



# TORONTO Long-Term Care Homes & Services

Long-Term Care Homes & Services are leaders in excellence and ground-breaking services for healthy aging with a commitment to CARE (Compassion-Accountability-Respect-Excellence). The division provides a variety of long-term health care services for residents in the City's long-term care homes. Services include permanent, convalescent and short-stay admissions and community support programs which include adult day programs, supportive housing services and homemaking services for vulnerable individuals who reside in the community.

Metro Hall  
11<sup>th</sup> Floor, 55 John St.  
Toronto ON M5V 3C6

General Enquiry .....	392-8906
Facsimile .....	392-4180

**General Manager**  
Reg Paul..... 392-8896  
**Administrative Assistant 1 (A/R)**  
Tasha Bailey..... 392-8925  
**Policy Planning & Project Consultant**  
Erin Mulcahey Abbott..... 392-8489

## Program & Strategic Support

**Manager, Program & Strategic Support**  
Jane Simms ..... 392-5448  
**Quality Improvement Advisor**  
Elizabeth Juraschka..... 392-8929  
**Coordinator Education & Special Projects**  
Tyrone Bernardo..... 392-9392  
**Business Analyst – Decision Support**  
Jaclyn Masse..... 397-0108  
**Workforce Staff Assistant**  
Florence Esibi..... 392-9449  
**Support Assistant B (A/R)**  
Therese Cobarrubias ..... 397-0581  
**Support Assistant C**  
Omtta Hermiz ..... 392-6375

## People Services

**Manager, People Services**  
Mary Kay Cerovich..... 392-5045  
**People Services Consultant**  
Kareima Baksh ..... 392-8926

## Long-Term Care Homes

**Director, Long-Term Care Homes**  
Vija Mallia..... 397-5223  
**Administrative Assistant to Director (A/R)**  
Elizabeth Nakopoulos ..... 392-8930

## Resident Care & Services

**Director, Resident Care & Services**  
Soo Ching Kikuta ..... 392-8488  
**Administrative Assistant to Director**  
Aoife O'Dowd..... 392-8491  
**Medical Co-ordinator**  
Evelyn Williams ..... 392-8493  
**Manager, Resident Care as of August 2, 2017**  
Wei Wang..... 392-8910  
Karen Thompson..... 392-8912  
**Manager, Privacy & Clinical Info Management**  
Julie Kwan..... 392-8490  
**Nurse Manager (Infection Control & Safety)**  
Sarah Newham..... 392-5337  
**Manager, Resident & Volunteer Programs**  
Lianne Neumann..... 392-8402  
**Support Assistant C**  
Cassandra De Los Santos..... 392-8491  
**Support Assistant C**  
Nekita D'Souza ..... 392-8927

## Community Programs

General Enquiry .....	392-8579
Facsimile .....	392-8457

**Manager, Community Programs**  
Andrea Okazaki..... 392-8543  
**Intake Caseworkers**  
Kamal Singh..... 392-8545  
**Support Assistant A**  
Sheilah Mesina..... 392-9391  
**Support Assistant C**  
Mercedes La Borde..... 392-8956 / 392-8579  
Varsha Lokhram..... 392-8548 / 392-8579  
Maria Floros ..... 392-9133 / 392-8579  
Natalie Di Fonzo ..... 392-8916 / 392-8579

Supervisor, Community Programs  
Carolyn Chaikowsky .....392-9030

#### Homemakers & Nurses Services - Caseworkers:

Charlotte Chiu .....392-1236  
Gabriela Yepez..... 392-5362  
Elvis Frimpong..... 392-8732  
Hannah Park .....397-0582  
April Steven .....392-1401  
Angela Turkovitch .....392-3146  
Reese Pelletier .....392-1560  
Eli Haugen..... 392-8551  
Carol Gregg ..... 392-9192  
Shaye Thompson..... 392-8734

