

TORONTO Solid Waste Management Services

Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and private sector solid waste, recyclables, organics, electronics waste and household hazardous waste. The division manages four collections yards, one maintenance yard, seven transfer stations and six household hazardous waste depots, one single stream recycling facility, two organics processing facilities, Green Lane Landfill and 160 former landfills.

Toronto City Hall
25th Fl. E., 100 Queen St. W
Toronto ON M5H 2N2

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Facsimile.....392-4754

Facsimile.....392-4754

General Manager
Jim McKay392-4715
Administrative Assistant
Stella Pupulin392-8301
Administrative Assistant 2
Lynette Starr397-9575
Program Manager
Kris Hornburg392-8219
People Services Consultant
Sonia Kapur392-4766
Web Analyst
Lionel Coelho338-8449

Director
Vincent Sferrazza392-9095
Administrative Assistant
Monique Brown.....397-0210

Business Systems & Revenue

Manager (Acting)
Simon Dimuantes397-0207
Support Assistants
Scott Cameron397-0623
Daniel Boulos397-0620
Sherina Khan397-0628
Sonia Bhatia392-8304
Budget Analyst
Joy Shuffler397-0612
Senior Systems Integrator
Bert Neutel392-6179
Magil (Gil) Darnley (Acting)..... 397-0951
Systems Integrator
Lystra Singh397-9573
Supervisor, Weighscale Operations
Dave Carter.....392-3768
Business Analyst
Rajan Sharma392-9156
Business Analyst
Abdul Oboh397-0277
Business Intelligence Solution Architect
Navaz Rajabali392-1773

Policy, Planning & Support

Responsible for monitoring trends in the solid waste industry and providing sound advice on new programs, program enhancements and new technologies to the operating units and Council. Provides the technical review and comments on internal and external regulations, legislation and statutes. Researches, designs and drafts harmonized policies, eligibility criteria and by-laws in support of operations and design, and executes Request for Proposals and Tenders for services and capital projects. This unit is also responsible for the effective planning, organizing, management and control of residential programs and services related to the billing and accounting of the Solid Waste Management Services rates.

Waste Management Planning

Manager (Acting)
Charlotte Ueta.....392-8506
Research Analysts
Allan Mazur.....392-3701
Katrusia Balan392-7827
Nasser Jamal.....392-5807

| | |
|---------------------------|----------|
| Project Lead | |
| Renee Dello (Acting)..... | 392-5806 |
| Emily Marmoreo | 397-9569 |
| Sean Hurley | 397-0622 |
| Web Analyst | |
| Lionel Coelho | 338-8449 |

Operational Support

Metro Hall
19th fl., 55 John St
Toronto ON M5V 3C6

| | |
|----------------|----------|
| Facsimile..... | 397-1348 |
|----------------|----------|

| | |
|----------------------------------|-------------------|
| Manager | |
| John Oswald | 392-4226 |
| Supervisor – Operational Support | |
| Adam Gerrard..... | 396-5016 |
| Research Analysts | |
| Carlyn Mabatid..... | 397-1428 |
| Pap Mishra..... | 392-8441/392-8825 |
| Minnie Chillingworth | 392-1865 |
| Richelle Hunt..... | 392-6727 |
| Elizabeth Richardson..... | 396-8136 |
| Support Assistants | |
| Andrea Kirby | 392-8287 |
| Asha Ahmed | 392-9804 |
| Joyce Toney-Farrell..... | 392-5450 |
| Aulene Forbes..... | 392-8830 |
| Pearley Boodram | 397-5649 |
| Maribel Acuna..... | 392-8336 |
| Fatima Pimental | 397-0208 |
| Steven Lee Whitter | 392-8330 |
| Tina Colangelo (Acting)..... | 392-6136 |

Collections and Litter Operations (City-Wide)

Provides curbside collection of garbage, recycling, organics, yard waste, electronics and white goods for single family, multi-family, the City's Agencies, Boards, Commissions and Departments, institutions and small commercial establishments. Provides collection of large front-end containerized waste, recyclable and organic materials from multi-residential buildings (apartments/condominiums). It also provides litter cleaning operations and collection (emptying) of litter receptacles on main streets throughout the City and in City parks. In addition, a Customer Service and Waste Diversion Implementation' unit has been established to support the division in its goal of improving customer service

and implementing new diversion initiatives. Environment Days are also now provided by this section.

