

TORONTO Human Resources

City Manager's Office

The City Manager is the most senior official in the City's administrative structure and is accountable to City Council for the policies and programs delivered by members of the Toronto Public Service. The City Manager is assisted by three Deputy City Managers, one of whom is also the Chief Financial Officer for the City. In addition to the City Manager and the three deputies, the City Manager's Office is comprised of six divisions: Executive Management, Diversity & Human Rights, Human Resources, Internal Audit, Strategic & Corporate Policy and Strategic Communications.

The Human Resources Division develops, implements and monitors corporate policies and partners with corporate and divisional clients in the areas of occupational health and safety including workplace wellness, employee assistance, and return-to-work programs. In partnership with its clients the division is also responsible for recruitment, job evaluation and pay equity; management of HR data and systems; organization development and learning, resources for management and staff and change management; and building collaborative employee and labour relations.

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile - Office of Executive Director.....392-1524

Executive Director
Kerry Pond397-4112
Administrative Assistant
Helen Cipolletta.....392-9098

Employee & Labour Relations

Metro Hall
5th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5046

Director
Michael Wiseman392-5006
Administrative Assistant
Joan Addison392-3631
Senior HR Consultant
Tracey Wallace392-7496

311 Toronto • Affordable Housing • Auditor General's Office • City Clerk's office (non-union) • City Planning • Construction Trades • Economic Development and Culture • Environment & Energy • Equity, Diversity & Human Right Office • Executive Management • Exhibition Place • Facilities Management • Fleet Services • Human Resources • Internal Audit • Legal Services • Major Capital Infrastructure Co-ordination Office • Office of the Chief Corporate Officer • Office of the City Manager • Offices of the DCM's for cluster A & B • Office of the Integrity Commissioner • Office of the Lobbyist Registrar • Office of the Ombudsman • Policy, Planning, Finance & Administration • Real Estate Services • Social Development Finance & Administration • Solid Waste Management Services • Strategic and Corporate Policy • Strategic Communications • Toronto Building • Toronto Office of Partnership • Toronto Public Health • Transportation Services • Waterfront Secretariat

Manager
Jayne Allan392-0617
Senior HR Consultants
Andrea Lyttle397-9100
Rosanne Rinella-Pariselli392-9165
Helen Squires392-4597
HR Consultants
Carmine Fisco395-6966

Program Assistants
 Chantelle Naredo392-0139
 Shivani Seegulam397-7331
 Nancy Walton.....397-5355

Capital Projects Branch • Community Recreation Branch Facilities Operations • Management Services • Parks Branch • Parks, Forestry & Recreation • Parks Planning and Recreation • Policy and Strategic Planning Branch • Reorganization Facilities Operations • Urban Forestry Branch • Work Selection

Manager
 John Harris338-8170
 Senior HR Consultants
 Judy Allan-Nicholls392-0847
 Dafni Nistas397-9206
 HR Consultant
 Joanna Nijmeh.....392-5012
 Program Assistants
 Brian Donison.....392-4996
 Gina Parsan-Maharaj392-7498

Accounting Services • Children's Services • City Clerk's Office • Corporate Finance • Finance and Administration • Financial Planning • Information Technology • Mayor's Office • Office of the DCM (for cluster C) and CFO • Office of the Treasurer • Pension, Payroll and Employee Benefits • Purchasing and Materials Management • Revenue Services • Shelter, Support & Housing Administration • Special Projects • Toronto Employment and Social Services • Toronto Water

Manager
 Garth Knox392-1874
 Senior HR Consultants
 Ian Pollack.....392-6317
 Robert Wesley.....392-9595
 HR Consultants
 Antonella Costa392-2707
 Marco De La Rosa397-5256
 Christina Espina392-8727
 Ashley Tran392-4204
 Program Assistants
 Yuri Aleshine392-7876
 HR Clerks
 Vincent Hinde.....395-0413

Community Centres (AOCC's) • Court Services • Toronto Paramedic Services • Engineering & Construction Services • Fire Services • Long Term Care Homes & Services • Municipal Licensing & Services • Office of Emergency Management