#### Supportive Housing Staff - Registered Practical Nurses:

Victor Addai-Agyekum –  
Cedarbrooke Lodge ..... 392-0575  
Cheryl Clarke – Broadview Manor..... 392-9659  
Judith Gamponia/Elizabeth Cardinal –  
Cliffwood Manor ..... 392-9562  
Euline Martin – Brimley Acres ..... 392-6766  
Farah Imam – Winchester .....397-0508  
Janet Yoshida – Counsellor-Winchester 397-0508

Supervisor, Community Programs  
Nicole Vanderhyden .....392-8904

#### Homemakers & Nurses Services - Caseworkers:

Lilly Bruzzese..... 392-8546  
Rosanne Chapley..... 392-8547  
Valerie Cleland..... 392-8733  
Stephanie Gentili-Hinojosa..... 392-5138  
Sue Chisala ..... 392-3057  
Pam Saunders ..... 392-5876  
Melese Woldemariam..... 392-9193  
Eunice Koffl..... 392-8733

#### Supportive Housing Staff - Registered Practical Nurses:

Janice Cover – Dundas Mabelle..... 397-0586  
Abebe Mekuria/Narda Williams – West Don Apts  
..... 392-6762  
Judith Vassell – 111 Kendelton Dr..... 397-0583  
Velma Robinson – Willowdale Manor.. 392-9535

## Management Services

Director, Management Services  
Dana Tulk ..... 392-9061  
Administrative Assistant to Director  
Carol Johnson ..... 392-5317

## Financial Services

Manager, Financial Services  
Pier Falotico..... 392-8908  
Supervisor, Budget Analysis & Review  
Demetrios Xindaris ..... 392-9072  
Budget & Operations Analyst  
Jin Jessica Zhu ..... 392-8495  
Budget Assistant  
Beverley Lewis..... 392-8900  
Accounting Assistant 1  
Clarman Yang..... 392-8905  
Budget Assistant  
Carly Chen..... 397-0574  
Accounting Assistant 2 (A/R)  
Steven Trieu..... 392-9144  
Support Assistant B – LTCHS Staffing  
Lolita Dela Cruz..... 392-5440

## Revenue & Trust Services

Manager, Revenue & Trust Services  
Sharon Shelsen ..... 392-8898  
Banking Assistant 1 (A/R)  
Lindsay Bryson ..... 392-8903  
Banking Assistant 1  
Brandon Bittner..... 392-8902  
Accounting Assistant 2 (A/R)  
Kirran Aukle..... 392-6374  
Financial Trainee  
German Bankov..... 392-4277  
Accounting Assistant 1  
Sharlyn Baguioro ..... 397-0546  
Support Assistant B  
Vacant ..... 392-8913  
Accounting Assistant 3  
Vacant ..... 392-9041  
Support Assistant B (A/R)  
Luigi Ferrante ..... 392-8932

## Support Services

Manager, Environmental Services  
Riaz Shaikh..... 397-0553  
Supervisor, Environmental Services  
Ravi Nair..... 397-8924  
Coordinator, Contracts Services (Acting) as of July  
19, 2017  
Clarman Yang..... 397-0074  
Support Assistant C  
Vacant ..... 392-9145

**Information Systems & Technology**

IT Support Line.....	392-2626
<b>Manager, Operational Systems</b>	
Cathy Di Giulio .....	392-5245
<b>Supervisor, Information &amp; Technology</b>	
Jai Doobay .....	392-8496
<b>Business Transformation Consultant</b>	
Sui-Yung Tung .....	392-9146
<b>Application &amp; Tech Support Specialist</b>	
Mike Hegarty.....	392-9578
Joey Wilgan.....	392-2944
Cecilia Albanese .....	392-8921
Faryeza Dikeni .....	397-0549
Ru Ramjee.....	392-8890
<b>Systems Integrator 2</b>	
Yogesh Aneja .....	397-0074
<b>Support Assistant C - Vacant</b>	

