



TORONTO Revenue Services

Office of the Treasurer

The Office of the Treasurer provides a broad range of internal financial services to the corporation of the City of Toronto and comprises four divisions: Accounting Services (including accounts payable), Revenue Services (property tax, water billing and collection, parking tag collection), Pension, Payroll and Employee Benefits and Purchasing and Materials Management.

Revenue Services is responsible for services relating to billing, collection, processing and administration of revenues related to property taxation, water and sewage services, parking tickets and other miscellaneous revenues.

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile.....696-3778

Director
Casey Brendon392-8065
Administrative Assistant
Tamara Tolisano.....397-7206
Project Manager
Peter Douchanov395-1098

Customer Service

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

General Enquiry Tax and Utility338-4829
General Enquiry Parking Tickets.....397-8247
Facsimile.....696-3605

Manager
Tina Distefano392-7110
Administrative Support
Ana Loureiro395-0091

Account Administration, Certificates, Ownership Updates, Agent Agreements

Supervisor
Jose Avila (Acting).....397-9141

Call Centre

Supervisor
Floyd Noel.....392-7824

Correspondence

Supervisor
Susie Malito (Acting)395-0128

Customer Service Coordination

Supervisor
Pamela Martin395-1099

Customer Service Counters and First Appearance Facilities (FAF)

Supervisors
Parking Tags
Metro Hall
Randy Murata392-4433

Parking Tags, Tax & Utility
North York Civic Centre
Allan Mombourquette397-4884
York Civic Centre
George Mombourquette.....397-9650

Tax & Utility
City Hall
Randy Murata392-7125
East York Civic Centre
Allan Mombourquette397-4886
Etobicoke Civic Centre
George Mombourquette.....397-9650
Scarborough Civic Centre
Randy Murata396-4915

Operational Support

Facsimile.....	696-4230
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Manager

John Longarini.....395-0125

Administrative Support

Vacant.....392-8454

Organizational Administration

Supervisor

Joseph De Gregorio395-6728

Planning & Policy Development

Supervisor

Sara Jackson395-6960

Tax Policy

Analyst

Lisa Lagopoulos395-0337

Systems & Innovation

Supervisor

Neil Nakagawa395-1286

Property Taxation & Assessment

North York Civic Centre

Lower floor, 5100 Yonge St.

Toronto ON M2N 5V7

Facsimile.....	696-3605
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Manager

Carmela Romano395-6730

Administrative Support

Hema Persaud.....392-4591

Appeals

Assessment Appeals Information Line	392-7397
Property Tax Rebates Information Line	395-0075
Facsimile - Appeals	696-4130
Facsimile - Rebates.....	392-0364

Supervisor

Tony Villella (Acting)395-1071

Assessment Review & Analysis

Supervisor

Sara Baxter395-1280

Property Tax Billing

Supervisor

Georgia Karakolis.....395-1255

Property Tax Rebates

Supervisor

Simon Tsui (Acting)395-6801

Revenue Accounting & Collections

North York Civic Centre

Lower floor, 5100 Yonge St.

Toronto ON M2N 5V7

Facsimile.....	696-3605
Facsimile - Refunds	696-4131

Manager

Nick Naddeo.....395-6789

Administrative Support

Josie Zeppieri395-6788

Collections

Supervisor

Anna Caruso (Acting)395-6859

Operational Accounting & Financial Reporting

Supervisor

Rose Marie Fazio.....397-4903

Refunds & Municipal Land Transfer Tax

Supervisor

Anna Caruso395-6859

Payment Programs: Mortgages, Pre-Authorized**Tax & Utility**

Supervisor

Giulianna D'Anna396-7150

Water & Parking Tags

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile.....696-3605

Manager
Anthony Fabrizi.....392-5880
Administrative Support
Hema Persaud.....392-4591

Parking Operations

Supervisor
Bill Traikos.....397-9657

Utility Billing

Supervisor
Lionel Kharag.....395-6713

Utility Bylaw Investigations

Supervisor
Len DiNapoli.....395-1119