Manager
 Dymphna Walko-Channan.....397-7349
 Senior HR Consultants
 Kathleen Figueroa392-5007
 Andy Graham338-3114
 Mike Moran392-5029
 Suman Seth.....392-5023
 HR Consultants
 Elizabeth Kamande-Kinyanjui392-1019
 David Skwira392-1520
 Program Assistants
 Stevie Cyrus392-4393
 Reena Mendoza392-4997

HR Systems & Management Services

Toronto City Hall
 5th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Facsimile (Director's Office)	696-3689
General	392-1524

Director
 Bill Taylor.....392-8635
 Administrative Assistant
 Shanthi Bala.....392-3588

Human Resources Management Services

Manager
 Mary Kutarna392-8808
 Senior HR Consultants
 Anne Walsh397-7988
 Kyle Wagner338-2104
 HR Consultant
 Judy Chan392-4809
 Program Assistants
 Iliana Lamce392-9071

Human Resources Information Systems

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....696-4198

Manager

Jo-Ellen Beck392-5011

Program Assistant

Effie Fernandes.....392-9616

Systems Design & Development**E-HR Management Consultants**

Glenn Russell392-5357

Philip Eley397-5461

Argeo Picco338-1281

HR Consultant

Qian Huang.....338-2330

Training and HR Systems Support Team**Senior HR Consultant**

Elishia Marler397-5653

HR Consultants

Shannon Duffy.....392-8564

Andrew Tang338-8174

Michael Philip397-0095

Organization & Complement Management Team**E-HR Management Consultant**

Heather Browne.....338-1280

Senior HR Consultant

Maral Pugliese392-6193

HR Consultant

Edith Eudjuran.....395-6299

HR Associates

Virginie Chan.....392-4673

Heather Hunt392-3850

Ivana Paulova392-4396

Karen Rose392-5403

HR Complement Reporting & Analysis Team**E-HR Management Consultant**

Heather Browne.....338-1280

Senior HR Consultant

Barinder Kaur395-6759

HR Consultants

Lauren Teh.....392-5033

SAP-HR Production Support Team**Senior HR Consultant**

David England.....392-3633

HR Consultant

Mowlid Ali392-5008

Sandra Cristovao392-4820

E-Recruitment Project**E-HR Management Consultant**

Sherrie Manners392-5014

Senior HR Consultants

Alex Lee392-5405

Cathy Wasylyshen397-4969

John Skatula392-3933

Business Transformation Consultants

Alex Satchi392-7976

Lola Adeyemi397-5710

QuatroSafety Project**E-HR Management Consultant**

Argeo Picco338-1281

Senior HR Consultants

Amelia Yam395-6410

Marc DeCock392-6258

SAP Employee Central Project**E-HR Management Consultant**

Katarina Brunner392-9090

Fair Wage Office

Toronto City Hall

18th fl. W., 100 Queen St. W.

Toronto ON M5H 2N2

General Enquiry.....392-7300

Facsimile.....392-0801

Manager

Mark Piplica338-5594

Assistant Fair Wage Officer

Peter Masucci338-5592

Support Assistant C

Mackenna Senkiw338-558

Occupational Health & Safety

Metro Hall
5th floor, 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5203

Director
Alison Anderson392-5028
Administrative Assistant
Gita Sookrit338-1284

Employee Assistance Program (EAP)

St. Lawrence Hall
2nd fl., 157 King St. E.
Toronto ON M5C 1G9

General Enquiry.....392-6633
Facsimile.....696-3675

Manager
Milena MacLean.....392-1531
EAP Counsellors
Lynda Ceresne392-1015
Catherine Coyle.....392-5048
Michele Glatt.....392-6636
Chris Rodrigues.....392-6896
Program Assistant
Deborah Wolff-Forcelledo.....392-6891
HR Clerk
Jolanta Pietraszek392-7472