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Toronto ON M5H 2N2

| | |
|-------------------|----------|
| Facsimile.. | 392-4754 |
|-------------------|----------|

| | |
|---------------------------------|----------|
| Director | |
| Rob Orpin..... | 392-8286 |
| Administrative Assistant | |
| Sylvia Alfano..... | 392-3474 |
| Senior Projects Coordinator | |
| Kevin Vibert | 397-0203 |
| Support Assistant | |
| Jackie Nagee..... | 392-8204 |
| Toronto Urban Fellows Associate | |
| Suhail Ahmed | 392-0132 |

Customer Service & Waste Diversion Implementation

Ingram Yard
86 Ingram Drive
North York, ON M6M 2L6

| | |
|----------------|----------|
| Facsimile..... | 392-0396 |
|----------------|----------|

| | |
|---|----------|
| Manager | |
| Gilbert Siu | 392-1516 |
| Supervisor, Operational Support | |
| Sandra Zavaglia..... | 392-6892 |
| Supervisor – Operational Support | |
| Rick Yez | 392-7802 |
| Supervisor – (Environment Day Program) | |
| Derek Tung..... | 392-1519 |
| Project Leads | |
| Angela Doyle..... | 392-0757 |
| Ref Aoude..... | 392-6998 |
| Paolo Trulli | 392-1930 |
| Brian Wong | 338-1883 |
| Geana Cruz | 392-0895 |
| Co-ordinator Material Recycling & Reduction | |
| Robert Hanna..... | 392-1517 |
| John Oliver | 395-6383 |
| Ruth Livingston, (Acting) | 392-2032 |
| Co-ordinator Volunteer Management | |
| William To | 338-1882 |
| Ania Ksiazek | 392-1793 |

| | |
|-------------------------------|----------|
| Research Analysts | |
| Connie Andrews | 338-1885 |
| Stefanie Hunte | 392-9961 |
| Support Assistants | |
| Melissa Cirillo-Wilcox | 392-7867 |
| Ann Phillip..... | 338-1884 |
| Marisa Borja-Marchese | 338-1886 |
| Brian McGrath, (Acting) | 338-1887 |
| Nga Do | 392-1513 |

Contracted Services

Ingram Yard
86 Ingram Drive
North York ON M6M 2L6

| | |
|----------------|----------|
| Facsimile..... | 395-6398 |
|----------------|----------|

| | |
|----------------------------------|----------|
| Manager | |
| Emily LeBlanc..... | 395-0031 |
| Supervisor | |
| Priyadharsan Navaretnarasa | 392-7723 |
| Research Analysts | |
| Michelle Angove | 392-0145 |
| Sutha Kasilingam | 395-0408 |
| Support Assistant | |
| Shannon Brown | 395-0033 |
| Yard Clerk | |
| Americo Ricci..... | 395-6366 |

District 1 Daytime Collections

(Etobicoke)

| | |
|------------------------|----------|
| Supervisor | |
| Patricia McDaniel..... | 338-0955 |
| Project Lead | |
| Robert Terrell | 395-0398 |
| Scott McFarlane | 392-2138 |

District 2 Daytime Collections

(West of Yonge St to the Humber River)

| | |
|------------------------|----------|
| Supervisor | |
| Patricia McDaniel..... | 338-0955 |
| Project Leads | |
| Frank Parente..... | 395-6301 |
| Luke O'Regan..... | 392-0423 |

Front-end Multi-Residential Collections (City-wide)

| | |
|----------------------|----------|
| Supervisor | |
| Kyle Glibbery | 395-0036 |
| Project Leads | |
| Americo Pacitto..... | 395-6365 |
| Jim Adamo | 392-7893 |

| | |
|--|----------|
| Cindy McKenzie..... | 338-1888 |
| Lukasz Polinski, (Acting) | 392-7893 |
| Project Lead – Toronto Community Housing Corporation | |
| Andrew Sanger | 771-9601 |

In-House Collections (Districts 3 and 4)

| | |
|---------------------------------------|----------|
| Manager, Business Operations (Acting) | |
| John Ioannou | 396-4841 |

Daytime Collections – District 3

(East of Yonge St to Victoria Park Ave)
Bermondsey Yard
25 Old Eglinton Avenue
North York ON M4A 1H4

| | |
|----------------|----------|
| Facsimile..... | 395-6319 |
|----------------|----------|

| | |
|----------------------------|----------|
| Manager (Acting) | |
| John Gojcevic..... | 395-6332 |
| General Supervisor | |
| Frank Sguigna..... | 395-6394 |
| Supervisors | |
| John Alcott | 395-0089 |
| Sean Scott, Acting | 395-6342 |
| Stephen DeAbreu | 395-6342 |
| Tony Giordano | 395-7473 |
| Michael Jarvis..... | 395-6385 |
| Research Analyst | |
| Harpreet Singh..... | 395-0415 |
| Support Assistant | |
| Amy Waltho | 395-1122 |
| Materials Management Clerk | |
| Brett Kellow | 395-0479 |

