

TORONTO Solid Waste Management Services

Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and private sector solid waste, recyclables, organics, electronics waste and household hazardous waste. The division manages four collections yards, one maintenance yard, seven transfer stations and six household hazardous waste depots, one single stream recycling facility, two organics processing facilities, Green Lane Landfill and 160 former landfills.

Toronto City Hall
25th Fl. E., 100 Queen St. W
Toronto ON M5H 2N2

Facsimile.....392-4754

General Manager
Jim McKay392-4715
Administrative Assistant
Stella Pupulin392-8301
People Services Consultant
Sonia Kapur392-4766

Policy, Planning & Support

Responsible for monitoring trends in the solid waste industry and providing sound advice on new programs, program enhancements and new technologies to the operating units and Council. Provides the technical review and comments on internal and external regulations, legislation and statutes. Researches, designs and drafts harmonized policies, eligibility criteria and by-laws in support of operations and design, and executes Request for Proposals and Tenders for services and capital projects. This unit is also responsible for the effective planning, organizing, management and control of residential programs and services related to the billing and accounting of the Solid Waste Management Services rates.

Toronto City Hall
25th Fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4754

Director
Vincent Sferrazza392-9095

Administrative Assistant
Monique Brown.....397-0210

Business Systems & Revenue

Manager (Acting)
Simon Dimuanes397-0207
Support Assistants
Scott Cameron397-0623
Daniel Boulos397-0620
Sherina Khan397-0628
Sonia Bhatia392-8304
Research Analyst
Katie Tulk.....392-9189
Budget Analyst
Joy Shuffler397-0612
Senior Systems Integrator
Bert Neutel392-6179
Magil (Gil) Darnley (Acting)..... 397-0951
Systems Integrator
Lystra Singh397-9573
Supervisor, Weighscale Operations
Dave Carter.....392-3768
Business Analyst
Rajan Sharma392-9156
Business Analyst
Abdul Oboh397-0277

Waste Management Planning

Manager (Acting)
Charlotte Ueta.....392-8506
Research Analysts
Allan Mazur.....392-3701
Katrusia Balan392-7827
Nasser Jamal.....392-5807
Project Lead
Renee Dello (Acting).....392-5806
Emily Marmoreo397-9569
Sean Hurley397-0622
Toronto Urban Fellow Research Associate
Claire Nelischer392-0132
Web Analyst
Lionel Coelho338-8449

Operational Support

Metro Hall
19th fl., 55 John St
Toronto ON M5V 3C6

Facsimile.....397-1348

Manager

John Oswald392-4226

Supervisor – Operational Support

Adam Gerrard.....396-5016

Research Analysts

Carlyn Mabatid.....397-1428

Pap Mishra..... 392-8441/392-8825

Minnie Chillingworth392-1865

Richelle Hunt.....392-6727

Support Assistants

Andrea Kirby.....392-8287

Asha Ahmed392-9804

Joyce Toney-Farrell.....392-5450

Aulene Forbes.....392-8830

Pearley Boodram397-5649

Maribel Acuna392-8336

Fatima Pimental397-0208

Steven Lee Whitter.....392-8330

Arunraj Arunagirinathan (Acting)392-9652

**Collections and Litter Operations
(City-Wide)**

Provides curbside collection of garbage, recycling, organics, yard waste, electronics and white goods for single family, multi-family, the City's Agencies, Boards, Commissions and Departments, institutions and small commercial establishments. Provides collection of large front-end containerized waste, recyclable and organic materials from multi-residential buildings (apartments/condominiums). It also provides litter cleaning operations and collection (emptying) of litter receptacles on main streets throughout the City and in City parks. In addition, a Customer Service and Waste Diversion Implementation' unit has been established to support the division in its goal of improving customer service and implementing new diversion initiatives. Environment Days are also now provided by this section.

Toronto City Hall
25th fl. E., 100 Queen St. W
Toronto ON M5H 2N2

Facsimile.....392-4754

Director

Rob Orpin392-8286

Administrative Assistant

Sylvia Alfano.....392-3474

Senior Projects Coordinator

Kevin Vibert.....397-0203

**Customer Service & Waste Diversion
Implementation****Ingram Yard**

86 Ingram Drive
North York, ON M6M 2L6

Facsimile.....392-0396

Manager

Gilbert Siu392-1516

Supervisor, Operational Support

Sandra Zavaglia.....392-6892

Supervisor – Operational Support

Rick Yez392-7802

Supervisor – (Environment Day Program)