Employee Health & Rehabilitation

Toronto City Hall
Bsmt. East Tower, 100 Queen St. W.
Toronto ON M5H 2N2

Health Consultation392-7330
Facsimile.....696-4164

Manager
Milena MacLean.....392-1531
Senior HR Consultant
Angela Scenna.....338-5969
Christine Bolland.....392-6244

HR Consultants
Linda Bayliffe.....392-1151
Leslie Fiscook.....392-3906
Patricia Geoffrey392-7332
Jasmin Lau.....392-6634
Kim Lenover.....392-6649
Mary Masucci.....338-5973
Avin Yousif.....392-7477
HR Associate
Rose Aleman.....392-7331
Program Assistant
Dayna Lepofsky392-6639

Occupational Health, Safety and Workers' Compensation

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5504

Manager
Cindy O'Brien.....392-5021
Program Assistants
Rosalee Dawkins392-5497
Evelyn Lao392-3919

Workers' Compensation
Senior HR Consultants
Georgia Katsiapis392-5013

Occupational Health & Safety
Senior HR Consultant
Jenny Ho.....392-5430

Hygiene
Senior HR Consultant
Rosemary Mandatori392-5181
HR Consultant
Mary Ann Gow392-4756

Ergonomics
Senior HR Consultants
Rebecca Estoesta392-3914
HR Consultants
Sue Bracken.....392-5402
Christine Hardy392-5049
Tamiko Matsumoto-Pfeiffer392-5945
Joshua Fick.....392-0663

Occupational Health & Safety/Disability Management

Mayor's Office & Council • Auditor General's Office • City Clerk's Office • Legal Services • City Manager's Office • Accounting Services, Corporate Finance • Court Services • Economic Development & Culture • Executive Management • Facilities Management • Finance & Administration • Financial Planning • Fire Services • Fleet Services • Human Resources • Information & Technology • Internal Audit • Pension, Payroll & Employee Benefits • Purchasing & Materials Management • Real Estate Services • Revenue Services • Special Projects • Strategic & Corporate Policy • Strategic Communications • Toronto Environment Office • Toronto Paramedic Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile - City Hall	392-1524
- North York Civic Centre, 1st fl. ...	395-6985
- 4330 Dufferin Street 2 nd Floor	397-0165

Manager
Michael Amyotte338-0073

Senior HR Consultants
Melissa Day-McCulloch, 19th Fl MH392-8658
Susan Firman, 4330 Dufferin St.....392-7993
Debbie Hogan-Leonard, 4330 Dufferin ...392-2050

HR Consultants
Joe Aquilino, 4330 Dufferin St.....392-9176
Vicki Cvetanovic397-4028
Rose Tran.....392-3853
Jeany Munawa, 4330 Dufferin St.....338-3731
Dave Jamieson, NYCC.....397-7758
VACANT 338-9307
Sandy Perry, SCC.....396-5520

Program Assistants
Nina Suri 4330 Dufferin St392-2210
Alberta Ampomah 4330 Dufferin St397-7113
Ashley Tonet.....392-1234

311 Toronto • Affordable Housing Office • Children's Services • Employment & Social Services • Long Term Care Homes and Services Parks, • Forestry & Recreation • Social Development, Finance & Administration • Shelter, Support & Housing Administration • Toronto Public Health,

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall	416-696-3701
- Etobicoke Civic Centre	416-696-4154

Manager
Bob Gautreau.....392-5022

Senior HR Consultants
Pennie Addison, ECC.....338-8177
Dave Bowman392-8569
Asif Janmohamed392-4929

HR Consultants
Diana Cerelli ECC.....397-4867
Sharmila Munessar392-1024
Shameena Rahoof ECC.....338-8183
Cathy Newell, ECC.....338-8172

HR Associate
Anna Maria Belvedere.....338-8171

Program Assistants
Akola Lawrence, ECC397-4662
Jaya Khemchandra.....392-8899
Poonam Rajbhandari ECC.....338-8185

