

TORONTO Human Resources

City Manager's Office

The City Manager is the most senior official in the City's administrative structure and is accountable to City Council for the policies and programs delivered by members of the Toronto Public Service. The City Manager is assisted by three Deputy City Managers, one of whom is also the Chief Financial Officer for the City. In addition to the City Manager and the three deputies, the City Manager's Office is comprised of six divisions: Executive Management, Diversity & Human Rights, Human Resources, Internal Audit, Strategic & Corporate Policy and Strategic Communications.

The Human Resources Division develops, implements and monitors corporate policies and partners with corporate and divisional clients in the areas of occupational health and safety including workplace wellness, employee assistance, and return-to-work programs. In partnership with its clients the division is also responsible for recruitment, job evaluation and pay equity; management of HR data and systems; organization development and learning, resources for management and staff and change management; and building collaborative employee and labour relations.

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile - Office of Executive Director.....392-1524

Executive Director
Kerry Pond397-4112
Administrative Assistant
Helen Cipolletta.....392-9098

Employee & Labour Relations

Metro Hall
5th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5046

Director
Vacant
Administrative Assistant
Joan Addison392-3631
Senior HR Consultant
Tracey Wallace392-7496

311 Toronto • Affordable Housing • Auditor General's Office • City Clerk's office (non-union) • City Planning • Construction Trades • Economic Development and Culture • Environment & Energy • Equity, Diversity & Human Right Office • Executive Management • Exhibition Place • Facilities Management • Fleet Services • Human Resources • Internal Audit • Legal Services • Major Capital Infrastructure Co-ordination Office • Office of the Chief Corporate Officer • Office of the City Manager • Offices of the DCM's for cluster A & B • Office of the Integrity Commissioner • Office of the Lobbyist Registrar • Office of the Ombudsman • Policy, Planning, Finance & Administration • Real Estate Services • Social Development Finance & Administration • Solid Waste Management Services • Strategic and Corporate Policy • Strategic Communications • Toronto Building • Toronto Office of Partnership • Toronto Public Health • Transportation Services • Waterfront Secretariat

Manager
Jayne Allan392-0617
Senior HR Consultants
Rosanne Rinella.....392-9165
Helen Squires392-4597
HR Consultants
Carmine Fisico395-6966

Program Assistants	
Chantelle Naredo	392-0139
Shivani Seegulam	397-7331
Nancy Walton	397-5355

Capital Projects Branch • Community Recreation Branch Facilities Operations • Management Services • Parks Branch • Parks, Forestry & Recreation • Parks Planning and Recreation • Policy and Strategic Planning Branch • Reorganization Facilities Operations • Urban Forestry Branch • Work Selection

Manager	
John Harris	338-8170
Senior HR Consultants	
Judy Allan-Nicholls	392-0847
Dafni Nistas	397-9206
HR Consultant	
Joanna Nijmeh	392-5012
Program Assistants	
Brian Donison	392-4996
Gina Parsan-Maharaj	392-7498

Accounting Services • Children's Services • City Clerk's Office • Corporate Finance • Finance and Administration • Financial Planning • Information Technology • Mayor's Office • Office of the DCM (for cluster C) and CFO • Office of the Treasurer • Pension, Payroll and Employee Benefits • Purchasing and Materials Management • Revenue Services • Shelter, Support & Housing Administration • Special Projects • Toronto Employment and Social Services • Toronto Water

Manager	
Garth Knox	392-1874
Senior HR Consultants	
Ian Pollack	392-6317
Robert Wesley	392-9595
HR Consultants	
Antonella Colangelo-Costa	392-2707
Marco De La Rosa	397-5256
Christina Espina	392-8727
Ashley Tran	392-4204
Victoria Wong	397-4020
Program Assistants	
Yuri Aleshine	392-7876
Vanathy Balasuntharam	338-3113
HR Clerks	
Vincent Hinde	395-0413