**Long-Term Care Homes**

**Bendale Acres**

2920 Lawrence Ave. E.  
Toronto ON M1P 2T8

General Enquiry .....	397-7000
Facsimile .....	397-7067

<b>Administrator</b>	
Margaret Aerola .....	397-7009
<b>Assistant Administrator</b>	
Sheri Cotton .....	397-7010
<b>Support Assistant A (A/R)</b>	
Christine Kostovski.....	397-7011
<b>Manager, Resident Services</b>	
Nicole McGouran.....	397-7048
<b>Adult Day Program Coordinator</b>	
Susan Kwiatkowska.....	397-7020
<b>Director of Nursing</b>	
Alice Jyu.....	397-7032
<b>Nurse Managers</b>	
Kitty Wong .....	397-7024
Mary Serrano-Hruby .....	397-7072
Jacqueline Cornwall, IPAC Back-up... ..	392-2469
Darlene Albright Byers .....	397-9805
<b>Manager, Clinical Nutrition Services (Dietitian)</b>	
Almas Damani.....	397-7003

<b>Nutrition Managers</b>	
Daphne Williams .....	397-7042
Darlene Horne .....	397-7004
<b>Nutrition Manager (Acting)</b>	
Michael Fernandes.....	397-7042
<b>Volunteer Services Coordinator</b>	
Selena Lynch .....	397-7058
<b>Manager, Building Services</b>	
Josie Wilcox-Pizzo.....	397-7029
<b>Spiritual &amp; Religious Care</b>	
Anita Csapo .....	397-7028

**Carefree Lodge**

306 Finch Ave. E.  
Toronto ON M2N 4S5

General Enquiry .....	397-1500
Facsimile .....	397-1501

<b>Administrator (Acting)</b>	
Bamboo Oluwadimu .....	397-1502
<b>Support Assistant A</b>	
Ron Filippelli.....	397-1513
<b>Manager, Resident Services</b>	
Deborah Lieberman.....	397-1504
<b>Director of Care</b>	
Steven Scott.....	397-1521
<b>Nurse Managers</b>	
Carolyn Whylie IPAC Back-up.....	397-1528
Maria Caloma IPAC.....	397-1506
<b>Manager, Clinical Nutrition Services (Dietitian)</b>	
Julia Jia .....	397-1536
<b>Nutrition Manager</b>	
Prudence Wilson / Donette Elliott.....	397-5563
<b>Volunteer Services Coordinator</b>	
Lysa Springer-Laks.....	397-1524
<b>Supervisor, Building Services</b>	
Mike Cusack.....	397-1520
<b>Spiritual &amp; Religious Care</b>	
Nathan Nwabuike.....	397-5603

**Castleview Wychwood Towers**

351 Christie St.  
Toronto ON M6G 3C3

General Enquiry .....	392-5700
Facsimile .....	392-4157

<b>Administrator</b>	
Nelson Ribeiro.....	392-5712

Assistant Administrator	
Carol DeCaluwe-Tulk.....	392-5711
Support Assistant A (A/R)	
Vivienne Baker-Lewis.....	392-5718
Manager, Resident Services	
Marcia Minott.....	392-5725
Director of Nursing (Acting)	
Helen Lampi.....	392-5755
Nurse Managers	
Odette Pires.....	392-5732
Noreen Grange.....	392-5768
Tatyana Naydenova.....	392-5769
Cora Ramos IPAC Back-up.....	392-5771
Solomon Hagos IPAC.....	392-5770
Renata De Paiva.....	392-5776
Manager, Clinical Nutrition Services - Dietitians	
Kelly Macool.....	392-3782
Georgina Picard.....	392-8920
Neetika Chauhan.....	392-8920
Nutrition Managers	
Alex Hadjipanayiotou.....	392-5710
Murali Nair.....	392-5710
Anupama Dineshkumar.....	392-5739
Katarzyna Ilnicki.....	392-5749
Clyde Seebalack.....	392-5749
Volunteer Services Coordinator	
Carla Young.....	392-3973
Manager, Building Services	
Lorin Karp.....	392-5815
Spiritual & Religious Care	
Rev. Karen Fox.....	392-5734