Daytime Collections - District 4

(East of Victoria Park Ave)
Ellesmere Yard
2000 Midland Avenue, Building A
Scarborough ON M1P 3E1

| | |
|----------------|----------|
| Facsimile..... | 396-4118 |
|----------------|----------|

| | |
|-----------------------------|----------|
| Manager | |
| Lisa Duncan..... | 396-7700 |
| Support Assistant | |
| Fran Gigliotti | 396-4133 |
| General Supervisor (Acting) | |
| Mike Freris | 396-4893 |

Supervisors

| | |
|---------------------------------|----------|
| Darrin Babineau, (Acting) | 396-4820 |
| Dave Bolton..... | 396-4075 |
| Joe Esposito..... | 396-4104 |
| Jonathan Fry | 396-4347 |
| Saki Rodis (Acting) | 396-4820 |
| Bonnie Ballam (Fleet)..... | 395-6239 |

Materials Management Clerk

| | |
|----------------------|----------|
| Gerrard Leccese..... | 396-5184 |
|----------------------|----------|

Budget Analyst

| | |
|--------------------|----------|
| Tatum Prince | 396-4081 |
|--------------------|----------|

Yard Clerk

| | |
|---------------------|----------|
| Joanne Steele | 396-4081 |
|---------------------|----------|

Nights & Parks Collections (City-wide)

Bermondsey Yard
25 Old Eglinton Avenue
North York ON M4A 1H4

| | |
|----------------|----------|
| Facsimile..... | 395-6319 |
|----------------|----------|

Manager (Acting)

| | |
|---------------------|----------|
| Anthony Butera..... | 395-0404 |
|---------------------|----------|

Night-time Collections (City-wide)**General Supervisor**

| | |
|--------------------|----------|
| Michael Muia | 395-6377 |
|--------------------|----------|

Supervisors

| | |
|------------------------------|----------|
| Jason Kerfont..... | 395-6194 |
| Corey Rooney..... | 395-6342 |
| Avraam Neaga, (Acting) | 395-6194 |
| Tim Rodgers, (Acting)..... | 395-6194 |

Parks Litter Bin Collection (City-wide)**General Supervisor**

| | |
|--------------------------------|----------|
| Mike Perikleous (Acting) | 395-0088 |
|--------------------------------|----------|

Supervisors

| | |
|-----------------------------------|----------|
| Lance Crago | 338-3426 |
| Mario Pepe | 338-3424 |
| Gerry Ridge | 771-9593 |
| Carson Wiseman, Ingram Yard | 395-0030 |

Project Leads

| | |
|--|----------|
| Jesse Redditt | 392-7893 |
| Carolyn McSkimming (Acting)..... | 395-6363 |
| Melissa Marcelline-Samuel (Acting) | 395-7303 |

Research Analysts

| | |
|----------------------|----------|
| Benjamin Sulky | 395-7680 |
|----------------------|----------|

Toxic Taxi (City-wide)**Supervisor**

| | |
|-----------------------------------|----------|
| Carson Wiseman, Ingram Yard | 395-0030 |
|-----------------------------------|----------|

Litter Operations (City-wide on main streets)

Yonge Yard
1008 Yonge Street
Toronto ON M4W 2K1

| | |
|----------------|----------|
| Facsimile..... | 392-0882 |
|----------------|----------|

Manager

| | |
|---------------|----------|
| Dan Smit..... | 392-7725 |
|---------------|----------|

General Supervisors

| | |
|-------------------------------|----------|
| Ken Ridgeway | 392-7788 |
| Pierre St-Jean (Acting) | 392-7748 |

Supervisors

| | |
|---|----------|
| Sam Attardi..... | 392-7707 |
| Chris Bagiamis | 392-7772 |
| Ed Camara | 392-7700 |
| Keith LeBlanc..... | 392-7707 |
| Rob Gordon (Acting)..... | 392-7751 |
| Jim Jones | 392-7716 |
| Jack Ramsay, Ellesmere Yard | 396-5115 |
| Mike Stinson..... | 392-7722 |
| Jaclyn Brillinger (Manual Cleaning) | 392-7745 |

Research Analysts

| | |
|-------------|--|
| Vacant..... | |
|-------------|--|

Special Events**Project Leads**

| | |
|----------------------|----------|
| Jameel Alladin | 392-7767 |
| Marlon Johnson | 392-7171 |

