

August 24, 2016

Watermain Replacement on Lake Crescent from Dwight Avenue to Royal York Road

Contract: 16ECS-LU-03SU
Start Date: August 29, 2016
End Date: November 19, 2016
**Timeline is subject to change.*

The City of Toronto will replace the watermain and the City-owned portion of substandard water services on Lake Crescent from Dwight Avenue to Royal York.

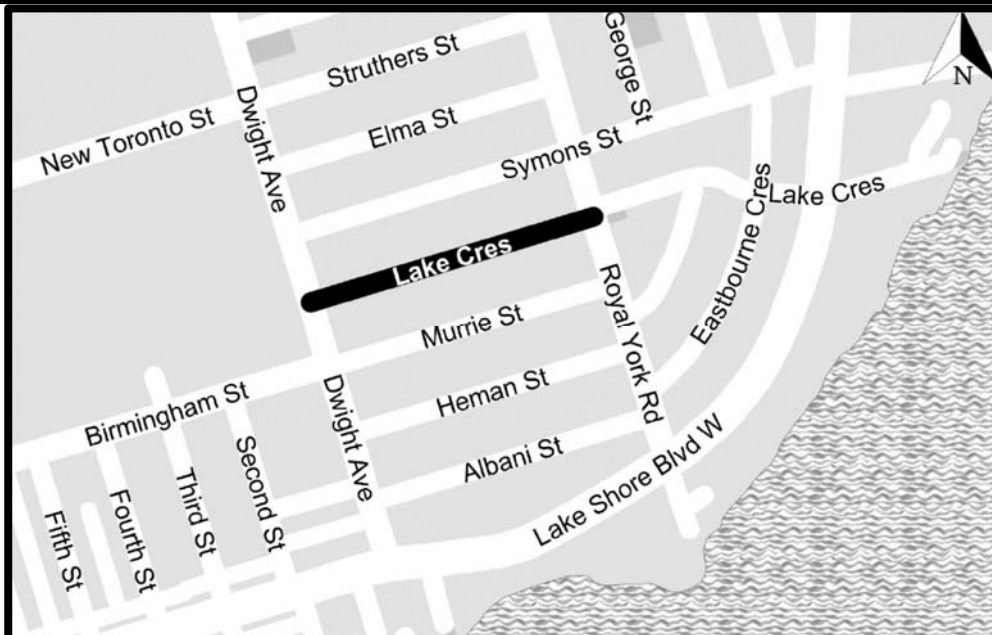
The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2016 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk watermain breaks.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a house on Lake Crescent that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA










WORK DETAILS



In the first few weeks, the City's contractor will move equipment on-site and prepare the work area. Before construction begins, a company retained by the City's contractor will contact you to arrange for an optional photographic survey of your property. Construction crews will then:

- Excavate the road and dig a trench to access and install the new watermain
- Replace any City-owned water service pipes that do not meet City standards from the watermain to the private property line
- Restore all work areas with asphalt, concrete or grass when the underground works are complete

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador
- The City will not be responsible for damage to any privately owned items on City property.

	<p>Work Hours: Work will take place from 7:00 am to 7:00 pm., Monday to Friday, and 9:00 am to 4:00 pm on Saturday, with work after hours and on Sundays as required.</p>
	<p>Pre-Construction Inspection: OZA Inspections Ltd, retained by the contractor, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting time to set up appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advanced notice, an emergency water shut off could have been necessary.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, contact the City's contractor for one of your quotes.</p> <p>City's Contractor: Company/Contractor: Direct Underground Phone: 905-303-9803 Contract No.: 16ECS-LU-03SU</p> <p>PLEASE NOTE: any contract entered into to replace water services is between the home owner and the contractor.</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Some of these efforts include adding Local Access signs, revising traffic signal times. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p>Traffic on Lake Crescent will be reduced to one lane.</p>
	<p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p> <p><i>In the event you receive a traffic ticket for on-street parking during this period of construction, please immediately contact the Field Ambassador listed below, so that your ticket can be cancelled.</i></p> <p>Please note that parking tickets cannot be cancelled if vehicles were parked in illegal parking spots such as in front of a fire hydrant or in no parking zones, or if they are submitted to the Field Ambassador later than three days after receipt.</p>

	<p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <i>Please ensure that you label your bins with your address.</i></p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced.</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote

Contract 16ECS-LU-03SU.

<p>Field Ambassador</p>	<p>Aaron Bell, 416-497-8600 extension 1351 TorontoPM3A@RVAnderson.com</p>
<p>TTY Hearing Impaired Service</p>	<p>416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)</p>
<p>General inquiries</p>	<p>311</p>
<p>Website</p>	<p>toronto.ca/improvements/ward6.htm</p>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.