

June 15, 2015

Storm and Sanitary Sewer Upgrades with Watermain Replacement

Sorlyn Avenue, De Marco Boulevard, Dante road, Culford Road and
Gracefield Park

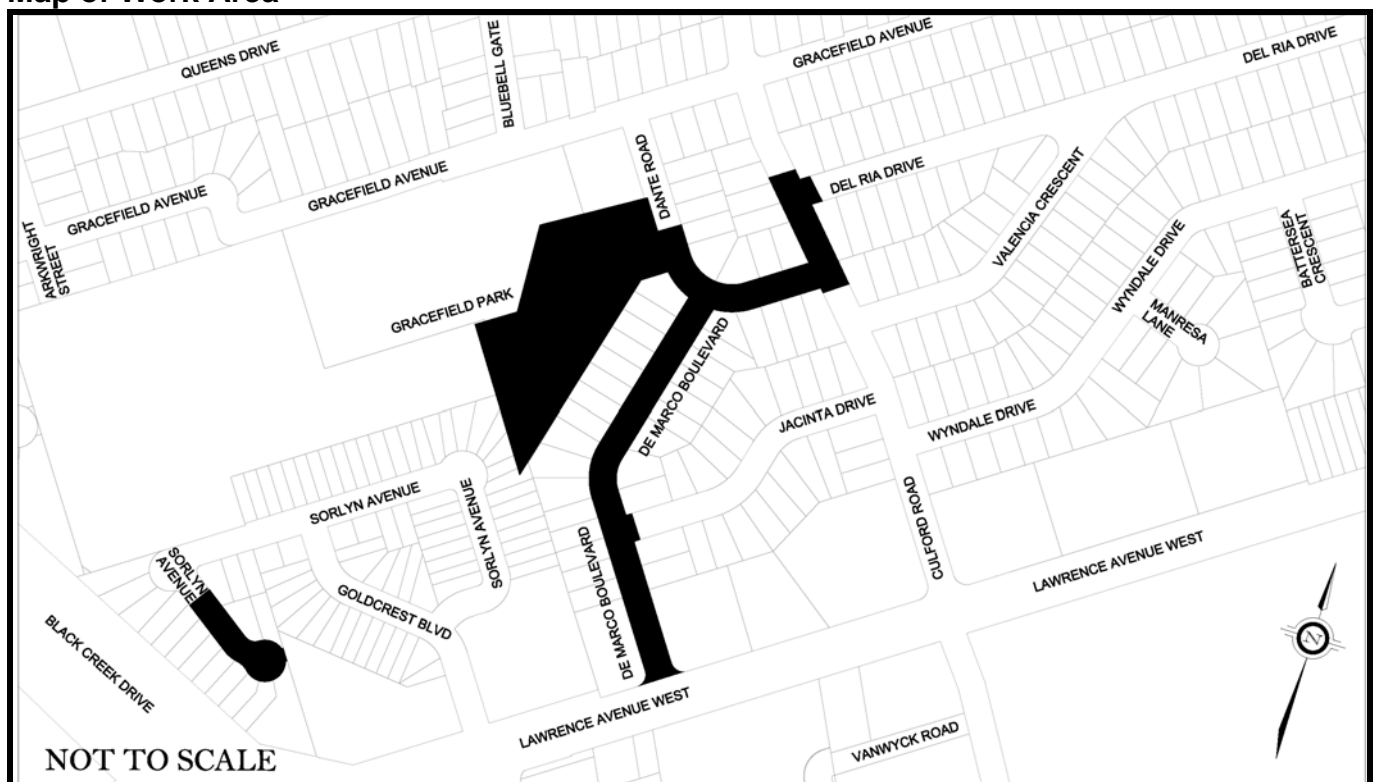
Start Date: July 2015
End Date: June 2017

The City of Toronto will upgrade the storm and sanitary sewer system in your area in order to improve basement flooding. This project will also involve upgrading the watermain and replacing the City-owned portion of any substandard water service in order to improve the water distribution system and drinking water quality. This project is part of the Basement Flooding Protection Program.

The work will take place on a part of Sorlyn Avenue, on Culford Road between Del Ria Drive and Valencia Crescent, on a part Dante Road from north of De Marco Boulevard to Culford Road, on De Marco Boulevard, and within Gracefield Park.

