

March 6, 2017

Watermain Cleaning and Relining on The Queensway From The West Mall to The East Mall

Contract: 16TW-OS-34CWD
Start Date: March 2017
End Date: December 31, 2017
**Timeline is subject to change.*

The City of Toronto will be cleaning and structurally re-lining the watermain in your area starting in the month of March. During this process, the City will also replace the City-owned portion of any substandard water service pipes.

A map of the work area can be found on page 3 of this notice.

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part that the City owns goes from the municipal watermain to your property line. The part that you own goes from your property line to your water meter.

This project is part of the Council-approved Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made from tap water.

Please note: Lead pipes were **not** used in apartment buildings or other multi-residential buildings with more than six units.

WORK DETAILS

In the first few weeks, the City's contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:








- Excavate pits in the road to access the watermain
- Install a temporary water supply system and attach your building to the supply
- Clean and structurally re-line the existing watermain
- Replace any City-owned water service pipes that do not meet City standards (from the watermain to the private property line)
- Remove the temporary water supply and restore all work areas with asphalt, concrete or grass



WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects
- The City will not be responsible for damage to any privately owned items on City property



Work Hours: Work will take place from 7:00 am to 7:00 pm., Monday to Friday, with work after hours and on weekends as required. Night work may be required as part of this project. You will be notified in advance of any changes to work hours.

	<p>Access to Your Home/Building: The City-hired contractor may need access to your home/building to complete a pre-construction survey and install shut off valves. The contractor will deliver a pre-construction survey request to schedule a time to complete the survey.</p>
	<p>Customers in Industrial, Commercial, Institutional and Multi-Residential Buildings: Please note that all project-related information, including water disruption notification, will be communicated directly to your property manager and/or superintendent with the request that they share it with all occupants.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will need to be shut-off to complete construction; the contractor will provide at least 24-hour advance notice for all planned shut-offs. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advanced notice, an emergency water shut off could have been necessary.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, you may contact the City's contractor for one of your quotes.</p> <p>Water Service Replacement Contractor: Company/Contractor: FerPal Infrastructure Contact Person: Myron Greszta Phone: 416-742-3713 Contract No.: 16TW-OS-34CWD</p> <p>PLEASE NOTE: You are encouraged to obtain several quotes before selecting a contractor. The City is not able to get involved in any contract for work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property.</p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and pedestrians. Road users should expect delays and increased traffic on nearby main and side streets.</p>

	<p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p> <p><i>In the event you receive a traffic ticket for on-street parking during this period of construction, please immediately contact the Field Ambassador listed below for more information.</i></p>
	<p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. Please ensure that you label your bins with your address.</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **16TW-OS-34CWD**

Field Ambassador	647-923-3430, TorontoWMrehab@mmm.ca
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward5.htm

MAP OF WORK AREA



Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.