



Long-Term Care Homes & Services are leaders in excellence and ground-breaking services for healthy aging with a commitment to CARE (Compassion-Accountability-Respect-Excellence). The division provides a variety of long-term health care services for residents in the City's long-term care homes. Services include permanent, convalescent and short-stay admissions and community support programs which include adult day programs, supportive housing services and homemaking services for vulnerable individuals who reside in the community.

Metro Hall  
11<sup>th</sup> Floor, 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....392-8906  
Facsimile.....392-4180

General Manager  
Reg Paul .....392-8896  
Administrative Assistant 1  
Brenda Fitzpatrick .....392-8925  
Policy Planning & Project Consultant  
Erin Mulcahey Abbott .....392-8489

### Program & Strategic Support

Manager, Program & Strategic Support  
Jane Simms..... 392-5448  
Quality Improvement Advisor  
Elizabeth Juraschka .....392-8929  
Coordinator Education & Special Projects  
Tyrone Bernardo.....392-9392  
Business Analyst – Decision Support  
Jaclyn Masse.....397-0108  
Workforce Staff Assistant  
Florence Esibi.....392-9449  
Support Assistant B  
Vacant.....397-0581  
Support Assistant C  
Omtta Hermiz .....392-6375

### People Services

Manager, People Services  
Mary Kay Cerovich .....392-5045  
People Services Consultant  
Kareima Baksh.....392-8926

## Long-Term Care Homes

Director, Long-Term Care Homes  
Vija Mallia.....397-5223  
Administrative Assistant to Director  
Tasha Bailey.....392-8930

## Resident Care & Services

Director, Resident Care & Services  
Soo Ching Kikuta.....392-8488  
Administrative Assistant to Director (A/R)  
Nekita D'Souza .....392-8927  
Medical Co-ordinator  
Evelyn Williams .....392-8493  
Manager, Resident Care Acting  
Wei Wang.....392-8910  
Manager, Food & Dietetic Services Acting  
Natalie Naor.....392-8912  
Manager, Privacy & Clinical Info Management  
Julie Kwan.....392-8490  
Nurse Manager (Infection Control & Safety)  
Sarah Newham.....392-5337  
Manager, Resident & Volunteer Programs  
Lianne Neumann.....392-8402  
Toronto Urban Fellows  
Bethany Zach.....392-0508  
Cassandra De Los Santos.....392-8491  
Support Assistant C  
Vacant .....