Your cooperation and patience during the construction period are crucial and appreciated.

Map of Work Area



Construction Details

This project will involve:

- digging trenches to install new storm and sanitary sewer pipes and in-line stormwater storage;
- adding high-capacity catch basins;
- installing a stormwater management dry pond in Gracefield Park;
- relocating and replacing portions of the watermain on Dante Road and on Culford Road,
- replacing the City-owned portion of substandard water services on watermain on Dante Road and on Culford Road; and,
- restoring the areas disturbed during construction.

You will be notified if there are any significant changes to the construction schedule or work.

Work Hours

Work will typically take place from 7:00 a.m. to 7:00 p.m. from Monday to Friday, with work after hours and on weekends as required.

Disruptions

As with all construction projects, there will be some vibration, noise, dust, and temporary inconveniences during working hours. In order to complete the work effectively and in a safe manner, some pedestrian and traffic restrictions such as temporary lane closures and localized road closures adjacent to the construction zone will be enforced as required. Also, temporary shutdowns of water service could occur.

The contractor will notify you of any temporary disruptions affecting your property. Every effort will be made to reduce the inconvenience. The City appreciates your understanding and cooperation.

Parking Restrictions & Allowances

Construction may require private driveways to be temporarily closed. If your driveway is affected, you will be notified by the contractor before it is closed. While their driveway is closed, residents will have to park on the street during working hours and overnight.

Boulevard Work

Property owners in the affected area are reminded to remove any privately owned items from the boulevard. The City will not be responsible for damage to any privately owned items installed on the City's property, which typically extends a few metres beyond the edge of the street.

Pre-construction Inspection

dBA Environmental Services, under contract with the City of Toronto, will survey all properties within 30 metres of the construction area prior to the July 2015 start date. Participating in the survey is voluntary; however, participation is important to determine if damage was caused during construction. The survey will include an inspection of both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting to set up survey appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during the survey.

Mandatory Disconnection Program

Toronto City Council approved bylaws amending the Toronto Municipal Code to make it mandatory for property owners to disconnect their downspouts, where feasible. Refer to http://www.toronto.ca/legdocs/municode/1184_681.pdf. The construction work being done in your area will provide improved flood protection, but homeowners must do their part as well. Disconnecting downspouts from the City's sewer system is an important step in helping reduce the risk of both basement flooding and the release of polluted rainwater into our local waterways.

To learn more about the program, please visit the City of Toronto website at: toronto.ca/water.



Substandard Water Service Replacement

A water service is the pipe that connects your house to the City's water distribution system to deliver water into your home. There are two portions to the water service – the privately-owned portion and the publicly-owned portion.

The privately-owned portion runs from the property line to the home and is owned by the property owner; the City-owned portion runs from the property line to the watermain and is owned by the City.

The City will replace the City-owned portion of any substandard water service connection discovered during construction. The City is not responsible for replacing the privately-owned portion of the water service.

Your water service may be considered substandard if:

- the water service is made of lead or galvanized metal;
- the water service is smaller than the City's 19mm standard size;
- it is a double service, delivering water to more than one residential property; or
- it is leaking or broken.

If you are considering replacing the privately-owned section of the service it is recommended that you obtain multiple quotes from licensed contractors before deciding which company to hire. Property owners may contact the same contractor retained by the City to obtain an estimate for replacing the private portion of the water service at the same time as the public portion. PLEASE NOTE: any contract entered into is between the home owner and the contractor.

Please take the time to read the attached fact sheet carefully as it contains important information on replacement of lead pipes and potential health concerns.

Working with the Community

The City of Toronto is committed to communicating with you about the upcoming construction activities and anticipated disruptions. Shakha Vasdani is the Field Ambassador for the Basement Flooding Protection Program and can be reached at 416-338-5497. Please contact Shakha if you have any questions regarding the timelines for the completion of the construction or any other questions regarding the construction for the Basement Flooding Protection Program within your neighbourhood.

For more information

Project website

toronto.ca/constructioninfo
toronto.ca/involved/projects
(see Basement Flooding Protection Program)
www.toronto.ca/leadpipes

Project Hotline

Shakha Vasdani
416-338-5497
Monday to Friday 8am to 5pm

Field Ambassador
bfpp@ch2m.com

After Hours Emergency

Customer Service Line

311

TTY

Hearing Impaired Line

416-338-0889

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