

TORONTO Employment & Social Services

Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall
12th fl., 55 John St.
Toronto ON M5V 3C6

General Enquiry.....392-8623
Facsimile.....392-4214

General Manager
Patricia Walcott.....392-8952
Manager Strategic Issues, Policy & Research
Anna Fiorino.....392-9052
Administrative Assistant
Stacey Hunt.....392-8953

Workforce Development & OW Program Support

Metro Hall
12th fl., 55 John St.
Toronto ON M5V 3C6

Director Employment & Social Services
Phil Eisler.....397-7313
Support Assistant
Forouz Salehi-Rad.....397-9170

Client Services Issues Management/Ontario Works Operational Policy/Housing Homelessness Related Services

Facsimile.....392-4214

Manager Program Support
Carolee Abraham.....392-3465
Supervisors Direct Program
Byron Silver.....397-4449
OW Policy & Programs Advisor
Debbie Sokolovski.....392-8005

Christine Vaandering.....397-1767
Michele Stephens.....392-8647
Business Program & Solutions Specialist
Michel Tseramis.....392-3242
Support Assistant
Farzaana Baksh.....397-7314
Access and Privacy Officers
Shalene Honsberger.....392-6268
Wendy Liu.....392-8595
Anna Vassallo.....338-2135
Support Assistant
Virginia Skura.....392-8615
Lucy Yordanova.....397-0875

Employment Program Support

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Employer Information Line.....397-JOBS (5627)
Facsimile.....392-2398

Manager Workforce Development
James Lapierre.....392-2915
Managers Program Support
Michelle Brait.....397-0724
Jennifer Posthumus.....397-0722
Manager Community & Labour Market
Devi Arasanayagam.....392-3620
Supervisors Direct Program
Angela Geridis-Ouimet.....392-4096
Shirley Harding.....392-9050
Sheela John.....392-3659
Cathy Freeman.....392-4322
Fehmida Murji.....338-3490
Santina Ouellette.....392-4322
Catherine Schmidt.....397-0350

Operational & Policy Training

700 Lawrence Ave W., Ste 330
Toronto ON M6A 3B3

General Enquiry.....397-1760
Facsimile.....392-4550

Manager Training and Education

Ahnie Krikorian.....397-9452

Training and Development Coordinator TESS

Tanya Morgan.....392-9321

Leeann Thompson.....392-6211

Support Assistants

Thelma Alcantara.....392-4545

Alicia Ritchie Martins.....397-1768

Strategic Program Development**Metro Hall**

12th fl., 55 John St.

Toronto ON M5V 3C6

Director Employment & Social Services

Joe Manion.....397-0788

Manager Strategic Planning TESS

Anna Dewar Gully.....392-6978

Support Assistant

Heli Desai.....397-4507

Policy Development Officers

Clara Ganemtole.....397-5518

Dean Herd.....392-8618

Julie-Ann Pajkovic.....392-8626

Safiah Chowdhury.....392-8961

Sherry Kamali.....392-9712

Program Information Consultant

Vivien Hui.....392-5183

Devin Taylor.....392-4683

Business Intelligence**Metro Hall**

11th fl., 55 John St.

Toronto ON M5V 3C6

Manager, Business Intelligence

Tarek Sabry.....392-8664

Business Intelligence Consultant

Paul Chronowich.....397-9686

Eunice Lee.....397-4503

Binh Truong.....392-8265

Business Improvement & Solutions

150 Eglinton Ave E., 6th Floor

Toronto ON M4P 1E8

Director Employment & Social Services

Judy Kane.....397-1705

Support Assistant

Khalilah Garnett.....397-1663

Managers Program Support

Robert Laws.....397-5520

Victor Leung.....397-1535

Mary Diorio.....397-0341

Robert Demelo.....392-9118

Business Programs and Solutions Specialist

Linda Butler.....392-9085

Gio Collura.....392-2623

Marika Levine.....397-4501

Kimberly Brathwaite.....397-0603

Mary Kritsonis.....392-9549

Natalia Ionescu.....392-9314

Ruby Li.....392-9053

Carmela Sultana.....397-4522

Support Assistants

Lisabeth Shaub.....392-9136

Elizabeth Welch-Hood.....392-8603

Business & Financial Supports**Metro Hall**

12th fl., 55 John St.