Community Centres (AOCC's) • Court Services • Toronto Paramedic Services • Engineering & Construction Services • Fire Services • Long Term Care Homes & Services • Municipal Licensing & Services • Office of Emergency Management

Manager	
Dymphna Walko-Channan	397-7349
Senior HR Consultants	
Kathleen Figueroa	392-5007
Andy Graham	338-3114
Mike Moran	392-5029
Suman Seth	392-5023
HR Consultants	
Elizabeth Kamande-Kinyanjui	392-1019
David Skwira	392-1520
Program Assistants	
Stevie Cyrus	392-4393
Reena Mendoza	392-4997

HR Systems & Management Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile (Director's Office)	696-3689
General	392-1524

Director	
Bill Taylor	392-8635
Administrative Assistant	
Iliana Lance	392-3588

Human Resources Management Services

Manager	
Mary Kutarna	392-8808
Senior HR Consultants	
Anne Walsh	397-7988
Kyle Wagner	338-2104
HR Consultant	
Judy Chan	392-4809
Program Assistants	
Andrea Cargman	392-0641

Human Resources Information Systems

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....	696-4198
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Manager

Jo-Ellen Beck392-5011
Program Assistant
Effie Fernandes.....392-9616

Systems Design & Development

E-HR Management Consultants
Glenn Russell392-5357
Philip Eley397-5461
Argeo Picco338-1281
HR Consultant
Qian Huang.....338-2330

Training and HR Systems Support Team

Senior HR Consultant
Elishia Marler397-5653
HR Consultants
Shannon Duffy.....392-8564
Andrew Tang338-8174
Michael Philip397-0095

Organization & Complement Management Team

E-HR Management Consultant
Heather Browne.....338-1280
Senior HR Consultant
Maral Pugliese392-6193
HR Consultant
Edith Eudjuran.....395-6299
HR Associates
Virginie Chan.....392-4673
Heather Hunt392-3850
Ivana Paulova392-4396
Karen Rose392-5403

HR Complement Reporting & Analysis Team

E-HR Management Consultant
Heather Browne.....338-1280
Senior HR Consultant
Barinder Kaur395-6759
HR Consultants
Lauren Teh.....392-5033

SAP-HR Production Support Team

Senior HR Consultant
David England.....392-3633

HR Consultant
Mowlid Ali392-5008

E-Recruitment Project

E-HR Management Consultant
Sherrie Manners392-5014
Senior HR Consultants
Alex Lee392-5405
Cathy Wasylshen397-4969
John Skatula392-3933
Business Transformation Consultants
Alex Satchi392-7976
Lola Adeyemi397-5710

QuatroSafety Project

E-HR Management Consultant
Argeo Picco338-1281
Senior HR Consultants
Amelia Yam395-6410
Marc DeCock

SAP Employee Central Project

E-HR Management Consultant
Katarina Brunner392-9090

Fair Wage Office

Toronto City Hall
18th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Enquiry.....	392-7300
Facsimile.....	392-0801

Manager

Mark Piplica338-5594
Assistant Fair Wage Officer
Peter Masucci338-5592
Support Assistant C
Mackenna Senkiw338-558

Occupational Health & Safety

Metro Hall
5th floor, 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5203

Director
Alison Anderson392-5028
Administrative Assistant
Gita Sookrit338-1284

Employee Assistance Program (EAP)

St. Lawrence Hall
2nd fl., 157 King St. E.
Toronto ON M5C 1G9

General Enquiry.....392-6633
Facsimile.....696-3675

Manager
Milena MacLean.....392-1531
EAP Counsellors
Lynda Ceresne392-1015
Catherine Coyle.....392-5048
Michele Glatt.....392-6636
Leslie Langdon392-5095
Chris Rodrigues.....392-6896
Program Assistant
Deborah Wolff-Forcelledo.....392-6891
HR Clerk
Jolanta Pietraszek392-7472

