

TORONTO Information & Technology

Deputy City Manager & Chief Financial Officer

The Deputy City Manager and Chief Financial Officer manages corporate internal services in those divisions headed by the Treasurer, Chief Corporate Officer and Chief Information Officer and is responsible for Corporate Finance, Financial Planning, Special Projects and Finance & Administration.

The Information & Technology Division acts as a city-wide co-ordination point for driving business improvements by assisting city divisions in re-designing business operations, translating business needs into information and technology solutions and implementing those solutions.

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....397-9198

Chief Information Officer
Rob Meikle392-8421
Administrative Assistant
Cathy Genua392-0405
Senior Communications Coordinator
(Strategic Communications)
Stephanie Diodati338-2448

Business Enablement & Client Services

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Director
Vacant.....
Administrative Assistant
Maria Rego338-1823

Business Transformation

Manager
Elwy El-Gazzar (Acting)338-1151

Client Relationship Management

Enterprise Client Relationship Manager
Kathryn Bulko397-9921

Cluster A, Client Relationship Manager
Erin Leslie392-3310

Client Relationship Specialist
Lenny Di Marco392-6103
David Kim397-9888

Cluster B, Client Relationship Manager
Deanna Hotoyan392-2659

Client Relationship Specialist
Stratis Gogosis.....392-6373
Rukmini Madduluri397-0557

Cluster C, Client Relationship Manager
Rino Pasqua392-8668

Client Relationship Specialist
Karl Barmania392-8807
Janice Honore392-9032

I&T Training & Education

Manager
Marja-Liisa Kontinen397-9830
Supervisor
Snezana Zenkic392-4761
Felix Di Brina392-5324

Service Level Management

Manager
Thanh Do397-9816
Service Level Specialist
Todd Johnston392-3202

IT Strategic Planning & Architecture

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Director
Karhi Bala392-7559

Administrative Assistant
Gabriella Sarlay392-5031

Enterprise Architecture

Head Architect
Viktor Ilchuk392-1354

Senior Systems Integrator
Debbie Chan 647-273-5167
Jane Popovici.....397-0171
Katerina Granton392-1180

Senior Solution & Enterprise Architect
Tuan La.397-4040

Solution Architect / Senior Systems Integrator
Richard Cao338-2967
Daniela Deaconu392-3810
Mark Lebar338-3835
Tharshan Sundaramoorthy.....397-9696
Ken Tse338-0691
Michael Wynn338-1820

Research Analyst
Gina Manios392-0408

Senior Policy Analyst
Marco Narduzzo392-7990

Finance & IT Contract Management

Manager
Hemali Wijesundara392-8164

Senior Budget & Operations Analyst
Deborah Blanchette392-2912
May Siu392-0667

Supervisor, Contract Administration & Approvals
Linda Tran (Acting).....338-2120

Supervisor, Procurement & Accounting
Kazi Islam (Acting)392-3646

Project Coordinator
Elizabeth Tolkunow (Acting).....392-8444

Risk Management, Cyber Security & Compliance

Manager
John Pomeroy397-7701

Senior Policy Analyst (Security)
Murray Rosenthal397-9825

Security & Privacy Architect
Vacant.....

Senior Privacy Specialist
Eric Lawton397-4334

Senior Cyber Security Specialist
Eddie Ng.....392-4493

Senior Risk Management Specialist
Glenn Wilson.....562-3673
Michael Spencer392-5424
Dalton McCormack392-3404

Senior Service Integrator (ITSM)
Rick Bordin338-8104

John Kamakaris.392-4548

Strategic Planning, Policy & Standards

Manager
Grant Coffey392-9759

Senior Policy Analyst (Policy)
Dale Hussey.....397-9811

Management Consultant
Colin Williams338-2956

eCity Management Consultants
Alrick Grange392-6338

I&T Portfolio Management

Metro Hall
15th fl., 55 John St.
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Director
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Administrative Assistant
Mona (Meenakshi) Jha397-9824

Program Directors
Arthur Chopty.....398-3887
Noelly Tamez392-0994
Horace Matthews.....397-5436
Sam Zurzolo338-2744

Project Managers
Irina Naftalis..... 397-7213
Bilal Uddin.....397-0949
Eric Li338-1206
Samir Khamisa.....338-2103
Asad Sultan.....338-3120
Joe Campo337-0122
Margo Rowley392-2607
Debbie Whiteman392-3741
Preethi Mohan.....392-1009
Margaret Comar.....392-1049
Dunia Galic.....338-5653
Jennifer de Barros338-2170
Edem Akan338-1193
Manal Ishak392-1539
Narissa Sawh397-5680
Axel Romberg.....395-6715
S Shine Viswambharan.....392-0866

