



Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....392-8623  
Facsimile.....392-4214

General Manager  
Patricia Walcott.....392-8952  
Manager Strategic Issues, Policy & Research  
Anna Fiorino.....392-9052  
Administrative Assistant  
Stacey Hunt.....392-8953

### Workforce Development & OW Program Support

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Director Employment & Social Services  
Phil Eisler.....397-7313  
Support Assistant  
Forouz Salehi-Rad.....397-9170

### Client Services Issues Management/Ontario Works Operational Policy/Housing Homelessness Related Services

Facsimile.....392-4214

Manager Program Support  
Colleen Thompson.....392-3465  
Supervisors Direct Program  
Byron Silver.....397-4449  
OW Policy & Programs Advisor.....  
Debbie Sokolovski.....392-8005

Christine Vaandering.....397-1767  
Michele Stephens.....392-8647  
Business Program & Solutions Specialist  
Michel Tseramis.....392-3242  
Support Assistant  
Farzaana Baksh.....397-7314  
Access and Privacy Officers  
Shalene Honsberger.....392-6268  
Wendy Liu.....392-8595  
Anna Vassallo.....338-2135  
Support Assistant  
Virginia Skura.....392-8615  
Lucy Yordanova.....397-0875

### Employment Program Support

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Employer Information Line.....397-JOBS (5627)  
Facsimile.....392-2398

Manager Workforce Development  
James Lapierre.....392-2915  
Managers Program Support  
Michelle Brait.....397-0724  
Jennifer Posthumus.....397-0722  
Manager Community & Labour Market  
Devi Arasanayagam.....392-3620  
Supervisors Direct Program  
Angela Geridis-Ouimet.....392-4096  
Shirley Harding.....392-9050  
Sheela John.....392-3659  
Cathy Freeman.....392-4322  
Fehmida Murji.....338-3490  
Santina Ouellette.....392-4322  
Catherine Schmidt.....397-0350

**Operational & Policy Training**

700 Lawrence Ave W., Ste 330  
Toronto ON M6A 3B3

General Enquiry.....397-1760  
Facsimile.....392-4550

Manager Training and Education  
Ahnje Krikorian.....397-9452  
Supervisors Direct Program  
Tanya Morgan .....392-9321  
Leeann Thompson .....392-6211  
Support Assistants  
Thelma Alcantara .....392-4545  
Alicia Ritchie Martins .....397-1768

**Strategic Program Development**

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Director Employment & Social Services  
Joe Manion .....397-0788  
Manager Strategic Planning TESS  
Anna Dewar Gully.....392-6978  
Support Assistant  
Heli Desai .....397-4507  
Policy Development Officers  
Clara Ganemtoe.....397-5518  
Dean Herd.....392-8618  
Julie-Ann Pajkovic .....392-8626  
Safiah Chowdhury .....392-8961  
Program Information Consultant  
Vivien Hui .....392-5183  
Susan Jones-Yang.....392-8722  
Devin Taylor.....392-4683

**Business Intelligence**

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Manager, Business Intelligence  
Tarek Sabry .....392-8664  
Business Intelligence Consultant  
Paul Chronowich .....397-9686  
Eunice Lee.....397-4503  
Binh Truong .....392-8265

**Business Improvement & Solutions**

150 Eglinton Ave E., 6<sup>th</sup> Floor  
Toronto ON M4P 1E8

Director Employment & Social Services  
Judy Kane .....397-1705  
Support Assistant  
Khalilah Garnett .....397-1663  
Managers Program Support  
Robert Laws .....397-5520  
Victor Leung.....397-1535  
Mary Diorio .....397-0341  
Robert Demelo .....392-9118

**Business Programs and Solutions Specialist**

Linda Butler.....392-9085  
Gio Collura .....392-2623  
Marika Levine .....397-4501  
Kimberly Brathwaite .....397-0603  
Mary Kritsonis.....392-9549  
Natalia Ionescu .....392-9314  
Ruby Li.....392-9053  
Carmela Sultana .....397-4522  
Support Assistants  
Lisabeth Shaub .....392-9136  
Elizabeth Welch-Hood .....392-8603