Employee Health & Rehabilitation

Toronto City Hall
Bsmt. East Tower, 100 Queen St. W.
Toronto ON M5H 2N2

Health Consultation392-7330
Facsimile.....696-4164

Manager
Milena MacLean.....392-1531
Senior HR Consultant
Angela Scenna.....338-5969

HR Consultants
Linda Bayliffe.....392-1151
Christine Bolland.....392-6244
Marc DeCock338-5988
Leslie Fischook.....392-3906
Patricia Geoffrey392-7332
Jasmin Lau.....392-6634
Kim Lenover.....392-6649
Mary Masucci.....338-5973
Priscilla McLellan392-7477
HR Associate
Rose Aleman.....392-7331
Program Assistant
Dayna Lepofsky392-6639

Occupational Health, Safety and Workers' Compensation

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5504

Manager
Cindy O'Brien.....392-5021
Program Assistants
Rosalee Dawkins392-5497
Evelyn Lao392-3919

Workers' Compensation

Senior HR Consultants
Georgia Katsiapis392-5013

Occupational Health & Safety

Senior HR Consultant
Jenny Ho.....392-5430

Hygiene

Senior HR Consultant
Rosemary Mandatori392-5181

HR Consultant
Mary Ann Gow392-4756

Ergonomics

Senior HR Consultants
Rebecca Estoesta392-3914
Paul White338-2103

HR Consultants

Sue Bracken.....392-5402
Christine Hardy392-5049
Tamiko Matsumoto-Pfeiffer392-5945
Joshua Fick.....392-0663

Occupational Health & Safety/Disability Management

Mayor's Office & Council • Auditor General's Office • City Clerk's Office • Legal Services • City Manager's Office • Accounting Services, Corporate Finance • Court Services • Economic Development & Culture • Executive Management • Facilities Management • Finance & Administration • Financial Planning • Fire Services • Fleet Services • Human Resources • Information & Technology • Internal Audit • Pension, Payroll & Employee Benefits • Purchasing & Materials Management • Real Estate Services • Revenue Services • Special Projects • Strategic & Corporate Policy • Strategic Communications • Toronto Environment Office • Toronto Paramedic Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile - City Hall392-1524
- North York Civic Centre, 1st fl. ...395-6985
- 4330 Dufferin Street 2nd Floor397-0165

Manager

Michael Amyotte338-0073

Senior HR Consultants

Melissa Day-McCulloch, 19th Fl MH392-8658
Susan Firman, 4330 Dufferin St.....392-7993
Debbie Hogan-Leonard, 4330 Dufferin ...392-2050

HR Consultants

Joe Aquilino, 4330 Dufferin St.....392-9176
Vicki Cvetanovic397-4028
Rose Tran.....392-3853
Jeany Munawa, 4330 Dufferin St.....338-3731
Dave Jamieson, NYCC.....397-7758
Frank Mitchell, 4330 Dufferin St 338-9307
Sandy Perry, SCC.....396-5520

Program Assistants

Bernice Chau 4330 Dufferin St.....392-2210
4330 Dufferin St..... 397-7113
Ashley Tonet.....392-1234

311 Toronto • Affordable Housing Office • Children's Services • Employment & Social Services • Long Term Care Homes and Services Parks, • Forestry & Recreation • Social Development, Finance & Administration • Shelter, Support & Housing Administration • Toronto Public Health,

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall 416-696-3701
- Etobicoke Civic Centre 416-696-4154

Manager

Bob Gautreau392-5022

Senior HR Consultants

Pennie Addison, ECC338-8177
Dave Bowman392-8569
Asif Janmohamed392-4929

HR Consultants

Diana Cerelli.....397-4867
Sharmila Munessar392-1024
Shameena Rahoof ECC338-8183
Cathy Newell, ECC.....338-8172

HR Associate

Anna Maria Belvedere.....338-8171

Program Assistants

Akola Lawrence, ECC397-4662
Anthony Duong392-5147
Jaya Khemchandra.....392-8899
Poonam Rajbhandari338-8185