Toronto ON M5V 3C6

Director Employment & Social Services

Darrin Vermeersch.....392-8585

Support Assistant

Monica Walewski.....392-6318

Human Services and Organizational Development

Facsimile.....392-9464

Metro Hall

12th fl., 55 John St.

Toronto ON M5V 3C6

Manager Business Support & Workforce Planning

Natalie Creer.....392-9428

Manager Organizational Planning & Development	
Cindy Miranda	392-8957
Supervisor Direct Program	
Geraldeen Leonard	392-2401
Business Support & Workforce Planning Specialist	
Leslie Stants	392-8692
Chantel Martin.....	338-6369
Human Services Coordinator	
Mimi Wong	397-0338
Human Services Unit Associate	
Reka Marton	392-8356
Lilibeth Ocampo	392-8642

Financial

Manager Budget & Financial Planning	
Jeff Parkovnick	392-8963
Financial Planning Analysts	
Ian James Mills.....	392-9323
Marko Petrovski	392-8634
John Tsoukos	338-1447
Financial Systems Analyst	
Sophie Hugh-Sam.....	392-2988
Budget Analysts	
Santhy Nimalan	392-8531
Bruce Xu	338-1704
Edwin Chee	338-1448
Accounting Assistant 3	
Judi Hanninen.....	397-9101
Alexey Kopeykin.....	397-9936

Asset Management

Project Coordinator Facilities, TESS	
Frank Deffett	392-3081
Iilir Shijaku	338-5620
Kelly Jin	392-5520
Support Assistant	
Maria Desouza.....	397-5830

Information Technology Systems & Architecture

Facsimile.....	392-8686
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Manager Information Systems	
Tracey O'Brien	392-8742
Managers Program Support	
Andrew Davidson.....	392-9565
Nick Lo Russo	392-9088
Business Program and Solutions Specialist	
John Kirkpatrick	392-8680
Joseph Mendoza	392-8680

Senior Systems Integrators	
Santiago Astray	392-8627
Bill Gillies	397-0718
Terrence Lee	397-0336
Stephen Mills.....	397-4108
Jeff Zeng.....	392-9324
Support Assistant	
Aneela Anwar.....	397-4521

Payment Support

Support Assistant	
Aaron Cheung.....	392-8731
Fred Casupang.....	338-1223

Risk Management

Facsimile.....	392-9464
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Metro Hall
9th fl., 55 John St.
Toronto ON M5V 3C6

Manager Risk Management	
Robert Ock	397-4090
Senior Business Analyst Risk Management	
Trevor Tikaram.....	392-1491
Risk Management Officer	
Janice Ayock	392-5486
Ewa Wroblewski	392-8922
Gareth Blair	392-4483
Support Assistant	
Marlene Loares.....	397-0536

Quality Control & Assurance

1st & 4th fl., 111 Wellesley St. E.
Toronto ON M4Y 3A7

General Enquiry.....	392-9033
Facsimile.....	397-7298

Managers Program Support	
Lynn Murphy.....	392-2910
Support Assistant	
Amabel Castillo.....	392-9033

Human Services Integration Project

Project Director	
Melissa Armstrong.....	397-0867
Management Consultant	
Rebecca Turner.....	397-0337
Policy Development Officer	
Trish Lenz.....	392-3096
Business Analyst	
Mayowa Banjo.....	397-0932

Local Offices – Area Operations

Please refer to the Employment & Social Services Division website at toronto.ca for additional information about office locations and services available.