## Community Programs

General Enquiry.....392-8579  
Facsimile.....392-8457

### Manager, Community Programs

Andrea Okazaki.....392-8543

### Support Assistant A

Sheilah Mesina.....392-9391

### Support Assistant C

Mercedes La Borde.....392-8956 / 392-8579

Varsha Lokhram.....392-8548 / 392-8579

Maria Floros.....392-9133 / 392-8579

Karthika Yoganathan.....392-8916 / 392-8579

### Supervisor, Community Programs

Carolyn Chaikowsky.....392-9030

### Homemakers & Nurses Services - Caseworkers:

#### Intake Caseworkers

Kamal Singh.....392-8545

#### Caseworkers

Charlotte Chiu.....392-1236

Gabriela Yepez.....392-5362

Elvis Frimpong.....392-8732

Hannah Park.....397-0582

April Steven.....392-1401

Vacant.....392-3146

-Eli Haugen.....392-8551

Carol Gregg.....392-9192

Shaye Thompson.....392-8734

### Supportive Housing Staff - Registered Practical

#### Nurses:

Elizabeth Cardinal –

Cedarbrooke Lodge.....392-0575

Cheryl Clarke – Broadview Manor.....392-9659

Danielle Novalski –

Cliffwood Manor.....392-9562

Euline Martin – Brimley Acres.....392-6766

Farah Imam – Winchester.....397-0508

Janet Yoshida – Counsellor-Winchester.....397-0508

### Supervisor, Community Programs

Nicole Vanderhyden.....392-8904

### Homemakers & Nurses Services - Caseworkers:

Lilly Bruzzese.....392-8546

Rosanne Chapley.....392-8547

Valerie Cleland.....392-8733

Stephanie Gentili-Hinojosa.....392-5138

Sue Chisala.....392-3057

Reeses Pelletier.....392-1560

Pam Saunders.....392-5876

Melese Woldemariam.....392-9193

Eunice Koffl.....392-8733

### Supportive Housing Staff - Registered Practical Nurses:

Janice Cover – Dundas Mabelle.....397-0586

Abebe Mekuria/Narda Williams –West Don Apts

.....392-6762

Judith Gamponia

111 Kendelton Dr.....397-0583

Velma Robinson – Willowdale Manor. 392-9535

## Management Services

### Director, Management Services

Dana Tulk.....392-9061

### Administrative Assistant to Director

Carol Johnson.....392-5317

## Financial Services

### Manager, Financial Services

Pier Falotico.....392-8908

### Supervisor, Budget Analysis & Review

Demetrios Xindaris.....392-9072

### Budget & Operations Analyst

Jin Jessica Zhu.....392-8495

### Budget Assistant

Beverley Lewis.....392-8900

### Accounting Assistant 1 (A/R)

Steven Trieu.....392-9144

### Budget Assistant

Vacant.....397-0574

### Accounting Assistant 2 (A/R)

Carly Chen.....397-0574

### Support Assistant B – LTCHS Staffing

Lolita Dela Cruz.....392-5440

## Revenue & Trust Services

### Manager, Revenue & Trust Services (Acting)

Sharlyn Baguioro.....392-8898

### Banking Assistant 1 (A/R)

Lindsay Bryson.....392-8903

### Banking Assistant 1

Brandon Bittner.....392-8902

### Accounting Assistant 2

Kirran Aukle.....392-6374

### Financial Trainee

German Bankov.....392-4277

Stephen Di Trani.....392-9041

Accounting Assistant 1	
Vacant .....	397-0546
Accounting Assistant 3 (A/R)	
Elizabeth Nakopoulos.....	392-8913
Support Assistant B (A/R)	
Luigi Ferrante.....	392-8932

**Support Services**

Manager, Environmental Services	
Riaz Shaikh.....	397-0553
Supervisor, Environmental Services	
Ravi Nair .....	397-8924
Coordinator, Contracts (Acting)	
Clarman Yang.....	392-9145
Support Assistant C	
Vacant.....	

**Information Systems & Technology**

IT Support Line .....	392-2626
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Manager, Operational Systems	
Cathy Di Giulio .....	392-5245
Supervisor, Information & Technology	
Jai Doobay.....	392-8496
Business Transformation Consultant	
Sui-Yung Tung.....	392-9146
Application & Tech Support Specialist	
Mike Hegarty.....	392-9578
Joey Wilgan.....	392-2944
Cecilia Albanese .....	392-8921
Faryeza Dikeni .....	397-0549
Ru Ramjee.....	392-8890
Systems Integrator 2	
Yogesh Aneja .....	397-0074
Support Assistant C - Vacant	

**Long-Term Care Homes**

**Bendale Acres**  
 2920 Lawrence Ave. E.  
 Toronto ON M1P 2T8

General Enquiry.....	397-7000
Facsimile.....	397-7067

Administrator	
Margaret Aerola .....	397-7009

Assistant Administrator	
Sheri Cotton .....	397-7010
Support Assistant A (A/R)	
Christine Kostovski .....	397-7011
Manager, Resident Services	
Nicole McGouran .....	397-7048
Adult Day Program Coordinator	
Susan Kwiatkowska.....	397-7020
Director of Nursing	
Alice Jyu.....	397-7032
Medical Director	
Dr. Bernard Li .....	397-7018
Nurse Managers	
Kitty Wong .....	397-7024
Mary Serrano-Hruby.....	397-7072
Jacqueline Cornwall, IPAC Back-up.....	392-2469
Darlene Albright Byers.....	397-9805
Manager, Clinical Nutrition Services (Dietitian)	
Almas Damani .....	397-7003
Nutrition Managers	
Daphne Williams .....	397-7042
Darlene Horne.....	397-7004
Michael Fernandes.....	397-7042
Volunteer Services Coordinator	
Selena Lynch .....	397-7058
Manager, Building Services	
Josie Wilcox-Pizzo .....	397-7029
Spiritual & Religious Care	
Anita Csapo .....	397-7028

**Carefree Lodge**

306 Finch Ave. E.  
 Toronto ON M2N 4S5

General Enquiry.....	397-1500
Facsimile.....	397-1501

Administrator (Acting)	
Bamboo Oluwadimu.....	397-1502
Supervisor, Administrative Services	
Steve Saini .....	397-1513
Manager, Resident Services	
Deborah Lieberman .....	397-1504
Director of Care	
Steven Scott.....	397-1521
Medical Director	
Dr. Nitsa Kohut .....	397-1500
Nurse Managers	
Kangliu Xu	
.....	397-1528
Vernice Henry IPAC.....	397-1506
Manager, Clinical Nutrition Services (Dietitian)	
Julia Jia.....	397-1536

Nutrition Manager	
Prudence Wilson / Donette Elliott	397-5563
Volunteer Services Coordinator	
Lysa Springer-Laks	397-1524
Supervisor, Building Services	
Mike Cusack	397-1520
Spiritual & Religious Care	
Nathan Nwabuike	397-5603