Street Litter Bin Collection (City-wide)

433 Eastern Avenue, Building C, 2nd Fl.
Toronto ON M4M 1B7

| | |
|----------------|----------|
| Facsimile..... | 392-0378 |
|----------------|----------|

Supervisors - Day Shift

| | |
|-----------------------------|----------|
| Ayre Browning | 338-3425 |
| Shawn Cabral (Acting) | 338-3425 |

Supervisors - Night Shift

| | |
|-------------------------------|----------|
| Robert Boomhour (Acting)..... | 338-1900 |
| Chris Maton (Acting) | 338-1900 |
| Jason Kerfont..... | 338-1900 |

Infrastructure Development & Asset Management

Responsible for the division's physical assets throughout their complete lifecycle, from initial design and construction; to commissioning and start-up; to meeting major maintenance and rehabilitation requirements during the life of the asset; to the eventual retirement and disposal of the asset. SWMS has over \$569M in assets consisting of five (5) collection yards; seven (7) transfer stations & six (6) household hazardous waste depots; two (2) Organics Processing Facilities; the Green Lane Landfill and 160 closed landfills; over 600 vehicles and pieces of equipment; and over 1,600,000 bins and carts.

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Toronto ON M5H 2N2

Facsimile.....392-4754

Director

Carlyle Khan.....392-5488

Administrative Assistant

Norma Deeton397-0204

Senior Projects Coordinator

Jackie Wilson396-4160

Senior Project Manager

Meaghan Davis.....392-8517

Project Lead (Acting)

Olivia Waterman397-9574

Asset Management

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile..... 397-1243

Manager

Kong Seto392-3340

Senior Engineer

Grace McLenaghan.....338-1023

Project Lead

Nga Nguyen.....392-3383

Research Analysts

Grace Jeon338-0614

Andy Liu392-3293

Capital Delivery

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile..... 397-1243

Manager

Neil MacDonald392-3473

Project Manager

Silvio Abate392-7088

Senior Engineers

Bob Kearse, Keele Valley Landfill (905)303-4058

Julius Lenart338-0668

Engineer

Roger Wong392-4259

Support Assistant

Larisa Dante392-3196

Closed Landfill Operations

Keele Valley Landfill
7 Eaglet Court
Maple ON L6A 4E2

General Enquiry..... 905-832-0682

Facsimile..... 905-832-4944

Manager

Lynda Mulcahy..... 905-303-4017

Supervisor, Construction

Wes Talaga..... 905-303-4099

Supervisor, Landfill Monitoring

Dave Bourque (Acting)..... 905-303-4278

Project Manager

Matthew Caschera 905-303-4160

Engineering Technicians

Bernie Chau 905-303-4324

Mike Johnson. 905-686-1294

Support Assistant

Vasco Furtado..... 905-832-0682

Facilities & Equipment Maintenance

Dufferin Maintenance Yard
75 Vanley Cres.
Toronto ON M3J 2B7

Facsimile.....392-9730/9764

Manager

Darryl Yaworski 392-0762

General Supervisor

Nicholas de Freitas392-5824

Supervisor, Construction

John Ragona392-5238

Supervisor, Electrical

Selvin Harris.....392-5498

Supervisor, Mechanical

Desmond Amos392-5835

Project Lead

Valery Urukou.....392-0764

Support Assistant

John Colangelo392-5823

Processing and Resource Management

Responsible for the management and processing of all recycling, organics, yard waste, e-waste, household hazardous waste, and residual waste from the City's collection programs. The material is transferred to various facilities for processing, sales or disposal. The City's network of facilities consists of seven (7) transfer stations, six (6) HHW depots, two (2) organics processing facilities, a Reuse Centre for durable goods and the Green Lane Landfill. These facilities are located strategically across the City to allow efficient management of material.

