



# TORONTO Fire Services

Fire Services is proudly committed to protecting life, property and the environment from fire, hazardous materials, natural disasters and other emergencies. It also provides public education and school fire safety programs and delivers fire and emergency training to employees and appropriate outside organizations.

4330 Dufferin St.  
Toronto ON M3H 5R9

General Administration .....	338-9050
Facsimile - General Manager & Deputies .....	338-9060
Administration .....	338-9494
Non-Emergency After Hours Inquiries.....	311
Media Inquiries Only .....	338-0763
Fire Station Tours .....	<a href="mailto:fire@toronto.ca">fire@toronto.ca</a>
False Alarm Invoices .....	338-9148/ ..... <a href="mailto:fireaccounting@toronto.ca">fireaccounting@toronto.ca</a>
Incident Report Requests .....	338-9338/ ..... <a href="mailto:tfreports@toronto.ca">tfreports@toronto.ca</a>
Complaints / Inquiries / Compliments .....	<a href="mailto:tfcomplaints@toronto.ca">tfcomplaints@toronto.ca</a>

Fire Chief/General Manager	
Matthew Pegg .....	338-9050
Administrative Assistant	
Darlene Reeve .....	338-9061
Division Chief of Policy, Project, Public Information	
Toni Vigna.....	338-9550
Policy & Planning Advisor	
Mary Lorenzoni .....	338-9026
District Chief - Public Information	
Stephan Powell .....	338-9320

## Fire Prevention & Public Education

This division provides information about emergencies, fire regulations, home inspections and the Alarm for Life campaign regarding smoke alarms and carbon monoxide detection. This division also provides public education and school fire safety programs in accordance with the Fire Protection and Prevention Act.

Deputy Fire Chief/Director	
Jim Jessop.....	338-9052
Division Chief of Fire Investigations, Quality Assurance and Engineering	
Larry Cocco.....	338-9999

Administrative Assistant	
Heather Smith.....	338-9062
Division Chief of Public Education	
Stephen Welowszky.....	338-9027
Division Chief of Fire Prevention	
Derek Collins.....	392-1713
Administrative Assistant	
Melanie Mpetsios .....	338-9107
Fire Protection Engineers	
Arie Friedman.....	338-9075
Jim Chisholm.....	338-9316
Yosh Imahori .....	338-9522
Bill Nguyen .....	338-9525
Captains, Fire Investigations	
Issac Cumbo .....	416-931-8506
Louie Gabriele .....	416-574-1635
Matthew Harper.....	416-432-5307
Scott Dalzell .....	416-700-8169
Karen Borne .....	416-574-8504
Sarah Jessop .....	416-575-3842
District Chief of Public Education	
Paul Catchpole.....	338-9418
District Chief - Quality Assurance/Legal	
Laura Boyko .....	338-5340
District Chief - Professional Standards/Training	
Rocco Delle Fave .....	338-8348

### Fire Prevention - East Office

General Inquiry.....	338-9250
Fax.....	338-9271
District Chief	
Jim Silverthorn .....	338-9253

### Public Education - East Office

General Inquiry.....	338-9375
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### Wards 30, 31, 32, 35, 36, 37, 38, 41, 42, 43, 44

#### District Offices

351 Birchmount Rd .....	338-9254
Scarborough Civic Centre .....	338-9250
153 Chatham Ave .....	338-9368
8500 Sheppard Ave. E.....	338-9255

**Fire Prevention - North Office**

General Inquiry.....338-9150  
 Fax.....338-3755  
 District Chief  
 Wendy Rome.....338-9153

**Wards 8, 9, 10, 15, 16, 23, 24, 25, 33, 34, 39, 40**

District Offices  
 20 Beffort Rd.....338-9164  
 4100 Keele St.....338-9158  
 255 Esther Shiner Blvd.....338-9177  
 North York Civic Centre.....338-9150

**Public Education - North Office**

General Inquiry.....338-9185

**Fire Prevention - South Office**

General Inquiry.....338-9350  
 Fax.....338-9349  
 District Chief  
 Doug Babcock.....338-9353

District Offices  
 260 Adelaide St. W.....338-9366  
 77 Elizabeth St.....338-9350  
 207 Front St. E.....338-8199  
 90 Quebec Ave.....338-8006

**Public Education - South Office**

General Inquiry.....338-9375

**Wards 19, 20, 27, 28**

**Fire Prevention - South Central Office**

General Inquiry.....338-9150  
 Fax.....338-3755  
 District Chief  
 Tracey Powell.....338-8783

**Wards 18, 21, 22, 26, 29**

**Fire Prevention - West Office**

General Inquiry.....338-9450  
 Fax.....338-9461  
 District Chief  
 Marilena Sansosti.....338-9451  
 District Offices  
 Etobicoke Civic Centre.....338-9450  
 267 Humberline Dr.....338-9475  
 358 Keele St.....338-9483  
 2015 Lawrence Ave. W.....338-9463

**Public Education - West Office**

General Inquiry.....338-9470

**Wards 1, 2, 3, 4, 5, 6, 7, 11, 12, 13, 14, 17**

**Administrative Services**

This division is comprised of a number of services, including Facilities Maintenance, Recruitment, Finance, and Business Services.