### Castleview Wychwood Towers

351 Christie St.  
Toronto ON M6G 3C3

General Enquiry	392-5700
Facsimile	392-4157

Administrator	
Nelson Ribeiro	392-5712
Assistant Administrator	
Carol DeCaluwe-Tulk	392-5711
Support Assistant A (A/R)	
Vivienne Baker-Lewis	392-5718
Manager, Resident Services	
Marcia Minott	392-5725
Director of Nursing (Acting)	
Helen Lampi	392-5755
Medical Director	
Dr. C. Ragonetti	392-5250
Nurse Managers	
Odette Pires	392-5732
Noreen Grange	392-5768
Tatyana Naydenova	392-5769
Cora Ramos IPAC Back-up	392-5771
Solomon Hagos IPAC	392-5770
Renata De Paiva	392-5776
Manager, Clinical Nutrition Services - Dietitians	
Kelly Macool	392-3782
Georgina Picard	392-8920
Neetika Chauhan	392-8920
Nutrition Managers	
Alex Hadjipanayiotou	392-5710
Murali Nair	392-5710
Anupama Dineshkumar	392-5739
Katarzyna Inicki	392-5749
Clyde Seebalack	392-5749
Volunteer Services Coordinator	
Carla Young	392-3973
Manager, Building Services	
Lorin Karp	392-5815
Spiritual & Religious Care	
Rev. Karen Fox	392-5734

### Cummer Lodge

205 Cummer Ave.  
Toronto ON M2M 2E8

General Enquiry	392-9500
Facsimile	392-9499

Administrator	
Tim Burns	392-9475
Assistant Administrator	
Sharon Shelsen	392-9476
Support Assistant A	
Sophia Kyriazis	392-9481
Manager, Resident Services	
Karin Adhloch	392-9486
Adult Day Program Coordinator	
Jackie Tuskin	392-9502
Director of Nursing (Acting)	
Gabrielle Heinzlreiter	392-9520
Medical Director	
Dr. Elizabeth Johnston	392-9514
Nurse Managers	
Lin Dong	392-9532
Gabrielle Heinzlreiter, IPAC Back-up	392-9547
Yan Liu	392-9619
Vacant	338-1615
Yunge (Grace)	392-9521
Munevera Berjan	392-9529
Manager, Clinical Nutrition Services - Dietitians	
Arwa Al-Timimi	392-9568
Lena Cazes	392-9503
Nutrition Managers	
Daphene Clayton	392-9514
Ursula Galetski	392-9564
Sangita Shah / C. Lam	392-9569
Volunteer Services Coordinator	
Liz McMulkin	392-9493
Spiritual & Religious Care	
Susannah Johnson	392-9503
Manager, Building Services	
Stephen Hughes	392-9506

### Fudger House

439 Sherbourne St.  
Toronto ON M4X 1K6

General Enquiry	392-5252
Facsimile	392-4174

Administrator	
Nancy Lew	392-5250

Assistant Administrator (Acting)	
Edgar Cordero .....	392-5251
Support Assistant A	
Mehboob Rehemtulla .....	392-5249
Manager, Resident Services	
Susan Wong.....	392-5290
Director of Nursing	
Lismi Kallan.....	392-5280
Medical Director	
Dr. Jean Robinson.....	392-5252
Nurse Managers	
Grace Araneta, RAI.....	392-3763
Parwana Habibi (Acting), .....	392-9660
Rosalie Seva .....	392-5299
Kay Jiang .....	392-5260
Manager, Clinical Nutrition Services -Dietitian	
Deidre Van-Lane .....	392-5264
Nutrition Managers	
Kyong Yang .....	392-9661
Carrol Thames .....	397-0152
Donnette Elliot.....	397-0152
Volunteer Services Coordinator	
Ruth Butler .....	397-0150
Manager, Building Services (Acting)	
Renato Palumbo .....	392-5291
Spiritual & Religious Care	
Rev. Susannah Johnson .....	392-3764

**Kipling Acres**

2233 Kipling Ave.  
Toronto ON M9W 4L3

General Enquiry.....	392-2300
Facsimile.....	392-3360

Administrator	
Robert Petruszewsky .....	392-2301
Assistant Administrator	
Gina Filice .....	392-2302
Support Assistant A	
Yvonne Nixon .....	392-2303
Manager, Resident Services	
Avi Sharma.....	392-2323
Director of Nursing	
Michelle Temple.....	392-2336
Medical Director	
Dr. Karen Cronin .....	392-2876
Nurse Managers	
Hedy Liang.....	392-4585
Khai Nguyen.....	392-2308
Iona Serban, IPAC.....	392-2335
Doreen Hinds.....	392-2879