Derek Tung.....392-1519

Project Leads

Angela Doyle.....392-0757

Ref Aoude.....392-6998

Paolo Trulli 392-1930

Brian Wong338-1883

Geana Cruz.....392-0895

Co-ordinator Material Recycling & Reduction

Robert Hanna.....392-1517

John Oliver395-6383

Ruth Livingston, (Acting)392-2032

Co-ordinator Volunteer Management

William To 338-1882

Ania Ksiazek392-1793

Research Analysts

Connie Andrews338-1885

Stefanie Hunte392-9961

Support Assistants

Kerry-Ann Tardiel392-7867

Melissa Cirillo-Wilcox392-7867

Ann Phillip..... 338-1884

Marisa Borja-Marchese338-1886

Brian McGrath, (Acting)338-1887

Nga Do392-1513
 Jackie Nagee, 25E City Hall.....392-8204

Contracted Services

Ingram Yard
 86 Ingram Drive
 North York ON M6M 2L6

Facsimile.....395-6398

Manager

Emily LeBlanc.....395-0031

Supervisor

Priyadharsan Navaretnarasa392-7723

Research Analysts

Michelle Angove392-0145

Sutha Kasilingam395-0408

Support Assistant

Shannon Brown395-0033

Yard Clerk

Americo Ricci.....395-6366

District 1 Daytime Collections

(Etobicoke)

Supervisor

Patricia McDaniel.....338-0955

Project Lead

Robert Terrell395-0398

Scott McFarlane392-2138

District 2 Daytime Collections

(West of Yonge St to the Humber River)

Supervisor

Patricia McDaniel.....338-0955

Project Leads

Frank Parente.....395-6301

Luke O'Regan, (Acting).....392-0423

Front-end Multi-Residential Collections (City-wide)

Supervisor

Kyle Glibbery395-0036

Project Leads

Americo Pacitto 395-6365

Jim Adamo 392-7893

Cindy McKenzie.....338-1888

Lukasz Polinski, (Acting).....392-7893

Project Lead – Toronto Community Housing
 Corporation

Andrew Sanger771-9601

In-House Collections (Districts 3 and 4)

Manager, Business Operations (Acting)

John Ioannou396-4841

Daytime Collections – District 3

(East of Yonge St to Victoria Park Ave)

Bermondsey Yard

25 Old Eglinton Avenue

North York ON M4A 1H4

Facsimile.....395-6319

Manager (Acting)

John Gojcevic.....395-6332

General Supervisor

Frank Sguigna.....395-6394

Supervisors

John Alcott395-0089

Sean Scott, Acting395-6342

Stephen DeAbreu395-6342

Tony Giordano395-7473

Michael Jarvis.....395-6385

Research Analyst

Harpreet Singh.....395-0415

Support Assistant

Amy Waltho395-1122

Yard Clerk

Brett Kellow395-0479

Daytime Collections - District 4

(East of Victoria Park Ave)

Ellesmere Yard

2000 Midland Avenue, Building A

Scarborough ON M1P 3E1

Facsimile.....396-4118

Manager

Lisa Duncan.....395-0404

Support Assistant

Fran Gigliotti396-4133

General Supervisor (Acting)

Mike Freris396-4893

Supervisors

Darrin Babineau, (Acting)396-4820

Dave Bolton.....396-4075

Joe Esposito.....396-4104

Jonathan Fry396-4347

Saki Rodis (Acting)396-4820

Bonnie Ballam (Fleet)395-6239

Materials Management Clerk	
Gerrard Leccese.....	396-5184
Budget Analyst	
Tatum Prince	396-4081
Yard Clerk	
Joanne Steele	396-4081

Nights & Parks Collections (City-wide)

Bermondsey Yard
25 Old Eglinton Avenue
North York ON M4A 1H4

Facsimile.....	395-6319
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Manager (Acting)	
Anthony Butera.....	395-0404

Night-time Collections (City-wide)

General Supervisor	
Michael Muia	395-6377
Supervisors	
Jason Kerfont.....	395-6194
Corey Rooney.....	395-6342
Avraam Neaga, (Acting)	395-6194
Tim Rodgers, (Acting).....	395-6194

Parks Litter Bin Collection (City-wide)

General Supervisor	
Mike Perikleous (Acting)	395-0088
Supervisors	
Lance Crago	338-3426
Mario Pepe	338-3424
Gerry Ridge	771-9593
Carson Wiseman, Ingram Yard	395-0030
Project Leads	
Jesse Redditt	392-7893
Carolyn McSkimming (Acting).....	395-6363
Melissa Marcelline-Samuel (Acting)	395-7303
Nick Nippalow (Acting)	395-7303
Research Analysts	
Benjamin Sulky	395-7680

Toxic Taxi (City-wide)

Supervisor	
Carson Wiseman, Ingram Yard	395-0030

Litter Operations (City-wide on main streets)