Deputy Fire Chief/Director  
 Debbie Higgins.....338-9055  
 Administrative Assistant  
 Judi Donadel.....338-9064

**Staff Services**

Division Chief of Business Services  
 Mirella Greco.....338-9420  
 Division Chief of Staff Services  
 Michael Pitoscia.....338-9100  
 Administrative Assistant  
 Kelly Enkhat.....338-9106

**Facilities & Materials Management**

Manager  
 Arnold Louie.....338-9071

**Medical Office**

Chief Medical Officer  
 Dr. N. Forman.....338-9310

**Finance, Payroll & Budget**

Supervisor - Financial Services  
 Marissa Delacruz.....338-9419  
 Supervisor - Payroll Services  
 Shamin Naseer.....338-9120  
 Senior Budget - Analyst, Budget Services.....338-9190

**Communications, Technology & Organizational Performance**

This division is comprised of a number of services, including Emergency Communications, CAD and Records Management, Information Services, Analytics & Decision Support, and Accreditation.

Deputy Fire Chief/Director  
 Tony Bavota.....338-9054  
 Administrative Assistant  
 Julie Conway.....338-9591  
 Division Chief of Communications  
 Jackie Preston.....338-9074  
 Administrative Assistant  
 Sabrina Colavecchia.....338-9105

**Accreditation**

Division Chief of Accreditation  
 Craig Dart .....338-9557

**Information & Communication Systems Division**

Division Chief of Information & Communication Systems  
 Frank Pappone .....338-9500  
 District Chief - Radio Communications  
 Brian Mulvihill .....338-9401  
 District Chief - CAD/RMS  
 Vacant.....338-9501

**Analytics & Decision Support Division**

Division Chief of Analytics & Decision Support  
 Michelle Stronach .....338-9562

**Training and Technical Operations**

This division provides Professional Development and Training and is responsible for delivering fire and emergency training to all employees and appropriate outside organizations. This division also provides the Mechanical Maintenance for all Fire Services' vehicles and equipment.

Deputy Fire Chief/Director  
 Jim Kay .....338-9919  
 Administrative Assistant  
 Lynn Pezzelato ..... 338-9065

**Professional Development & Training**

Division Chief of Professional Development & Training  
 Scott Eyers.....338-9104  
 Administrative Assistant  
 Candice Roulette .....338-9109  
 District Chief of Special Operations  
 Manick Noormahamud .....338-9543  
 District Chief of Operations Training  
 Doug Burgin .....338-9546  
 District Chief of Officer Development  
 Joe Del Vasto.....338-9570  
 District Chief of Emergency Medical Services  
 Paul Reynolds.....338-9563

**Emergency Management/Health & Safety**

Division Chief of Emergency Management/Health & Safety  
 Colin Booth .....338-9070  
 District Chief of Emergency Management/Health & Safety  
 Scott Andrews .....338-9512

**Mechanical Division**

General Inquiry General Service.....338-9201  
 North & West.....338-9202  
 South & East .....338-9203  
 Toryork .....338-9205

Division Chief of Mechanical  
 Rob Anselmi .....338-9103  
 Administrative Assistant  
 Jennifer Lavorato .....338-9108  
 District Chief - Fleet  
 Stuart Dey .....338-9200  
 District Chief - Equipment  
 Rick Caranfa.....338-9220

**Operations Command**

The Operations division provides emergency response for firefighting, rescue and life support services twenty-four hours per day, seven days a week.

Deputy Fire Chief/Director  
 Mike McCoy.....338-9053  
 Administrative Assistant  
 Erica Iaboni .....338-9063

**Command 1 / North**

255 Esther Shiner Blvd.  
 Toronto ON M2K 3A6

Facsimile.....338-9077

Division Commander  
 Bob O'Hallarn .....338-9057  
 Acting Administrative Assistant  
 Elizabeth Hurtado .....338-9067

## Command 2 / East

2575 Eglinton Ave. E.  
Toronto ON M4B 1Y7

Facsimile.....338-9078

Division Commander  
 Dan MacIsaac .....338-9058  
 Administrative Assistant  
 Pauline Brodie .....338-9068

## Command 3 / South

260 Adelaide St. W.  
Toronto ON M5H 1X6

Facsimile.....338-1829

Division Commander  
 Andy Kostiuk .....338-9056  
 Administrative Assistant  
 Anjali Raturi .....338-9066

## Command 4 / West

2015 Lawrence Ave. W.  
Toronto ON M9N 3V5

Facsimile.....338-9079

Division Commander  
 Len Stadler .....338-9059  
 Acting Administrative Assistant  
 Kathy Crisafulli .....338-9069