### Cummer Lodge

205 Cummer Ave.  
Toronto ON M2M 2E8

General Enquiry.....	392-9500
Facsimile.....	392-9499

Administrator	
Tim Burns.....	392-9475
Assistant Administrator	
Hao Chau.....	392-9476
Support Assistant A	
Sophia Kyriazis.....	392-9481
Manager, Resident Services	
Karin Adhloch.....	392-9486
Adult Day Program Coordinator	
Jackie Tuskin.....	392-9502
Director of Nursing (Acting)	
Gabrielle Heinzreiter.....	392-9520
Nurse Managers	
Lin Dong.....	392-9532
Gabrielle Heinzreiter, IPAC Back-up...	392-9547

Yan Liu.....	392-9619
Vacant.....	338-1615
Yunge (Grace).....	392-9521
Munevera Berjan.....	392-9529
Manager, Clinical Nutrition Services - Dietitians	
Arwa Al-Timimi.....	392-9568
Lena Cazes.....	392-9503
Nutrition Managers	
Daphene Clayton.....	392-9514
Ursula Galetski.....	392-9564
Sangita Shah / C. Lam.....	392-9569
Volunteer Services Coordinator	
Liz McMulkin.....	392-9493
Spiritual & Religious Care	
Susannah Johnson.....	392-9503
Manager, Building Services	
Stephen Hughes.....	392-9506

### Fudger House

439 Sherbourne St.  
Toronto ON M4X 1K6

General Enquiry.....	392-5252
Facsimile.....	392-4174

Administrator	
Nancy Lew.....	392-5250
Assistant Administrator (Acting)	
Edgar Cordero.....	392-5251
Support Assistant A	
Mehboob Rehemtulla.....	392-5249
Manager, Resident Services	
Susan Wong.....	392-5290
Director of Nursing	
Lismi Kallan.....	392-5280
Nurse Managers	
Grace Araneta, RAI.....	392-3763
Xinrong Robin Chen (Acting), IPAC....	392-9660
Rosalie Seva.....	392-5299
Kay Jiang.....	392-5260
Manager, Clinical Nutrition Services -Dietitian	
Deidre Van-Lane.....	392-5264
Nutrition Managers	
Kyong Yang.....	392-9661
Carrol Thames.....	397-0152
Donnette Elliot.....	397-0152
Volunteer Services Coordinator	
Ruth Butler.....	397-0150
Manager, Building Services (Acting)	
Renato Palumbo.....	392-5291
Spiritual & Religious Care	
Rev. Karen Fox.....	392-3764

**Kipling Acres**

2233 Kipling Ave.  
Toronto ON M9W 4L3

General Enquiry .....	392-2300
Facsimile .....	392-3360

Administrator  
Robert Petruschewsky ..... 392-2301

Assistant Administrator  
Gina Filice ..... 392-2302

Support Assistant A  
Yvonne Nixon ..... 392-2303

Manager, Resident Services  
Avi Sharma..... 392-2323

Director of Nursing  
Michelle Temple ..... 392-2336

Nurse Managers  
Hedy Liang ..... 392-4585  
Khai Nguyen..... 392-2308  
Iona Serban, IPAC..... 392-2335  
Doreen Hinds..... 392-2879

Manager, Clinical Nutrition Services - Dietitian  
Natalie Naor..... 392-2317  
Mary Farris ..... 397-0707

Nutrition Managers  
Jyothi Menon..... 392-2356  
Maria Verduci..... 392-3699  
Anna Suszka ..... 392-3699

Volunteer Services Coordinator  
Moshsha Charles ..... 397-5479

Manager, Building Services-Redevelopment Phase 11  
Cornel Baptista..... 392-2309

Spiritual & Religious Care  
Susannah Johnson ..... 392-2325

**Lakeshore Lodge**

3197 Lake Shore Blvd. W.  
Toronto ON M8V 3X5

General Enquiry .....	392-9400
Facsimile .....	392-9401

Administrator  
Ranjit Calay..... 392-9409

Supervisor, Administrative Services  
Shirley Buller..... 392-9408

Manager, Resident Services (Acting)  
Rhonda Bell ..... 392-9410

Director of Care  
Mary Lynn Johnston ..... 392-9437

Nurse Managers  
Barbara Kolozyc..... 392-9446  
Mara Puric, RAI Back-up..... 392-9436  
Ewa Brzostek, IPAC..... 392-9414