Yonge Yard
1008 Yonge Street
Toronto ON M4W 2K1

Facsimile.....	392-0882
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Manager	
Dan Smit.....	392-7725
General Supervisors	
Ken Ridgeway	392-7788
Pierre St-Jean (Acting)	392-7748
Supervisors	
Sam Attardi.....	392-7707
Chris Bagiamis	392-7772
Ed Camara	392-7700
Keith LeBlanc.....	392-7707
Rob Gordon (Acting).....	392-7751
Jim Jones	392-7716
Jack Ramsay, Ellesmere Yard	396-5115
Mike Stinson.....	392-7722
Jaclyn Brillinger (Manual Cleaning)	392-7745
Research Analysts	
Vacant	
Support Assistant	
Tina Colangelo	392-7705

Special Events

Project Leads	
Jameel Alladin	392-7767
Marlon Johnson	392-7171

Street Litter Bin Collection (City-wide)

433 Eastern Avenue, Building C, 2nd Fl.
Toronto ON M4M 1B7

Facsimile.....	392-0378
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Supervisors - Day Shift	
Ayre Browning	338-3425
Shawn Cabral (Acting)	338-3425
Supervisors - Night Shift	
Robert Boomhour (Acting).....	338-1900
Chris Maton (Acting)	338-1900
Jason Kerfont.....	338-1900

Infrastructure Development & Asset Management

Responsible for the division's physical assets throughout their complete lifecycle, from initial design and construction; to commissioning and start-up; to meeting major maintenance and rehabilitation requirements during the life of the asset; to the eventual retirement and disposal of the asset. SWMS has over \$569M in assets consisting of five (5) collection yards; seven (7) transfer stations & six (6) household hazardous waste depots; two (2) Organics Processing Facilities; the Green Lane Landfill and 160 closed landfills; over 600 vehicles and pieces of equipment; and over 1,600,000 bins and carts.

Toronto City Hall
25th Fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4754

Director

Carlyle Khan.....392-5488

Administrative Assistant

Norma Deeton397-0204

Senior Projects Coordinator

Jackie Wilson396-4160

Senior Project Manager

Kris Hornburg.....392-3752

Toronto Urban Fellow Research Associate

Meaghan Davis.....392-8517

Olivia Waterman397-9574

Asset Management

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile..... 397-1243

Manager

Kong Seto (Acting).....392-3340

Senior Engineer

Grace McLenaghan.....338-1023

Project Lead

Nga Nguyen.....392-3383

Research Analysts

Grace Jeon338-0614

Andy Liu392-3293

Capital Delivery

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile..... 397-1243

Manager

Neil MacDonald392-3473

Project Manager

Silvio Abate.....392-7088

Senior Engineers

Bob Kearse, Keele Valley Landfill 905-303-4058

Julius Lenart338-0668

Engineer

Roger Wong392-4259

Hani Atiyeh397-0346

Support Assistant

Larisa Dante392-3196

Closed Landfill Operations

Keele Valley Landfill
7 Eaglet Court
Maple ON L6A 4E2

General Enquiry..... 905-832-0682

Facsimile..... 905-832-4944

Manager

Lynda Mulcahy..... 905-303-4017

Supervisor, Construction

Wes Talaga..... 905-303-4099

Supervisor, Landfill Monitoring

Eugene Benda..... 905-303-4204

Project Manager

Matthew Caschera 905-303-4160

Engineering Technicians

Dave Bourque..... 905-303-4278

Bernie Chau 905-303-4324

Mike Johnson. 905-686-1294

Support Assistant

Vasco Furtado..... 905-832-0682

Facilities & Equipment Maintenance

Dufferin Maintenance Yard
75 Vanley Cres.
Toronto ON M3J 2B7

Facsimile.....392-9730/9764

Manager

Darryl Yaworski 392-0762
General Supervisor (Acting)
Desmond Amos392-5824
Supervisor, Construction
John Ragona392-5238
Supervisor, Electrical
Selvin Harris392-5498
Supervisor, Mechanical (Acting)
Nicholas de Freitas392-5835
Project Lead
Valery Urukou392-0764
Support Assistants
John Colangelo392-5823
Christina Miscolci392-5822
Steven Debono (Acting)392-0836

Processing and Resource Management

Responsible for the management and processing of all recycling, organics, yard waste, e-waste, household hazardous waste, and residual waste from the City's collection programs. The material is transferred to various facilities for processing, sales or disposal. The City's network of facilities consists of seven (7) transfer stations, six (6) HHW depots, two (2) organics processing facilities, a Reuse Centre for durable goods and the Green Lane Landfill. These facilities are located strategically across the City to allow efficient management of material.

