

April 18, 2017

Watermain Replacement on Old Burnhamthorpe Road Norbert Crescent and Melbert Road

Contract: 17ECS-TI-102LR

Expected Start Date: May 1, 2017

Expected End Date: October 31, 2017

**Timeline is subject to change.*

The City of Toronto will replace the watermain and the City-owned portion of substandard water services on Old Burnhamthorpe Road from Elmcrest Road easterly to Burnhamthorpe Road, on Norbert Crescent and Melbert Road (see map).

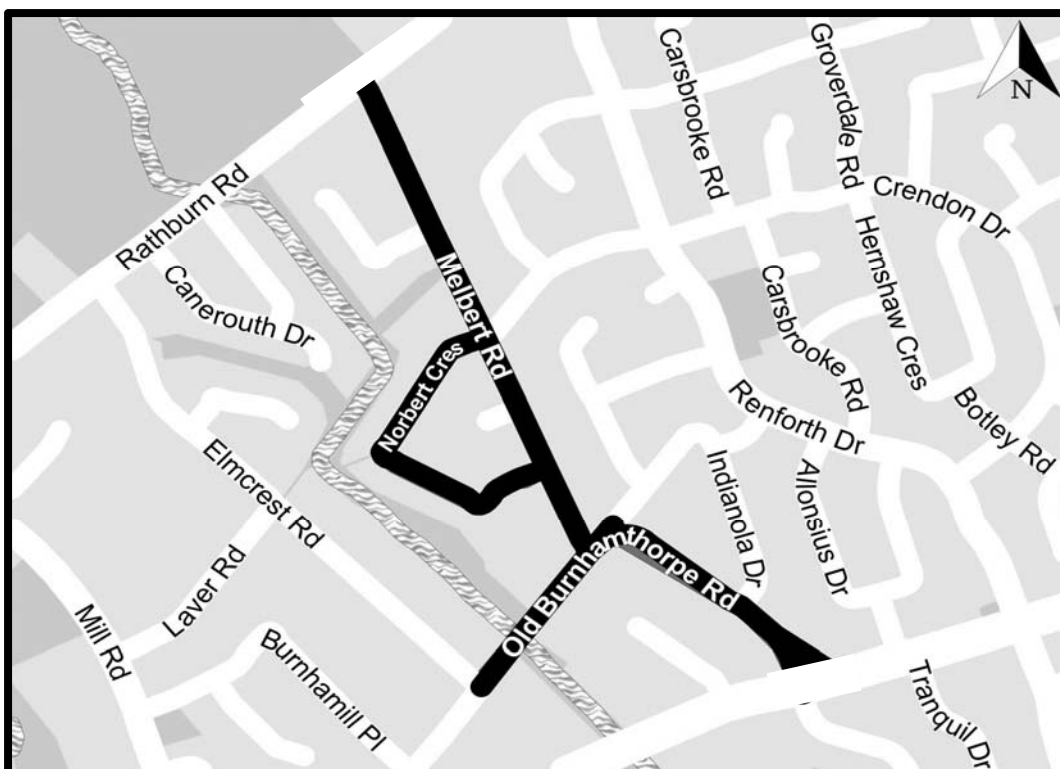
The water service is the underground pipe that brings water to your house and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2016 Capital Works Program to improve water distribution and renew aging city roads and sidewalk for current and future needs.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on Old Burnhamthorpe Road from Elmcrest Road easterly to Burnhamthorpe Road, on Norbert Crescent or Melbert Road in a residence that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA









WORK DETAILS




The City's contractor will:

- Replace the existing City watermain with a new watermain
- Replace any City-owned water service pipes that do not meet City standards from the watermain to the private property line

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Work in the boulevard in front of homes is expected. This work includes removing and replacing driveways, municipal sidewalks and boulevards, where necessary.
- Property owners should remove items located within City property limits (boulevard), such as landscaping, fencing, irrigation systems and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador listed below.
- The City will not be responsible for damage to any privately owned items on City property.

	<p>Work Hours: Work will take place from 7:00 a.m. to 7:00 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p>Pre-Construction Inspection: OZA Inspections Ltd. under contract to the City of Toronto, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting time to set up appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property may be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In rare instances an emergency water shut off may occur without notice.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, the City recommends you get three quotes. You can contact the City's contractor for one of your quotes.</p> <p>Water Service Replacement Contractor: Company/Contractor: Rabcon Contact Person: Cathy Mangiafridda Phone: 905-888-6281 Contract No.: 17ECS-TI-102LR</p> <p>PLEASE NOTE: (any contract entered into to replace water services is between the home owner and the contractor.)</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p>

	<p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p>
	<p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <i>Please ensure that you label your bins with your address.</i></p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced.</p>

MORE INFORMATION:

If you have questions about the upcoming work, please contact us and quote **Contract 17ECS-TI-102LR**.

<p>Field Ambassador</p>	<p>Taras Pawluk, 416-806-1763, taras.pawluk@wspgroup.com</p>
<p>TTY Hearing Impaired Service</p>	<p>416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)</p>
<p>General inquiries</p>	<p>311</p>
<p>Website</p>	<p>toronto.ca/improvements/ward3.htm</p>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.