Manager, Clinical Nutrition Services - Dietitian  
Georgina Picard ..... 392-9423

Nutrition Managers  
Barbara Kis..... 392-5318  
Peter Khan ..... 392-9453  
Anna Feraro..... 392-9423

Volunteer Services Coordinator  
Kimberly Penton ..... 392-9460

Supervisor, Building Services  
Tony Russo..... 392-9448

Spiritual & Religious Care  
John Kim..... 392-9413

**Seven Oaks**

9 Neils on Rd.  
Toronto ON M1E 5E1

General Enquiry .....	392-3500
Facsimile .....	392-3579

Administrator  
Gayle Campbell..... 392-3502

Assistant Administrator  
Rosemary Stekar ..... 392-3503

Support Assistant A  
Joanne Thomas ..... 392-3504

Manager, Resident Services  
Michele Rodway ..... 392-3549

Director of Nursing  
Zaynab Sheraly, IPAC..... 392-3505

Nurse Managers  
Rowena Tabing..... 392-3554  
Deborah Axhom..... 392-3530/3557  
Mildred Arhin-Ababio..... 392-3546

Manager, Clinical Nutrition Services - Dietitian  
Theresa Krupl/  
Xiaoyuan Julia Jia (Acting)..... 392-3540

Nutrition Managers  
Gena Mazur..... 392-3574  
Janeen Payne ..... 392-3550

Volunteer Services Coordinator  
Rachel Walters ..... 392-3515

Manager, Building Services  
Brian Taylor..... 392-3518

Spiritual & Religious Care  
Patricia Williams ..... 392-4855

**True Davidson Acres**

200 Dawes Rd.  
Toronto ON M4C 5M8

General Enquiry .....	397-0400
Facsimile .....	397-0401

Administrator  
Carlos Herrera..... 397-0354

Supervisor, Administrative Services  
Rod Amio..... 397-0379

Manager, Resident Services  
Emily Pypker..... 397-0360

Director of Care  
George Siriopoulos ..... 397-0357

Nurse Managers  
Vacant ..... 397-0478  
Millicent Myrie. .... 397-0414  
Hana Dabbaghi, IPAC ..... 397-0372

Manager, Clinical Nutrition Services - Dietitian  
Farsad Farassati..... 397-0359

Nutrition Managers  
Ada Stanford..... 397-0382  
Parivash Baharlooy ..... 397-0461

Volunteer Services Coordinator  
Carly Wolf..... 397-0364

Supervisor, Building Services  
Ed McManus ..... 397-0362

Spiritual & Religious Care  
Anita Csapo ..... 397-0371

Manager, Clinical Nutrition Services - Dietitian

Kitty Li..... 394-2990

Nutrition Managers  
Grace Krist..... 394-3611  
Mat Ann De Groot..... 394-3640

Volunteer Services Coordinator  
Vacant ..... 394-3610

Supervisor, Building Services  
Victoria Noseworthy..... 394-3639

Spiritual & Religious Care  
Nathan Nwabuike..... 394-3601

**Wesburn Manor**

400 The West Mall  
Toronto ON M9C 5S1

General Enquiry .....	394-3600
Facsimile .....	394-3606

Administrator  
Susan Schendel..... 394-3605

Supervisor, Administrative Services  
Jahmelia Allen..... 394-3625

Manager, Resident Services  
Bonnie Hatfield ..... 394-3633

Director of Care (Acting)  
Nataliya Mykhaylychenko..... 394-3634

Nurse Managers  
Luba Ogilvie..... 394-3667  
Ymelda Chua, RAI, IPAC Back-up ..... 397-1519  
Beata Kon-Rutkowska..... 394-3600