Dufferin Transfer Station

35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Facsimile.....392-3722

Director

Derek Angove.....392-2447

Administrative Assistant

Noreen DeSouza392-8240
Samantha Villa (Acting).....392-8240

Haulage Operations**Manager**

Neil Brown392-1072

Ingram Transfer Station

50 Ingram Dr.
Toronto ON M6M 2L6

General Enquiry/ Scale392-5837
Facsimile.....392-4788

General Supervisor, Haulage

Abraham Seedu392-3024

Haulage Shift Supervisor

Jonathan MacDonald (Acting).....392-2329
Stephen Bojda (Acting).....392-2329
Nigel Payant392-2329
Pierre Coutu392-2329
Paul Britton (Acting).....392-2329

Co-ordinator, Material Recycling & Reduction

Nadine Garritano392-3483

Research Analyst

Kwadwo Tuffour392-1386

Ingram Transfer Station Shift Supervisor

Terrance Beaton392-5591
Michael Netusil392-5591
Maz Cordeiro.....392-5591
Al Vincent392-5591

Business Operations**Dufferin Transfer Station**

35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager (Acting)

Annette Synowiec.....392-4632

Project Lead

Vito Mercorillo.....338-5886

Research Analysts

Johnny Ragona.....398-5883
Kathy Raddon (Acting).....338-5775

Waste Diversion Operations (120 Disco Road)**General Supervisor (Acting)**

Larry Pulenzas392-3668

Research Analyst

Jeffrey Sitchon.....392-9615

Processing Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

John Baldry.....397-5381
Nadine Kerr (Acting).....392-4742

Supervisors

Andrew Agbanti (Acting).....392-1487
Derek Sawyer.....392-1487

Coordinator, Contracted Services

Catherine Garrick745-2041 x2313
Angelo Heifa (Acting).....745-2041 x2313

Research Analyst (Acting)

Nicole Ho.....745-2041 x2313

Green Lane Landfill

38593 Third Line, R.R. 7
St. Thomas ON N5P 3T2

General Enquiry..... 519-652-0909
Facsimile..... 519-652-9286

Manager, Landfill Operations

Anne Hiscock 1-519-652-0909 x228

Site Contract Managers

Stuart Almost..... 1-519-652-0909 x224
Sara Little 1-519-652-0909 x229

Senior Engineer

Richard Todd..... 1-519-652-0909 x235

Transfer Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

Grace Maione397-1356

Engineer

Nina Koskenoja338-5889

Bermondsey Transfer Station

188 Bermondsey Rd.
Toronto, ON M4A 1Y1

General Enquiry / Scales392-3139
Facsimile.....392-4785

General Supervisor

Graeme MacNeily392-3132

Shift Supervisor

Jeff Sterling.....392-3131
Michael St. Croix392-3131
Fred Shilson (Acting).....392-3131
Darrelle Derby (Acting).....392-3131

Commissioners Street Transfer Station

400 Commissioners St.
Toronto ON M4M 3K2

General Enquiry / Scales392-5894
Facsimile.....392-5888

General Supervisor

Graeme MacNeily392-3132

Shift Supervisors

John Connor392-5861
Jason Condon392-5861

Disco Transfer Station

120 Disco Road
Toronto, ON M9W 1M4

General Enquiry / Scales392-2376
Facsimile.....397-0344

General Supervisor

Graeme MacNeily392-3132

Research Analyst

Barbara Chudobiak.....392-4456

Shift Supervisors

Cali Greene.....392-2291
Victor Lim392-2291

Dufferin Transfer Station

35 Vanley Crescent
 Building 250, 1st floor
 Toronto ON M3J 2B7

General Enquiry / Scales	392-3161
Facsimile.....	392-3163

General Supervisor
 Gord Ste-Croix392-3017
 Shift Supervisors
 Gerry Neeson.....392-3162
 Domenic Fierro.....392-3162

Scarborough Transfer Station

1 Transfer Place
 Toronto ON M1S 5H8

General Enquiry / Scales	397-1331
Facsimile.....	392-9603

General Supervisor
 Gord Ste-Croix392-3017
 Research Analyst
 Veronica Ocampo-Otoide.....392-8832
 Shift Supervisors
 Kia Hajiaghapour392-3020
 Steve McCart.....392-3020
 Greg Burk.....392-3620

Victoria Park Transfer Station

3350 Victoria Park Ave.
 Toronto, ON M2H 3K5

General Enquiry / Scales	392-3027
Facsimile.....	397-0785

General Supervisor
 Gord Ste-Croix392-3017
 Shift Supervisors
 Brad Whittock392-9686
 Corey Bennett.....392-3023

Environmental Health & Safety Compliance

Dufferin Transfer Station
 35 Vanley Crescent
 Building 250, 2nd floor
 Toronto ON M3J 2B7

Manager
 Garvin Williams392-7424
 Field Representatives
 Alexandra Marangoni392-3178
 Tiffany McLaughlin338-5881