City Planning • Engineering and Construction Services • Major Capital Infrastructure Coordination Office • Municipal Licensing & Standards • Office of the Deputy City Manager • Office of Emergency Management • Policy, Planning, Finance & Administration • Solid Waste Management Services • Toronto Building • Toronto Water • Transportation Services

Facsimile - 5th fl., Metro Hall	392-5203
- Scarborough Civic Centre.....	396-5039
- Finch Yard.....	395-0442
- Ellesmere Yard	396-5011

Manager
Dan Gingras392-3756

Senior HR Consultants
Paul Arsenault, Ellesmere Yard.....392-8317
Ali Golbabai392-9831

Karen Spencer, SCC.....	392-9288
HR Consultants	
Debbie Bell.....	392-9159
Ana Duta, SCC.....	392-4330
Elpida Eritsos, SCC.....	396-5204
Jo-Ann Kennedy.....	397-5356
Alan Mercury, Ellesmere Yard.....	396-3202
Sarah Nardoizzi, SCC.....	338-0451
Kat Nourafrouz, Ellesmere Yard.....	397-9202
Lola Reid, SCC.....	396-7383
Karen Scriver, SCC.....	396-2811
Program Assistant	
Nimra Nawaz.....	392-7507

Organization Development , Learning & Workforce Planning

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-1524

Director	
John Schaffter.....	392-3907
Administrative Assistant	
Angela Pelone.....	392-4686

Metro Hall
5th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-3707

Strategic Workforce Planning & Reporting

Manager	
Lawrence Keen.....	338-8127
Alika Curtis-Clarke.....	392-9155

Workforce Planning Team

Senior HR Consultants	
Jo-Anne Barnard.....	392-9597
Lorraine Marchione.....	338-8169

Workforce Reporting Team

E-City Management Consultant	
Genevieve Zletni.....	392-4769
Senior HR Consultant	
Jane Siller.....	392-5001

Beth Camposano.....	397-1322
Diana Czuchraj.....	338-1283
HR Consultants	
Bernice Graham.....	397-9916
Ivy Luguya.....	397-1329
Joshua Botticelli.....	397-9764
HR Associate	
Angelo Vitulli.....	392-1106 / TTY 392-1249

Organization Development

Manager	
Sandra Hughes.....	397-5213
Senior HR Consultants	
Sula De Stefano.....	397-4048
Deb Thivierge.....	392-1231
Michelle Yearwood.....	338-3112
Mary Cliff.....	397-5481
Hussain Haider Ali.....	392-3851

Corporate Learning and Leadership Development

Training & Development General Enquiry...392-9091

Manager	
Michelle Poirier.....	397-9802
Program Assistant	
Natalia Nowak.....	392-5756
Andrea Cargman.....	392-0530
HR Consultant	
Jill Whelan.....	397-4861
HR Associates	
Chiranjib Das.....	392-5257
Robin Thompson.....	392-0137
Baljinder Badwal.....	392-9045
Atulya Aravinthan.....	397-4941

TPS and Leadership Development Programs

Senior HR Consultants	
James Lam.....	392-6806
Claudia Monostori.....	392-2375
Ky Cotrone.....	392-6295

Program Strategy and Solutions

eHR Management Consultants	
Lorraine Nazareth.....	392-1229
Lynn Jiang.....	392-3068
Senior HR Consultant	
Frank Yamson.....	392-5646
eHR Management Consultant	
Jacqueline Hutchinson.....	392-3713
HR Consultant	
Tejal Dhillon (TFS, 4330 Dufferin St)...	338-9590

Divisional Rollout, ELI

eCity Management Consultant	
Arthur Palaspas.....	392-8819
Senior HR Consultant	
Kate Lee	338-3371
Senior System Integrator	
Roger Signarowski	392-5464

Toronto Public Service Learning Centre – TPS Courses

Program Assistant	
Pritpal Bains, 157 King St. E.....	392-1163
HR Clerk	
Emily Leath, 157 King St. E.....	392-8006

Toronto Public Service Learning Centre
St. Lawrence Hall
2nd fl., 157 King St. E.
Toronto ON M5C 1G9