Manager, Clinical Nutrition Services - Dietitian	
Natalie Naor.....	392-2317
Mary Farris.....	397-0707
Nutrition Managers	
Jyothi Menon.....	392-2356
Maria Verduci.....	392-3699
Anna Suszka .....	392-3699
Volunteer Services Coordinator	
Moshsha Charles .....	397-5479
Manager, Building Services-Redevelopment Phase 11	
Cornel Baptista .....	392-2309
Spiritual & Religious Care	
Rev. Karen Fox.....	392-2325

**Lakeshore Lodge**

3197 Lake Shore Blvd. W.  
Toronto ON M8V 3X5

General Enquiry.....	392-9400
Facsimile.....	392-9401

Administrator	
Ranjit Calay .....	392-9409
Supervisor, Administrative Services	
Shirley Buller.....	392-9408
Manager, Resident Services (Acting)	
Rhonda Bell .....	392-9410
Director of Care Acting	
Mara Puric .....	392-9437
Medical Director	
Dr. Arthur Helman .....	392-9400
Nurse Managers	
Barbara Koloszyc .....	392-9446
Mara Puric, RAI Back-up.....	392-9436
Ewa Brzostek, IPAC.....	392-9414
Manager, Clinical Nutrition Services - Dietitian	
Georgina Picard .....	392-9423
Nutrition Managers	
Barbara Kis.....	392-5318
Peter Khan .....	392-9453
Anna Feraro.....	392-9423
Volunteer Services Coordinator	
Kimberly Penton .....	392-9460
Supervisor, Building Services	
Tony Russo.....	392-9448
Spiritual & Religious Care	
John Kim .....	392-9413

**Seven Oaks**

9 Neilson Rd.  
Toronto ON M1E 5E1

General Enquiry.....392-3500  
Facsimile.....392-3579

Administrator Acting  
Hao Chau.....392-3502  
Assistant Administrator  
Rosemary Stekar..... 392-3503  
Support Assistant A  
Ron Filippelli.....392-3504  
Manager, Resident Services  
Michele Rodway.....392-3549  
Director of Nursing  
Zaynab Sheraly, IPAC.....392-3505  
Medical Director  
Dr. Richard Wianecki.....392-3500  
Nurse Managers  
Rowena Tabing.....392-3554  
Deborah Axhorn.....392-3530/3557  
Mildred Arhin-Ababio.....392-3546  
Manager, Clinical Nutrition Services - Dietitian  
Theresa Krupl/Xiao Yuan Julia Jia.....392-3540  
Nutrition Managers  
Gena Mazur.....392-3574  
Janeen Payne.....392-3550  
Volunteer Services Coordinator  
Rachel Walters.....392-3515  
Manager, Building Services  
Brian Taylor.....392-3518  
Spiritual & Religious Care  
Patricia Williams.....392-4855

**True Davidson Acres**

200 Dawes Rd.  
Toronto ON M4C 5M8

General Enquiry.....397-0400  
Facsimile.....397-0401

Administrator  
Carlos Herrera.....397-0354  
Supervisor, Administrative Services  
Rod Amio.....397-0379  
Manager, Resident Services  
Emily Pypker.....397-0360  
Director of Care  
George Siriopoulos.....397-0357

Medical Director  
Dr. Michael Yanofky.....397-0407  
Nurse Managers Acting  
Elizabeth Zsarnai.....397-0478  
Millicent Myrie.....397-0414  
Hana Dabbaghi, IPAC.....397-0372  
Manager, Clinical Nutrition Services - Dietitian  
Farsad Farassati.....397-0359  
Nutrition Managers  
Ada Stanford.....397-0382  
Parivash Baharlooy..... 397-0461  
Volunteer Services Coordinator  
Carly Wolf.....397-0364  
Supervisor, Building Services  
Ed McManus.....397-0362  
Spiritual & Religious Care  
Anita Csapo.....397-0371

**Wesburn Manor**

400 The West Mall  
Toronto ON M9C 5S1

General Enquiry.....394-3600  
Facsimile.....394-3606

Administrator  
Susan Schendel.....394-3605  
Supervisor, Administrative Services  
Jahmelia Allen.....394-3625  
Manager, Resident Services  
Bonnie Hatfield.....394-3633  
Director of Care (Acting)  
Nataliya Mykhaylychenko.....394-3634  
Medical Director  
Dr. S. Vaithilingam.....394-3600  
Nurse Managers  
Luba Ogilvie.....394-3667  
Ymelda Chua, RAI, IPAC Back-up.....397-1519  
Beata Kon-Rutkowski.....394-3600  
Manager, Clinical Nutrition Services - Dietitian  
Kitty Li.....394-2990  
Nutrition Managers  
Grace Krist.....394-3611  
Mart Ann De Groot.....394-3640  
Volunteer Services Coordinator  
Vacant.....394-3610  
Supervisor, Building Services  
Victoria Noseworthy.....394-3639  
Spiritual & Religious Care  
Nathan Nwabuike.....394-3601