Dufferin Transfer Station

35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Facsimile.....392-3722

Director

Derek Angove.....392-2447

Administrative Assistant

Noreen DeSouza.....392-8240

Samantha Villa (Acting).....392-8240

Haulage Operations**Manager**

Neil Brown392-1072

Ingram Transfer Station

50 Ingram Dr.
Toronto ON M6M 2L6

General Enquiry/ Scale392-5837

Facsimile.....392-4788

General Supervisor, Haulage

Abraham Seedu392-3024

Haulage Shift Supervisor

Jonathan MacDonald (Acting).....392-2329

Stephen Bojda (Acting).....392-2329

Nigel Payant392-2329

Pierre Coutu.....392-2329

Paul Britton (Acting).....392-2329

Co-ordinator, Material Recycling & Reduction

Nadine Garritano392-3483

Research Analyst

Kwadwo Tuffour392-1386

Ingram Transfer Station Shift Supervisor

Terrance Beaton392-5591

Michael Netusil392-5591

Maz Cordeiro.....392-5591

Al Vincent392-5591

Business Operations**Dufferin Transfer Station**

35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager (Acting)

Annette Synowiec.....392-4632

Project Lead

Johnny Ragona (Acting).....338-5883

Research Analysts

William To (Acting).....392-8271

Kerry-Ann Tardiel.....338-5886

Waste Diversion Operations (120 Disco Road)**General Supervisor (Acting)**

Vito Mercorillo.....(647) 460-2767

Research Analyst

Jeffrey Sitchon.....392-9615

Processing Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

John Baldry.....397-5381
Nadine Kerr (Acting).....392-4742

Supervisors

Andrew Agbanti (Acting).....392-1487
Derek Sawyer.....392-1487

Coordinator, Contracted Services

Catherine Garrick745-2041 x2313
Angelo Heifa (Acting).....745-2041 x2313

Environmental Technician

Nicole Ho.....745-2041 x2313

Project Lead

Kathy Raddon (Acting)338-5775

Green Lane Landfill

38593 Third Line, R.R. 7
St. Thomas ON N5P 3T2

General Enquiry..... 519-652-0909
Facsimile..... 519-652-9286

Manager, Landfill Operations

Anne Hiscock 1-519-652-0909 x228

Site Contract Managers

Stuart Almost..... 1-519-652-0909 x224
Sara Little 1-519-652-0909 x229

Senior Engineer

Richard Todd..... 1-519-652-0909 x235

Transfer Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

Grace Maione397-1356

Bermondsey Transfer Station

188 Bermondsey Rd.
Toronto, ON M4A 1Y1

General Enquiry / Scales392-3139
Facsimile.....392-4785

General Supervisor

Graeme MacNeily392-3132

Shift Supervisor

Jeff Sterling.....392-3131
Michael St. Croix392-3131
Darrelle Derby.....392-3131
John Connor.....392-3131

Commissioners Street Transfer Station

400 Commissioners St.
Toronto ON M4M 3K2

General Enquiry / Scales392-5894
Facsimile.....392-5888

Engineer

Nina Koskenoja.....338-5889

General Supervisor

Graeme MacNeily392-3132

Shift Supervisors

John Connor392-5861
Jason Condon392-5861

Disco Transfer Station

120 Disco Road
Toronto, ON M9W 1M4

General Enquiry / Scales392-2376
Facsimile.....397-0344

General Supervisor

Graeme MacNeily392-3132

Research Analyst

Barbara Chudobiak.....392-4456

Shift Supervisors

Cali Greene.....392-2291
Victor Lim392-2291

Dufferin Transfer Station

35 Vanley Crescent
 Building 250, 1st floor
 Toronto ON M3J 2B7

| | |
|--------------------------------|----------|
| General Enquiry / Scales | 392-3161 |
| Facsimile..... | 392-3163 |

General Supervisor
 Gord Ste-Croix392-3017
 Shift Supervisors
 Gerry Neeson.....392-3162
 Domenic Fierro.....392-3162

Scarborough Transfer Station

1 Transfer Place
 Toronto ON M1S 5H8

| | |
|--------------------------------|----------|
| General Enquiry / Scales | 397-1331 |
| Facsimile..... | 392-9603 |

General Supervisor
 Gord Ste-Croix392-3017
 Research Analyst
 Veronica Ocampo-Otoide.....392-8832
 Shift Supervisors
 Kia Hajiaghapour392-3020
 Steve McCart.....392-3020
 Greg Burk.....392-3620

Victoria Park Transfer Station

3350 Victoria Park Ave.
 Toronto, ON M2H 3K5

| | |
|--------------------------------|----------|
| General Enquiry / Scales | 392-3027 |
| Facsimile..... | 397-0785 |

General Supervisor
 Gord Ste-Croix392-3017
 Shift Supervisors
 Brad Whittock392-9686
 Corey Bennett.....392-3023

Environmental Health & Safety Compliance

Dufferin Transfer Station
 35 Vanley Crescent
 Building 250, 2nd floor
 Toronto ON M3J 2B7

Manager
 Garvin Williams392-7424
 Field Representatives
 Alexandra Marangoni392-3178
 Tiffany McLaughlin338-5881