City Planning • Engineering and Construction Services • Major Capital Infrastructure Coordination Office • Municipal Licensing & Standards • Office of the Deputy City Manager • Office of Emergency Management • Policy, Planning, Finance & Administration • Solid Waste Management Services • Toronto Building • Toronto Water • Transportation Services

Facsimile - 5th fl., Metro Hall392-5203
- Scarborough Civic Centre.....396-5039
- Finch Yard.....395-0442
- Ellesmere Yard396-5011

Manager

Dan Gingras392-3756

Senior HR Consultants

Paul Arsenault, Ellesmere Yard.....392-8317

Ali Golbabai	392-9831
Karen Spencer, SCC.....	392-9288
HR Consultants	
Debbie Bell.....	392-9159
Ana Duta, SCC.....	392-4330
Elpida Eritsos, SCC.....	396-5204
Jo-Ann Kennedy.....	397-5356
Alan Mercury, Ellesmere Yard.....	396-3202
Sarah Nardoizzi, SCC.....	338-0451
Kat Nourafrouz, Ellesmere Yard.....	397-9202
Lola Reid, SCC.....	396-7383
Karen Scriver, SCC.....	396-2811
Program Assistant	
Anita Staley.....	392-7507

Organization Development , Learning & Workforce Planning

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-1524

Director	
John Schaffter.....	392-3907
Administrative Assistant	
Angela Pelone.....	392-4686

Metro Hall
5th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-3707

Strategic Workforce Planning & Reporting

Manager	
Lawrence Keen.....	338-8127
Program Assistant	
Joshua Botticelli	397-9764

Workforce Planning Team

Senior HR Consultants	
Jo-Anne Barnard.....	392-9597
Lorraine Marchione.....	338-8169
Mary Stifani.....	392-9600

Workforce Reporting Team

E-City Management Consultant	
Genevieve Zletni.....	392-4769
Senior HR Consultant	
Jane Siller.....	392-5001
Beth Camposano.....	397-1322
HR Consultants	
Diana Czuchraj.....	338-1283
Bernice Graham.....	397-9916
Ivy Luguya.....	397-1329
HR Associate	
Angelo Vitulli.....	392-1106 / TTY 392-1249

Organization Development

Manager	
Sandra Hughes.....	397-5213
Program Assistant	
Mehvash Iftikhar.....	397-4147
Senior HR Consultants	
Sula De Stefano.....	397-4048
Deb Thivierge.....	392-1231
HR Consultants	
Michelle Yearwood.....	338-3112
Mary Cliff.....	397-5481

Corporate Learning and Leadership Development

Training & Development General Enquiry...392-9091

Manager	
Michelle Poirier	397-9802
Program Assistant	
Natalia Nowak	392-5756
HR Consultant	
Jill Whelan	397-4861
HR Associates	
Chiranjib Das	392-5257
Robin Thompson	392-0137
Baljinder Badwal	392-9045
Atulya Aravinthan	397-4941

TPS and Leadership Development Programs

Senior HR Consultants	
James Lam.....	392-6806
Claudia Monostori.....	392-2375
Ky Cotrone.....	392-6295

Program Strategy and Solutions

eHR Management Consultants	
Loraine Nazareth.....	392-1229
Lynn Jiang.....	392-3068
Senior HR Consultant	
Frank Yamson.....	392-5646

eHR Management Consultant
 Jacqueline Hutchinson.....392-3713

HR Consultant
 Tejal Dhillon (TFS, 4330 Dufferin St)...338-9590

Divisional Rollout, ELI

eCity Management Consultant
 Arthur Palaspas.....392-8819
 Senior HR Consultant
 Kate Lee338-3371
 Senior System Integrator
 Roger Signarowski392-5464

Toronto Public Service Learning Centre – TPS Courses
 Program Assistant
 Pritpal Bains, 157 King St. E.392-1163
 HR Clerk
 Emily Leath, 157 King St. E..... 392-8006

Toronto Public Service Learning Centre
 St. Lawrence Hall
 2nd fl., 157 King St. E.
 Toronto ON M5C 1G9