TPS Learning Centre	392-7369
Course Application Facsimile.....	392-0135

Learning Kiosks

Toronto Public Service Learning Centre	
St. Lawrence Hall	
2nd fl., 157 King St. E	392-7369
Etobicoke Civic Centre	
Main fl., 399 The West Mall.....	(in HR office)
Scarborough Civic Centre	
Main fl., 150 Borough Dr.....	(in HR office)

Strategic Recruitment, Compensation & Employment Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....	392-1524
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Director

Barbara Shulman	392-7987
Administrative Assistant	
Mila Batula.....	392-9064

311 Toronto • Mayor's Office • City Council •
Accountability Offices • Auditor General's Office • City
Manager's Office • City Clerk's Office • Deputy City
Manager C • Legal Services • Accounting Services •
Chief Corporate Officer • Corporate Finance •
Executive Management • Facilities Management •
Finance & Administration • Environment &
Energy • Financial Planning • Fleet Services • Human
Resources • Information & Technology • Integrity
Commissioner • Internal Audit • Lobbyist Registrar •
Office of Equity, Diversity and Human Rights •
Ombudsman • Pension, Payroll & Employee Benefits •
Purchasing & Materials Management • Real Estate
Services • Revenue Services • Strategic & Corporate
Policy • Strategic Communications • Treasurer

Metro Hall
9th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 9th fl.	392-9926
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Manager

Ross Milliken	392-3589
Senior HR Consultants	
Rhonda Britton	338-3093
Valerie Franzoi, NYCC	392-8771
Karen Campbell, MH 2 nd fl.	392-7329
Brad Salavich	392-5020
HR Consultants.....	
Stephanie Hanna.....	392-4741
Nidah Hussain, MH 2 nd fl	397-4052
Katerina Kourakos.....	392-9092
Marisha Mitchell	397-4094
Cindy O'Reilly, NYCC	397-4023
Vanessa Richards	338-7597
Ayoola Scott	397-9149
Jennifer Winders MH 2 nd fl.	392-0393
Program Assistants	
Safiya Patel.....	392-6407
Manpreet Sandal.....	395-1296
Samantha Singh, MH 2 nd fl.....	338-7794
Sofia Vrantsidis	338-7785

Talent Hiring Solutions**Corporate Recruitment Services & Programs**

HR Consultants	
Lisa Carmosino.....	392-4676
Summun Jafri	392-9336
Serena Kudchadkar.....	397-4027
Program Assistant	
Mina Liggio, NYCC.....	392-9289

Diversity & Next Generation Talent Initiatives

Senior HR Consultant	
Jennifer Targonsky	397-4092
HR Consultant	
Liz Freedman.....	397-0164
Program Assistant	
Bernice Chau	395-6369

I & T Recruitment Project**Metro Hall, 15th floor**

HR Consultants	
Shirley Gaudon.....	338-2029
Liz Nichol.....	338-2039
Program Assistant	
Ana Maria Arceo	338-3115

**Affordable Housing Office • Children's Services •
Deputy City Manager A • Employment & Social
Services • Toronto Office of Partnerships • Toronto
Public Health • Shelter, Support & Housing
Administration**

East York Civic Centre
2nd fl., 850 Coxwell Ave.
Toronto ON M4C 5R1

Facsimile - East York Civic Centre	397-4865
- 277 Victoria St.	392-1230
- Metro Hall, 4th fl.....	696-3772
- Metro Hall, 9 th fl.....	392-9926

Manager

Anthi Bittner.....397-9814

Senior HR Consultants

Paul Chiappetta, 277 Victoria St.392-7195
Louisa Merdzan, MH 9th fl397-0886
Sabeha Shivji397-4860

HR Consultants

Jay Buttery, 277 Victoria St.392-7994
Stephanie Dimitroff, 277 Victoria392-0549
Nicole Mertz, 9th fl397-4856
Kalli Papa, 277 Victoria St392-7194
Teresa Samlal392-2432
Helen Sotiropoulos, MH 9th fl397-4654