**Business & Financial Supports**

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Director Employment & Social Services  
Darrin Vermeersch .....392-8585  
Support Assistant  
Monica Walewski .....392-6318

**Human Services and Organizational Development**

Facsimile.....392-9464

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Manager Business Support & Workforce Planning  
Natalie Creer.....392-9428

Manager Organizational Planning & Development	
Cindy Miranda.....	392-8957
Supervisor Direct Program	
Geraldene Leonard.....	392-2401
Business Support & Workforce Planning Specialist	
Leslie Stants.....	392-8692
Chantel Martin.....	338-6369
Human Services Coordinator	
Mimi Wong.....	397-0338
Human Services Unit Associate	
Reka Marton.....	392-8356
Lilibeth Ocampo.....	392-8642

## Financial

Manager Budget & Financial Planning	
Jeff Parkovnick.....	392-8963
Financial Planning Analysts	
Ian James Mills.....	392-9323
Marko Petrovski.....	392-8634
John Tsoukos.....	338-1447
Financial Systems Analyst	
Sophie Hugh-Sam.....	392-2988
Budget Analysts	
Santhy Nimalan.....	392-8531
Bruce Xu.....	338-1704
Edwin Chee.....	338-1448
Accounting Assistant 3	
Judi Hanninen.....	397-9101
Alexey Kopeykin.....	397-9936

## Asset Management

Project Coordinator Facilities, TESS	
Frank Deffett.....	392-3081
Iilir Shijaku.....	338-5620
Kelly Jin.....	392-5520
Support Assistant	
Maria Desouza.....	397-5830

## Information Technology Systems & Architecture

Facsimile.....	392-8686
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Manager Information Systems	
Tracey O'Brien.....	392-8742
Managers Program Support	
Andrew Davidson.....	392-9565
Nick Lo Russo.....	392-9088
Lynn Murphy.....	397-7316

Business Program and Solutions Specialist	
John Kirkpatrick.....	392-8680
Joseph Mendoza.....	392-8680
Senior Systems Integrators	
Santiago Astray.....	392-8627
Bill Gillies.....	397-0718
Terrence Lee.....	397-0336
Stephen Mills.....	397-4108
Jeff Zeng.....	392-9324
Support Assistant	
Aneela Anwar.....	397-4521

## Payment Support

Support Assistant	
Aaron Cheung.....	392-8731
Fred Casupang.....	338-1223

## Risk Management

Facsimile.....	392-9464
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Metro Hall  
9<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Manager Risk Management	
Robert Ock.....	397-4090
Senior Business Analyst Risk Management	
Maynard Boldes.....	392-5125
Trevor Tikaram.....	392-1491
Risk Management Officer	
Janice Ayock.....	392-5486
Ewa Wroblewski.....	392-8922
Gareth Blair.....	392-4483
Support Assistant	
Marlene Loares.....	397-0536

## Quality Control & Assurance

1<sup>st</sup> & 4<sup>th</sup> fl., 111 Wellesley St. E.  
Toronto ON M4Y 3A7

General Enquiry.....	392-9033
Facsimile.....	397-7298

Managers Program Support	
Carolee Abraham.....	392-2910
Support Assistant	
Amabel Castillo.....	392-9033

## Human Services Integration Project

Project Director	
Melissa Armstrong.....	397-0867
Management Consultant	
Rebecca Turner.....	397-0337
Policy Development Officer	
Trish Lenz.....	392-3096
Business Analyst	
Mayowa Banjo.....	397-0932

## Local Offices – Area Operations

Please refer to the Employment & Social Services Division website at [toronto.ca](http://toronto.ca) for additional information about office locations and services available.