TPS Learning Centre392-7369
 Course Application Facsimile.....392-0135

Learning Kiosks

Toronto Public Service Learning Centre
 St. Lawrence Hall
 2nd fl., 157 King St. E392-7369
 Etobicoke Civic Centre
 Main fl., 399 The West Mall..... (in HR office)
 Scarborough Civic Centre
 Main fl., 150 Borough Dr..... (in HR office)

Strategic Recruitment, Compensation & Employment Services

Toronto City Hall
 5th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Facsimile.....392-1524

Director
 Barbara Shulman392-7987
 Administrative Assistant
 Mila Batula392-9064

311 Toronto • Mayor's Office • City Council • Accountability Offices • Auditor General's Office • City Manager's Office • City Clerk's Office • Deputy City Manager C • Legal Services • Accounting Services • Chief Corporate Officer • Corporate Finance • Executive Management • Facilities Management • Finance & Administration • Environment & Energy • Financial Planning • Fleet Services • Human Resources • Information & Technology • Integrity Commissioner • Internal Audit • Lobbyist Registrar • Office of Equity, Diversity and Human Rights • Ombudsman • Pension, Payroll & Employee Benefits • Purchasing & Materials Management • Real Estate Services • Revenue Services • Strategic & Corporate Policy • Strategic Communications • Treasurer

Metro Hall
 9th fl., 55 John St.
 Toronto ON M5V 3C6

Facsimile - Metro Hall, 9th fl.392-9926

Manager
 Ross Milliken392-3589
 Senior HR Consultants
 Rhonda Britton338-3093
 Valerie Franzoi, NYCC392-8771
 Karen Campbell, MH 2nd fl.392-7329
 Brad Salavich392-5020
 HR Consultants.....
 Stephanie Hanna392-4741
 Nidah Hussain397-4052
 Katerina Kourakos.....392-9092
 Marisha Mitchell397-4094
 Cindy O'Reilly, NYCC397-4023
 Vanessa Richards338-7597
 Ayoola Scott397-9149
 Jennifer Winders MH 2nd fl.392-0393
 Program Assistants
 Safiya Patel.....392-6407
 Manpreet Sandal395-1296
 Samantha Singh, MH 2nd fl.....338-7794
 Manuel Valino,395-6369
 Sofia Vrantsidis, NYCC338-7785

**Talent Hiring Solutions
 Corporate Recruitment Services & Programs**

HR Consultants
 Kerri Forfar.....392-6437
 Summun Jafri392-9336
 Serena Kudchadkar.....397-4027
 Program Assistants
 Mina Liggio, NYCC392-9289
 Lisa Carmosino.....392-4676

Gateway Employment & Partnership Initiatives

Senior HR Consultant	
Jennifer Targonsky	397-4092
HR Consultant	
Liz Freedman.....	397-0164

I & T Recruitment Project**Metro Hall, 15th floor**

HR Consultants	
Shirley Gaudon.....	338-2029
Khrystyna Mamay	338-2027
Liz Nichol.....	338-2039
HR Associate	
Ana Maria Arceo	338-3115
Program Assistant	
Vacant	

**Affordable Housing Office • Children's Services •
Deputy City Manager A • Employment & Social
Services • Toronto Office of Partnerships • Toronto
Public Health • Shelter, Support & Housing
Administration**

East York Civic Centre
2nd fl., 850 Coxwell Ave.
Toronto ON M4C 5R1

Facsimile - East York Civic Centre	397-4865
- 277 Victoria St.	392-1230
- Metro Hall, 4th fl.....	696-3772
- Metro Hall, 9 th fl.....	392-9926

Manager

Anthi Bittner.....397-9814

Senior HR Consultants

Paul Chiappetta, 277 Victoria St.392-7195
Louisa Merdzan, MH 9th fl397-0886
Sabeha Shivji397-4860

