



Ombudsman Toronto listens to and investigates complaints and concerns about all City divisions, and most City agencies, corporations and adjudicated bodies. It is an independent and impartial Office that holds the City administration accountable to the people it serves.

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|                              |          |
|------------------------------|----------|
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| Susan Opler .....            | 392-7061 |
| Executive Assistant          |          |
| Lauren Hollywood.....        | 392-7065 |
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| Vacant.....                  | 392-7180 |
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| Alex DiGioseffo .....        | 397-5435 |

## Investigations & Conflict Resolution

|                                |          |
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| Administrative Assistant       |          |
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| Complaints Analysts            |          |
| Jackie Correia .....           | 392-7131 |
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| Ombudsman Investigators        |          |
| Amanjit Brar (temporary).....  | 392-0966 |
| Kate Zavitz .....              | 392-7132 |
| Luke Brown .....               | 392-7094 |
| Heather Conklin .....          | 392-7098 |
| Meredith Gayda.....            | 392-7185 |
| Adam Orfanakos.....            | 392-1068 |
| Reema Patel.....               | 392-7228 |