### East District

Director Employment & Social Services	
Tona Robis.....	397-1212
Manager, Community and Labour Market	
Annu Sood.....	397-1241
Yasmin Faulds.....	397-0517
Janet Wong.....	397-1246
Manager Program & Delivery Support	
Susan Maynes.....	397-1052
Support Assistant	
Christine Goff.....	397-9048

### Malvern Employment & Social Services

5639 Finch Ave. E.  
Toronto ON M1B 5L1

General Enquiry.....	397-1000
Application for Assistance.....	397-1010

Manager Employment & Social Services	
Kim Quade.....	338-3882
Support Assistant	
Angela Sawyer.....	397-1959

### Kennedy Employment & Social Services

Unit 1,1225 Kennedy Rd.  
Toronto ON M1P 2L4

General Enquiry.....	392-2800
Application for Assistance.....	392-2725

Manager Employment & Social Services	
Indy Barma.....	397-1213
Support Assistant	
Helen Barogiannis.....	397-0427

### Cliffcrest Employment Services

2985 Kingston Rd  
Toronto ON M1M 1P1

General Enquiry.....	392-1460
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Manager Employment & Social Services	
Indy Barma.....	397-1213

### Consilium Place Employment & Social Services

10<sup>th</sup> fl., 100 Consilium Place  
Toronto ON M1H 3E3

General Enquiry.....	397-1100
Application for Assistance.....	397-1771

Manager Employment & Social Services	
Louisa Gamoyda.....	392-9004
Support Assistant	
Carole Rudy.....	397-7612

### Client Special Services / ODSP

11<sup>th</sup> fl., 100 Consilium Place  
Toronto ON M1H 3E3

Manager Program Support	
Andrea Pronman.....	392-2433
Supervisors Direct Program	
Olga Lazaridis.....	397-1167
Julia Rossi.....	392-8737
Support Assistant	
Vicky Wong.....	397-7616

### Golden Mile Employment & Social Services

Unit 139, 1880 Eglinton Ave E.  
Toronto ON M1L 2L1

General Enquiry.....	392-3400
Application for Assistance.....	392-3421

Manager Employment & Social Services	
James Addy.....	397-0678
Support Assistant	
Ana Marisa Savona.....	397-0670

## North District

Director Employment & Social Services	
Mary Baratta.....	392-8258
Manager Community and Labour Market	
Lorella Desousa.....	392-4962
George Okurapa.....	397-1609
Manager Program & Delivery Support	
Liz Rybak.....	397-0432
Support Assistant	
Victoria Franzoi.....	397-1534

### Chesswood Employment & Social Services

1117 Finch Ave. W.  
Toronto ON M3J 2P

General Enquiry.....	397-9450
Application for Assistance.....	397-9451

Manager Employment & Social Services	
Fiona MacNeil.....	397-5545
Support Assistant	
Karen Marshall.....	397-9479

### Lesmill Employment & Social Services

20 Lesmill Rd.  
Toronto ON M3B 2T5

General Enquiry.....	392-2850
Application for Assistance.....	392-2811

Manager Employment & Social Services	
Grace Varrecchia.....	392-2832
Support Assistant	
Paola Palmili.....	392-2825

### Lawrence Square Employment & Social Services

Suite 330, 700 Lawrence Ave W.  
Toronto ON M6A 3B3

General Enquiry.....	392-6500
Application for Assistance.....	397-0185

Manager Employment & Social Services	
Peter Jagt.....	392-2831
Support Assistant	
Victoria Franzoi.....	397-1532

### Kids @Computers Scholarship Program

Suite 330, 700 Lawrence Ave W.  
Toronto ON M6A 3B3

Supervisor Direct Program	
Marcella Falconi.....	397-1621
Support Assistant	
Sandra Sookdeo.....	392-8610
Nadia Ferrantone.....	397-1909

### Yonge Eglinton Employment & Social Services

Suite 900, 150 Eglinton Ave. E.  
Toronto ON M4P 3E2

General Enquiry.....	397-1800
Application for Assistance.....	397-5100

Manager, Employment & Social Services	
Fred Tam.....	397-7825
Support Assistant	
Kenny Ioannou.....	397-1806

### Family Support Program Unit

20 Lesmill Road  
Toronto ON M3B 2T5

General Enquiry.....	338-3800
Facsimile.....	338-3831

Manager Employment & Social Services	
Anne Fuentes.....	392-9001
Supervisors Direct Program	
Michelle D'Souza.....	397-0428
Alex Gunn.....	338-3847
Terri-Lea Pegg.....	392-5759
Liz Valladares-Pereira.....	338-3997
Support Assistant	
Tracy Gallagher.....	338-3801