East District

Director Employment & Social Services	
Tona Robis	397-1212
Manager, Community and Labour Market	
Annu Sood.....	397-1241
Yasmin Faulds.....	397-0517
Janet Wong.....	397-1246
Manager Program & Delivery Support	
Susan Maynes.....	397-1052
Support Assistant	
Christine Goff.....	397-9048

Malvern Employment & Social Services

5639 Finch Ave. E.
Toronto ON M1B 5L1

General Enquiry.....	397-1000
Application for Assistance.....	397-1010

Manager Employment & Social Services	
Kim Quade	338-3882
Support Assistant	
Angela Sawyer	397-1959

Kennedy Employment & Social Services

Unit 1,1225 Kennedy Rd.
Toronto ON M1P 2L4

General Enquiry.....	392-2800
Application for Assistance.....	392-2725

Manager Employment & Social Services	
Indy Barma.....	397-1213
Support Assistant	
Helen Barogiannis	397-0427

Cliffcrest Employment Services

2985 Kingston Rd
Toronto ON M1M 1P1

General Enquiry.....	392-1460
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Manager Employment & Social Services	
Indy Barma.....	397-1213

Consilium Place Employment & Social Services

10th fl., 100 Consilium Place
Toronto ON M1H 3E3

General Enquiry.....	397-1100
Application for Assistance.....	397-1771

Manager Employment & Social Services	
Louisa Gamoyda.....	392-9004
Support Assistant	
Carole Rudy.....	397-7612

Client Special Services / ODSP

11th fl.,100 Consilium Place
Toronto ON M1H 3E3

Manager Program Support	
Andrea Pronman.....	392-2433
Supervisors Direct Program	
Olga Lazaridis	397-1167
Julia Rossi	392-8737
Support Assistant	
Vicky Wong.....	397-7616

Golden Mile Employment & Social Services

Unit 139, 1880 Eglinton Ave E.
Toronto ON M1L 2L1

General Enquiry.....	392-3400
Application for Assistance.....	392-3421

Manager Employment & Social Services
James Addy397-0678
Support Assistant
Ana Marisa Savona.....397-0670

North District

Director Employment & Social Services
Mary Baratta.....392-8258
Manager Community and Labour Market
Lorella Desousa.....392-4962
George Okurapa397-1609
Manager Program & Delivery Support
Liz Rybak397-0432
Support Assistant
Victoria Franzoi.....397-1534

Chesswood Employment & Social Services

1117 Finch Ave. W.
Toronto ON M3J 2P

General Enquiry.....	397-9450
Application for Assistance.....	397-9451

Manager Employment & Social Services
Fiona MacNeil397-5545
Support Assistant
Karen Marshall397-9479

Lesmill Employment & Social Services

20 Lesmill Rd.
Toronto ON M3B 2T5

General Enquiry.....	392-2850
Application for Assistance.....	392-2811

Manager Employment & Social Services
Grace Varrecchia.....392-2832
Support Assistant
Paola Palmili.....392-2825

Lawrence Square Employment & Social Services

Suite 330, 700 Lawrence Ave W.
Toronto ON M6A 3B3

General Enquiry.....	392-6500
Application for Assistance.....	397-0185

Manager Employment & Social Services
Peter Jagt392-2831
Support Assistant
Victoria Franzoi.....397-1532

Kids @Computers Scholarship Program

Suite 330, 700 Lawrence Ave W.
Toronto ON M6A 3B3

Supervisor Direct Program
Marcella Falconi.....397-1621
Support Assistant
Sandra Sookdeo.....392-8610
Nadia Ferrantone397-1909

Yonge Eglinton Employment & Social Services

Suite 900, 150 Eglinton Ave. E.
Toronto ON M4P 3E2

General Enquiry.....	397-1800
Application for Assistance.....	397-5100

Manager, Employment & Social Services
Fred Tam397-7825
Support Assistant
Kenny Ioannou397-1806

Family Support Program Unit

20 Lesmill Road
Toronto ON M3B 2T5

General Enquiry.....	338-3800
Facsimile.....	338-3831

Manager Employment & Social Services
Anne Fuentes392-9001
Supervisors Direct Program
Michelle D'Souza397-0428
Alex Gunn338-3847
Terri-Lea Pegg.....392-5759
Liz Valladares-Pereira338-3997

