

TORONTO Strategic Communications

City Manager's Office

The City Manager is the most senior official in the City's administrative structure and is accountable to City Council for the policies and programs delivered by members of the Toronto Public Service. The City Manager is assisted by three Deputy City Managers, one of whom is also the Chief Financial Officer for the City. In addition to the City Manager and the three deputies, the City Manager's Office is comprised of six divisions: Executive Management, Equity, Diversity & Human Rights, Human Resources, Internal Audit, Strategic & Corporate Policy and Strategic Communications.

The Strategic Communications Division provides advice, counsel and leadership to the City with respect to communications planning and issues management. The Division ensures messages to the public are clear and consistent, and support civic participation and understanding of Council priorities, emerging issues and City programs and services.

Toronto City Hall
7th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-1446

Director

Jackie DeSouza.....397-5277

Administrative Assistant

Amanda Bertoia.....392-1818

Media Relations & Issues Management

Toronto City Hall
7th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager

Wynna Brown.....392-8937

Senior Communications Advisors

Deborah Blackstone.....392-7377

Paula Chung392-1649

Andrea Gonsalves.....397-4149

Erin McGuey392-9418

Salim Rachid397-4221

Jennifer Wing (Acting).....397-5313

Communications Advisors

Erin George (Acting)338-5637

Bob Langmaid392-1165

Communications & Marketing Consultant

Natasha Hinds Fitzsimmins392-8889

Support Assistant

Sara Chapman397-1966

Corporate Communications

Toronto City Hall
7th fl. W., 100 Queen Street W.
Toronto ON M5H 2N2

Manager

Beth Waldman392-9305

Senior Communications Advisors

Juanita Christmas392-7346

Rosalynd Rupert392-6890

Senior Communications Coordinator

Stephanie Diodati338-2448

Communications Advisors

Chris Fernandes397-5211

Eric Holmes392-2708

Susan Pape.....392-7542

Tracey Williams397-4146

Communications & Marketing Consultant

Tina Hurl-Priestly392-6786

Advertising Coordinator

Rossana Nardi397-0281

Support Assistant

Dayakshi Iyer392-4202

Digital Communications

Toronto City Hall
7th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager

Francine Antonio Forte.....397-5318

Senior Systems Integrator

Don Sugden397-5276

Web Communications Coordinator
 Uni (Hwa Young) Oh397-0891
 Web Editor
 Shelley Di Vizio392-5237
 Communications Advisor
 Hannah Stewart.....392-4713

Communications Cluster A

Metro Hall
 9th fl., 55 John St.
 Toronto ON M5V 3C6

Facsimile.....392-5859

Manager
 John Bugailiskis392-8386
 Senior Communications Coordinators
 Jane Arbour338-0944
 Valerie Cassells397-5301
 Aggie Fortier.....397-5326
 Shane Gerard397-5711
 Olga Lukich392-5349
 Kym Weston.....392-3923
 Communications & Marketing Consultants
 Vacant.....397-4062

Communications Cluster B

Toronto City Hall
 23rd fl. E., 100 Queen St. W.
 Toronto ON M5H 2N2

Facsimile.....397-1485

Manager
 Nicole Dufort.....392-2963
 Senior Communications Coordinators
 Kazia Fraser (Acting)392-4310
 Bruce Hawkins392-3496
 Ellen Leesti.....397-1403
 Siobhan Ramsay397-5001
 Tammy Robbinson338-3761
 Cheryl San Juan.....392-4391
 Angelica Santos338-3379
 Kris Scheuer338-0698
 Tamara Staranchuk.....392-4716
 Communications & Marketing Consultants
 Edward Lee.....392-6986