## South District

Director Employment & Social Services	
Tobias Novogrodsky.....	392-5312
Manager Community and Labour Market	
Georgina Elliott.....	392-9008
Paolo Staffieri.....	392-6558
Eric Fleury.....	397-7609
Cathy Smyth.....	392-3418
Manager Program & Delivery Support	
Lisa Farun.....	397-7905

Support Assistant  
Debbie Emijjo.....392-5296

### Wellesley Place Employment & Social Services

2<sup>nd</sup> & 3<sup>rd</sup> fl., 111 Wellesley St. E.  
Toronto ON M4Y 3A7

General Enquiry.....392-5300  
Application for Assistance.....392-5100

Manager Employment & Social Services  
Barbara Taylor.....392-5123  
Support Assistant  
Trish Yeung..... 392-5121

### Regent Park Employment Services

530 Dundas St. E.  
Toronto ON M5A 2B7

General Enquiry.....392-3456

Manager Employment & Social Services  
Barbara Taylor.....392-5123

### High Park/Parkdale Employment & Social Services

1900 Dundas St. W.  
Toronto ON M6R 3B6

General Enquiry.....397-7800  
Application for Assistance.....397-7900

Manager Employment & Social Services  
Sharlene Cobain .....397-0474  
Support Assistant  
Ana De Oliveira.....397-7920

### Crossways Employment Services

2340 Dundas St. W., 3rd Floor  
Toronto ON M6P 4A9

General Enquiry.....338-1818

Manager Employment & Social Services  
Sharlene Cobain .....397-0474

### Metro Hall Employment & Social Services

214 Wellington St. W.  
Toronto ON M5V 3C6

General Enquiry.....392-2600  
Application for Assistance.....392-2635

Manager Employment & Social Services  
Despina Morfidis .....397-1805  
Support Assistant  
Christina Colalillo .....392-9880

### Metro Hall Employment Services

55 John St.  
Toronto ON M5V 3C6  
(Entrance off King Street)

General Enquiry.....338-2749

Manager Employment & Social Services  
Despina Morfidis .....397-1805  
Jennifer Hummel.....392-9880

### Beaches Employment & Social Services

1631 Queen St. E.  
Toronto ON M4L 1G4

General Enquiry.....392-3200  
Application for Assistance.....392-3213

Manager Employment & Social Services  
Ruth Luckey .....397-7488  
Support Assistant  
Liisa Small.....392-3241

### West District

Director Employment & Social Services  
Irwin Stanley .....397-7301  
Manager Community and Labour Market  
Najma Iqbal .....392-6547  
Alison DasNeves .....392-4440  
Jessica Foster .....392-8624  
Barbara Andrade.....392-3641  
Manager Program & Delivery Support  
Matthew Lindsey .....397-0429  
Support Assistant  
Christina Kohli .....392-6473

**Attwell Employment & Social Services**

220 Attwell Dr. Unit 4  
Toronto ON M9W 6T9

General Enquiry.....	392-6400
Application for Assistance.....	392-6405

## Manager Employment &amp; Social Services

Ian Wilson .....392-6202  
Support Assistant  
Christina Kohli .....392-6473

**Rexdale Employment Services**

21 Panorama Court, Unit 21  
Toronto ON M9V 4E3

General Enquiry.....	392-2644
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## Manager Employment &amp; Social Services

Ian Wilson .....392-6202

**The Queensway Employment & Social Services**

779 The Queensway  
Toronto ON M8Z 1N4

General Enquiry.....	392-6550
Application for Assistance.....	397-0330

## Manager Employment &amp; Social Services

Shelley MacLean .....392-6472  
Support Assistant  
Catherine Javier .....392-6552

**York/Humber Employment & Social Services**

Unit C2, 605 Rogers Rd.  
Toronto ON M6M 1B9

General Enquiry.....	392-6200
Application for Assistance.....	392-6242

## Manager Employment &amp; Social Services

Jennifer Pitt.....397-5547  
Support Assistant  
Kamini Elisha .....392-6203

**Application Centre**

## Manager Employment &amp; Social Services

Jocelyn Hollman.....392-3681  
Support Assistant  
Jason Lee .....397-0919