Strategy & Portfolio Management

Manager

Mario Salvagio..... 397-7858

Management Consultant

Angela Chung338-1776

Revathi Devendran338-2245

David Pantano392-0460

Winnie Luong.....338-1370

Project Management Office

Manager

David Neil (Acting).....338-5110

Project Managers

Adelle D'Silva397-9678

Akram Awad392-0402

Christopher James397-1703

Craig Joaquin.....395-6804

David Ozaki.....338-2211

Jerry Liu.....338-2115

Philip Scott397-5203

Rania Doss.....468-6049

Stephen Lew338-2115

Victor Nogueira.....338-2387

Project Coordinators

Barbara Beaumont.....392-1114

Jonathan Glaser397-7845

Tammy Vander Ploeg.....392-5134

Meena Shringi397-0047

Kem Raj.....392-7002

Olaken Adejola.....397-9893

Quality Assurance & Change Management

Manager

Vacant.....

Quality Assurance Lead

William Hong338-5124

Enterprise Solutions Delivery

Metro Hall

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Deputy Chief Information Officer

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Management Consultant

Sandro Magnone..... 416-389-8764

Enterprise Solutions Services

Director

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Coordinator Operational Support

Nihar Sharma (Acting).....392-8993

SAP Management Consultant

Christopher Pakkidis397-1231

Business Intelligence Service

Manager

Louis Olivera.....397-9233

Supervisor, Business & Data Analytics

Ellie Babadi395-6757

Supervisor, Data Management

Vacant.....

Common Components Services

Manager

Johan Macedo.....392-0470

Supervisor

Todd Cashman (Acting)392-1382

Digital Technology Services

Manager

Vacant.....

Supervisor

Gabriel Caira392-1169

Marco Palermo392-4308

Enterprise Applications Services

Manager

Tak Chow392-4457

Supervisor

Alexander Ilin.....797-3073

Marson Mao971-4989

Steven Sun.....397-1439

SAP Enterprise Business Services

Manager

Faheem Najam.....392-0843

Supervisor

Michael Ben395-6737

Junior Campbell338-3098

SAP Solution Planning & Delivery

Manager

Michael Moreira392-0390

Supervisor

Priya Prabhu392-9644

Surya Pratap397-4983

Ivan Sing338-2679

Cheng Tan338-1595

Eric Filmer.....338-5979

SAP Technical Support & Security

Manager

Rob Bezaire392-9591

Supervisor

Vladmir Dimitrov392-9590

Ishay Friedman392-8835

Stacey Haslam338-2307

Amy Huang338-2309

Sri Konesalingam338-2306

Elaine Wolf.....392-9611

Kseniya Zaichenka338-5125

Business Solutions Services

Director

Jason Baker.....338-1183

Administrative Assistant

Margit Banerjee392-6938

Management Consultant

Julie Marshall (Acting).....392-5134

Business Applications Services 1

Manager

Vacant.....

Supervisor

Abere Channie338-5526

Arkady Vichodez.....392-7910

Bing Xu392-5367

Business Applications Services 2

Manager

Rob Pearce.....397-9294

Supervisor

Mike Le Maitre.....392-8131

Nicole Li.....397-7750

Ikori Wogar.....392-4015

Business Applications Services 3

Manager

Lucy Ammendolia-Gizzo392-8114

Supervisor

Ari Bano (Acting).....395-6779

Ernest Ho.....392-0475

Victor Ng (Leave).....397-7751

Edwin Ngan.....395-6874

Thomas Rowley.....338-1949

Business Applications Services 4

Manager

Tina Scott338-2210

Supervisor

Mark De Angelis (Acting).....338-5699

Peter Scheffel338-2221

Matthew Vienneau.....392-4026

ESD Management Services

Manager

Chad Szymanski338-3099

Project Coordinator

Vacant.....338-2022

Geospatial Competency Centre

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General Enquiry.....392-2506

Facsimile.....392-3984

Director

Andy McGhie392-3988

Senior Geospatial Consultant

Sara Greenwood397-7672

Geospatial Client Services

Supervisor

Gina Porcarelli397-7550

Geospatial Technology & Systems

Manager

Zhuo (Joy) Wang392-4525

Senior Geospatial Consultant

Travis Burrige.....392-9128

Steve Dale392-8339

Benjamin Lam397-7564

Scott Webb392-2999

Geospatial Data Integration & Access

Manager

Ryan Garnett.....338-2596

Supervisor

James Elliott392-0406

Supervisor, Open Data

Denis Carr395-6758

Technology Infrastructure Services

703 Don Mills Road
Toronto, ON M3C 3N3

Facsimile.....397-9145

Deputy Chief Information Officer
Andy Lok (Acting)-338-7175
Administrative Assistant
Sara Pecchia397-9026

