can fail and this can include contamination during sampling or insufficient disinfection of the pipe and sometimes hot weather can make sampling more difficult as it affects the chemistry of disinfection, but it's not always the case. Once corrective action has been taken, the City will return to take more samples for testing. When two consecutive samples are found to meet the MOECC's drinking water quality standards, the watermain can be put into service. We apologize, but the water quality testing process can take time.</p>

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us and quote:

**Contract # 16ECS-LU-04SU.**

<p><b>Field Ambassador</b></p>	<p>Mai-Linh Ho, 416-497-8600 ext. 1242 TorontoPM3A@rvanderson.com</p>
<p><b>TTY Hearing Impaired Service</b></p>	<p>416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)</p>
<p><b>General inquiries</b></p>	<p>311</p>
<p><b>Website</b></p>	<p><a href="http://toronto.ca/improvements/ward12.htm">toronto.ca/improvements/ward12.htm</a> <a href="http://toronto.ca/improvements/ward15.htm">toronto.ca/improvements/ward15.htm</a></p>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.