Support Assistant
Tracy Gallagher338-3801

South District

Director Employment & Social Services
Tobias Novogrodsky392-5312
Manager Community and Labour Market
Georgina Elliott392-9008
Paolo Staffieri392-6558
Eric Fleury397-7609
Cathy Smyth392-3418
Manager Program & Delivery Support
Lisa Farun397-7905
Support Assistant
Debbie Emijjo392-5296

Wellesley Place Employment & Social Services

2nd & 3rd fl., 111 Wellesley St. E.
Toronto ON M4Y 3A7

General Enquiry392-5300
Application for Assistance392-5100

Manager Employment & Social Services
Barbara Taylor392-5123
Support Assistant
Trish Yeung 392-5121

Regent Park Employment Services

530 Dundas St. E.
Toronto ON M5A 2B7

General Enquiry392-3456

Manager Employment & Social Services
Barbara Taylor392-5123

High Park/Parkdale Employment & Social Services

1900 Dundas St. W.
Toronto ON M6R 3B6

General Enquiry397-7800
Application for Assistance397-7900

Manager Employment & Social Services
Sharlene Cobain397-0474

Support Assistant
Ana De Oliveira397-7920

Crossways Employment Services

2340 Dundas St. W., 3rd Floor
Toronto ON M6P 4A9

General Enquiry338-1818

Manager Employment & Social Services
Sharlene Cobain397-0474

Metro Hall Employment & Social Services

214 Wellington St. W.
Toronto ON M5V 3C6

General Enquiry392-2600
Application for Assistance392-2635

Manager Employment & Social Services
Despina Morfidis397-1805
Support Assistant
Christina Colalillo392-9880

Metro Hall Employment Services

55 John St.
Toronto ON M5V 3C6
(Entrance off King Street)

General Enquiry338-2749

Manager Employment & Social Services
Despina Morfidis397-1805
Jennifer Hummel392-9880

Beaches Employment & Social Services

1631 Queen St. E.
Toronto ON M4L 1G4

General Enquiry392-3200
Application for Assistance392-3213

Manager Employment & Social Services
Ruth Luckey397-7488
Support Assistant
Stephanie Dowling392-3241

West District

Director Employment & Social Services
 Irwin Stanley397-7301
 Manager Community and Labour Market
 Najma Iqbal392-6547
 Alison DasNeves392-4440
 Jessica Foster392-8624
 Barbara Andrade.....392-3641
 Manager Program & Delivery Support
 Matthew Lindsey397-0429
 Support Assistant
 Christina Kohli392-6473

Attwell Employment & Social Services

220 Attwell Dr. Unit 4
 Toronto ON M9W 6T9

General Enquiry.....392-6400
 Application for Assistance.....392-6405

Manager Employment & Social Services
 Ian Wilson392-6202

Support Assistant
 Christina Kohli392-6473

Rexdale Employment Services

21 Panorama Court, Unit 21
 Toronto ON M9V 4E3

General Enquiry.....392-2644

Manager Employment & Social Services
 Ian Wilson392-6202

The Queensway Employment & Social Services

779 The Queensway
 Toronto ON M8Z 1N4

General Enquiry.....392-6550
 Application for Assistance.....397-0330

Manager Employment & Social Services
 Shelley MacLean392-6472
 Support Assistant
 Catherine Javier392-6552

York/Humber Employment & Social Services

Unit C2, 605 Rogers Rd.
 Toronto ON M6M 1B9

General Enquiry.....392-6200
 Application for Assistance.....392-6242

Manager Employment & Social Services
 Jennifer Pitt.....397-5547
 Support Assistant
 Kamini Elisha392-6203

Application Centre

Manager Employment & Social Services
 Jocelyn Hollman392-3681
 Support Assistant
 Jason Lee397-0919