HR Associate

Sara Lem397-4866

Program Assistants

Safiya Ali.....392-4743
Randa Azzam, 277 Victoria392-4915
Sharron Luna, MH 9th fl.....397-4176
Rosemin Pirbhai, 277 Victoria St.....392-6822

Staffing Infrastructure Support Team**Metro Hall, 4th floor**

Senior HR Consultants	
Sue Chan	392-4738
Gladys Richards	397-4859
Program Assistant	
Eric Nelson.....	338-1018

**Parks, Forestry & Recreation • Deputy City Manager B
• Major Capital Infrastructure Coordination Office •
Policy, Planning, Finance & Administration • Solid
Waste Management Services • Toronto Environment
Office • Toronto Water • Transportation Services**

Metro Hall
18th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 18th fl.	392-9299
MH XMedius	696-3767
- Etobicoke Civic Centre.....	338-8133
ECC Xmedius	696-3764

Manager

Stacey Aquilina, ECC.....397-4148

Senior HR Consultants

Tetiana Bendiuha, ECC338-8181
Corinna Forbes392-5094

HR Consultants

Kerry Ann Benjamin, ECC.....392-9582
Donna Cobran ECC.....392-1443
Marcelle Couture ECC395-1014
Heather Ferris, ECC397-0769
Dilini Jayasinghe, ECC392-0569
Adrienne Kerson, MH/Ellesmere Yard....392-0550
Sheril Malcolm.....338-8165
Sandra McLure, ECC392-0448
Alexia Pinelis392-7589
Natalie Reddick338-2946
Anita Reynolds, ECC397-0789
Monika Sikorski, ECC.....392-1797
Andrea Thorbourne, ECC338-8163

HR Associates

Stephanie Correia, ECC..... 397-4144
George Dian, ECC392-1119
Gwendoline Williams, ECC338-8167

Program Assistants

Zaina Berri.....338-2078
Jennifer Dorsett, ECC.....392-9301
Anthony Gob392-9374
Madison Jacinto, ECC392-0872
Lakshana Sathyanathan, ECC338-2316
Amanda Taplin, MH/Ellesmere Yard....392-6292
Edith Ting,392-0872

HUMAN RESOURCES

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Delia White.....392-9123

**Association of Community Centres • City Planning •
Court Services • Economic Development & Culture •
Fire Services • Long-Term Care Homes & Services •
Municipal Licensing & Standards • Social
Development, Finance & Administration • Engineering
& Construction Services • Toronto Building • Toronto
Paramedic Services**

Metro Hall
4th fl. 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 4th fl.....392-9975
- North York Civic Centre395-6985

Senior HR Consultants

Ann Marcon.....392-5035
Holly Moshiri392-5009

HR Consultants

Himali Ashar.....392-5038
Aylar Demian.....392-3635
Nadia Litman392-9588

HR Associate

Navneet Samra392-5027

HR Program Assistants

Natasha Fernandes.....397-0823
Michelle Lee.....397-9146
Oriana Morra392-5034

Manager

Janice David392-8382

Senior HR Consultants

Mark De Benedictis.....392-5043
Jessie Menna, NYCC.....395-6979

HR Consultants

Michelle D'Souza, NYCC.....395-6959
Monica Edwards, 4330 Dufferin338-9101
Maria Gallippi395-6954
Sanaz Hemati.....392-9172
Stephanie Lam, NYCC392-2373
Ray Lin392-5597
Sana Mirza, NYCC.....392-3126
Baljinder Rahul.....397-4022
Anna Sourtzis392-6958
Vanessa Violin395-6956

HR Associates

Karen Ball.....392-5579
Ashley Keaney395-6980

Program Assistants

Keenda Cadogan, NYCC.....392-2247
Krystyna Costello392-0136
Helen Ho, NYCC338-8649
Heidi Niu, NYCC395-6961
Sylika Singh 392-1451

Compensation

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-4411

Manager

Alexandra England392-5017