Network & Telecommunications Services

Manager
Michael Dors392-4707

Network

Senior Technical Support Specialist
Salim Goderya (Operations).....397-5136
Gohar Khera (Architecture)..... 397-5285
Mark LaFleche (Operations)397-9998
Sunil Rego (Network Mgt Centre)397-5304

Telecommunications

Senior Technical Support Specialist
Li Ma (Operations)..... 397-1645
Tom Liang392-0489

Data Centre Operations

Manager
Eric Cinovskis (Acting).....392-4696
Control Room Supervisor
Jim Baker.....392-1258
George Vasilopoulos392-7079
Vacant.....
Data Centre Management Supervisor
Steve Mowbray.....397-9078
Production Control Supervisor

Server & Storage Solutions

Manager
Albert Lai397-1997

File Services

Senior Technical Support Specialist
Adel Gorgis397-9920
Supervisor
Valary Markin397-7389

Unix Support

Senior Technical Support Specialist
Mani Kanex 338-2308
David Kravecas392-1164
Indu Thakur392-7395
Raymond Lu392-7396

Enterprise Systems Management

Supervisor
Karim Nazerali392-4801
Senior Technical Support Specialist
Greg Landry392-2517

Management

Mike Mendes397-1994

Virtualization

Senior Technical Support Specialist
Dave Taunt397-9923

Microsoft Services

Senior Network and Systems Analyst
Gary Mak.....392-2518
Radhi Siva392-2685

Storage Management

Senior Technical Support Specialist
Mariusz Piechocki392-4803

Life Cycle Management – Servers and Storage

Mulaffer (Shah) Shanawaz338-8766

Enterprise System Products

Manager
Bruno Pistillo (Acting)..... 397-7991

Enterprise Messaging Group

Senior Technical Support Specialist
Karen Migliarini395-6808

Enterprise Middleware Group

Senior Technical Support Specialist
Vacant.....397-7559

Enterprise Database Group

Senior Technical Support Specialist
Chander Hasija338-1265

Enterprise Printing Group

Senior Technical Support Specialist
Dave Nesbitt338-2300

Wireless Infrastructure

Senior Technical Support Specialist
Dave Nesbitt338-2300

Infrastructure Management Services

Manager
Andy Kwong (Acting).....395-6883

IT Asset Management

Senior Technical Support Specialist
Line Marks338-2805

Consulting & Architecture Service

Senior Technical Support Specialists
Vince Barone392-4725
Andrew Chan.....392-8755
Peter Ho.....392-4419

Planning & Coordination

Senior Technical Support Specialist
Sam Ho338-1277

Project Coordinator IT
Jenniviv Gonzalez338-4813

Disaster Recovery Implementation

Senior Technical Support Specialist
Peter Cramp392-3203

Administration (Billing, Inventory, Reporting)**Telecommunications**

Supervisor
Carlo D'Erasmus397-0944

Service Desk

East York Civic Centre,
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Toronto ON M4C 5R1

Facsimile.....338-2214

Manager

Andy Parnham392-7320

Supervisor

Rizwan Kadri338-2236

Lalit Sharma338-2153

Vacant.....338-2450

Desktop Services

3rd fl., 18 Dyas Road
Toronto, ON M3B 1V5

Manager

Maria Loulidakis392-1149

Senior Technical Support Specialist

Doug Britten (Acting).....397-9918

Bill Howes392-4667

Gina Tracey392-1148

Workgroup Print Management

William Spano392-0251

Enterprise Desktop Management**Supervisor**

Troy Daniel.....338-2381

Supervisors**North District**

Don Ham395-7475

West District

William Spano392-0251

Central District

Rory O'Farrell338-9530

East District

Marc Jeannotte338-6622

18 Dyas Road

Keith Wilkinson396-5337

City Hall

Markham Einarson338-5713

Metro Hall

Richard Santos.....392-2508

18 Dyas Road – Security

Jerry Jaffe392-7054

18 Dyas Road – Sustainment

Gina Tracey392-1148

18 Dyas Road – Wireless

Barb Collins.....338-2233

Cloud & Security Services**Manager**

Stephen So (Acting).....392-5832

Senior Technical Support Specialist

Brent Lanteigne450-8443

Enterprise Directory Services Group**Senior Technical Support Specialist**

Brian Hu397-9856

Aung San Lin.....392-2693

Internet Services Group**Senior Technical Support Specialist**

Michael Chai397-9087

Angela Yu.....397-0556

Rob McKay397-7744