HR Consultants

Nicole Mertz, 9th fl397-4856
Jay Buttery, 277 Victoria St.392-7994
Stephanie Dimitroff, 277 Victoria392-0549
Kalli Papa, 277 Victoria St392-7194
Teresa Samlal392-2432
Helen Sotiropoulos, MH 9th fl397-4654

HR Associate

Sara Lem397-4866

Program Assistants

Safiya Ali.....392-4743
Randa Azzam, 277 Victoria392-4915
Sharron Luna, MH 9th fl.....397-4176
Rosemin Pirbhai, 277 Victoria St.....392-6822

Staffing Infrastructure Support Team**Metro Hall, 4th floor**

Senior HR Consultants	
Sue Chan	392-4738
Gladys Richards	397-4859
Program Assistant	
Eric Nelson.....	338-1018

**Parks, Forestry & Recreation • Deputy City Manager B
• Major Capital Infrastructure Coordination Office •
Policy, Planning, Finance & Administration • Solid
Waste Management Services • Toronto Environment
Office • Toronto Water • Transportation Services**

Metro Hall
18th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 18th fl.	392-9299
MH XMedius	696-3767
- Etobicoke Civic Centre.....	338-8133
ECC Xmedius	696-3764

Manager

Stacey Aquilina.....397-4148

Senior HR Consultants

Tetiana Bendiuha, ECC338-8181
Corinna Forbes392-5094

HR Consultants

Kerry Ann Benjamin, ECC.....392-9582
Donna Cobran ECC.....392-1443
Marcelle Couture ECC395-1014
Heather Ferris, ECC397-0769
Dilini Jayasinghe, ECC392-0569
Sheril Malcolm338-8165
Sandra McLure, ECC392-0448
Alexia Pinelis392-7589
Natalie Reddick338-2946
Monika Sikorski, ECC.....392-1797
Andrea Thorbourne, ECC338-8163

HR Associates

Stephanie Correia, ECC.....397-4144
Anita Reynolds, ECC397-0789
Gwendoline Williams338-8167

Program Assistants

Zaina Berri.....338-2078
George Dian, ECC392-1119
Jennifer Dorsett, ECC.....392-9301
Anthony Gob392-9374
Adrienne Kerson, ECC392-0550
Sandhya O'Connor.....392-6717
Edith Ting, ECC392-0872
Delia White392-9123

**Association of Community Centres • City Planning •
Court Services • Economic Development & Culture •
Fire Services • Long-Term Care Homes & Services •
Municipal Licensing & Standards • Social
Development, Finance & Administration • Engineering
& Construction Services • Toronto Building • Toronto
Paramedic Services**

Metro Hall
4th fl. 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 4th fl.....392-9975
- North York Civic Centre395-6985

Manager

Janice David392-8382

Senior HR Consultants

Mark De Benedictis392-5043

Jessie Menna, NYCC.....395-6979

HR Consultants

Alison Biese, 338-3694

Michelle D'Souza, NYCC.....395-6959

Monica Edwards, 4330 Dufferin338-9101

Sanaz Hemati.....392-9172

Stephanie Lam, NYCC.....392-2373

Ray Lin.....392-5597

Sana Mirza, NYCC.....392-3126

Baljinder Rahul.....397-4022

Anna Sourtzis392-6958

Vanessa Violin395-6956

HR Associates

Karen Ball.....392-5579

Program Assistants

Selina Altieri392-0136

Keenda Cadogan, NYCC.....392-2247

Helen Ho, NYCC338-8649

Ashley Keaney395-6980

Heidi Niu, NYCC395-6961

Sylika Singh 392-1451

Compensation

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-4411

Manager

Alexandra England392-5017

Senior HR Consultants

Aylar Demian..... TBD

Ann Marcon.....392-5035

Holly Moshiri392-5009

HR Consultants

Nadia Litman395-6421

Himali Sharma.....392-5038

HR Associate

Navneet Samra392-5027

HR Program Assistants

Natasha Fernandes.....397-0823

Michelle Lee.....397-9146