



Children's Services Division

- Committed to Children
- Supportive of Families
- Building Community Capacity

Children's Services is designated as the City's "child care service system manager" under provincial legislation and as such has responsibility for planning and managing a broad range of child care services. These child care services include fee subsidy, wage subsidy, family resource centres, special needs resourcing and summer day camps. In addition to its service management responsibilities for child care, the Children's Services Division also directly operates 58 child care sites.

The Children's Services Division also has lead responsibility for supporting the City's broader children's strategy by managing special projects, initiatives and events such as the Toronto Report Card on Children.

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

General Enquiry.....	392-5437
Toronto Early Learning & Child Care.....	392-3317
Toronto Home Child Care.....	392-3326
Facsimile.....	392-4576

General Manager
Elaine Baxter-Trahair392-8134
Administrative Assistant
Carmela Reyes.....392-8128
Consultant Policy Planning & Projects
Suzanne Field397-5082
Children's Services Consultant
Dena Warman.....397-1447
Project Director, Human Services Integration
Melissa Armstrong397-0867

Strategic Business & Financial Services

Strategic, Business and Financial Services is made up of the following units: Budget & Financial Services, Information and Technology Services, People Services and Education and Strategic Business Services. The section provides a division-wide strategic and support function which includes setting priorities, project management, supporting the division's business, budget, human resource, training, information and technology requirements.

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....	392-4576
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Director
Shanley McNamee.....392-8284

Business Support

Manager
Birgit Maxseiner392-8544
Administrative Support
Elizabeth Haripaul (Acting).....392-8298
Coordinator, Training & Development
Tobie Mathew 338-8429
Coordinator, People Services
Michael Buensuceso392-4852
Janet Kwok392-3297
Aylar Demian397-0995

Health & Safety Officer
Shannon Monaghan338-7499

Budget & Finance

Manager
Andres Hachard392-3757
Budget Co-ordinators
Bahareh Djavadi397-7352
Ranil Mendis392-8607
Jennifer Agbanti (Acting).....397-5085
Christine Watson-Taylor392-5671

Information Technology & Business Transformation

Metro Hall
27th floor, 55 John Street
Toronto ON M5V 3C6

Manager

Bonita See.....392-4132

Senior System Integrators

Avraham Jacobs392-5869

Rod Silva392-9399

Shawn Huang392-3182

Steve Dunets.....392-9215

Louella Pires.....397-4694

Antonio Hon.....397-4516

Children's Services Consultant

Maria Cordeiro397-1516

Business Analysts

Indejit Rai392-5127

David McAfee397-0989

Ellen Chen392-4643

Ian Boodhai392-4693

Michael Kakzanov.....392-4593

Van Bui392-3039

Charis Chui.....397-0079

Larry Kline392-0216

Anna Liscio (Acting)..... 397-4985

Olutobi Akinwumi.....392-0824

Ali Abughoush397-0080

Antonietta Priolo (Acting).....397-0996

Senior Systems Administrator

Deval Parikh, MH 10th floor.....392-3014

Computer Help Desk397-5555

Strategic Management Services

Consultant

Ashraf Ghonaim392-8558

System Integrator 1

Laurence Evelyn.....397-0999

Service System Planning & Policy Development

Service System Planning and Policy Development is responsible for overall planning, evaluation and monitoring of an integrated child care system through the Children's Services Service Plan, research and policy development. The section assesses the level of quality of child care and provides a public rating scale for parents, and provides divisional oversight on internal business practices ensuring processes are effective and efficient.

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile..... 392-4576

Director

Karen Gray 397-1465

Administrative Support

Dawn Barnum..... 392-3594

Geoff Davies..... 392-3328

Program & Policy Development

Manager

Lorraine McLeod..... 397-7605

Children's Services Consultants

Ann Pagnin 392-4670

David Lee 397-4517

Nuala Meagher 397-5602

Policy Development Officers

Matt Hilder 392-0597

Cris Renna 397-4676

Tamara Augsten.....397-1269

Business Analyst

Anatolii Gorovyi..... 338-1799

Research Analysts

Lily Chung..... 392-5631

Ina Balsys 392-8132

Risk Management & Accountability

Manager

Trish Horrigan 392-6625

Client Liaison Consultant

Shelley McKeen-Weaver..... 397-1262

Quality Assurance & Risk Management Analysts

Nilanthi Kanakasekere (Acting)392-9132

Shadi Madi..... 338-3641

Quality Assurance & Risk Management Assessors

Matthew Moore 392-5126

Vira Parisi 397-1148

Quality & Capacity Building

10th floor, 325 Milner Avenue
Toronto ON M1B 5N1

Manager

Anne Hepditch..... 392-3929

Coordinator, Training & Development

Patti Rowland 397-1165

Asset Management

Program Manager	
Nino Dodaro	392-3341
Project Managers	
Gail O'Donnell	397-5086
Corina Ghimbasan	397-1492
Elsa Chow	392-4297
Facilities Supervisors	
Nad Milokovic	392-5870
Colin Sam	392-7403

District Operations

District Operations assist clients to access quality child care in the City of Toronto and determine eligibility for subsidized child care. The section works with child care operators to ensure the quality and financial viability of child care programs that have a service contract with the City and ensures compliance with standards as outlined in the City's Operating Criteria.

East District

9th floor, 325 Milner Avenue
Toronto ON M1B 5N1

General Enquiry	392-5437
Facsimile	397-0240

District Director	
Lynn Connolly, MH 10 th fl	392-5625
Program Manager	
George Serkhanian, MH 10 th fl	397-0072
District Supervisor	
Christina Lynn Willis	397-7945
Children's Services Consultants	
Angela Robertson	397-7953
Mirjana Silva (Acting)	397-7961
Krisiya Arumuganathan	397-1748
Maureen Bailey	397-0238
Budget Coordinator	
Marnie McDonell	392-8119

North District

Unit 4, 1118 Finch Ave. W.
Toronto ON M3J 3J4

General Enquiry	392-5437
Facsimile	392-3450

District Director	
Faye Jose, MH 10 th fl	397-7361
District Supervisor	
Rosa Defina (Acting)	392-3774
Children's Services Consultants	
Marta Catucci	392-5867
Eve-Anne Tremblay	392-3321
Darlene Thompson	392-3322
Ryan Vender	397-1258
Kelly O'Gorman	397-7606
Susie Gifford	392-5676
Budget Coordinator	
Sanjay Chitapain	397-1266

Contract & Financial Management

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

Manager, Financial Review of Service Providers	
Noel Levesque	397-5497
Budget Coordinators	
Pedros Chinchinian	397-5521
Emily Wu	397-7360

South District

Metro Hall
214 Wellington Street West, Ground Floor
Toronto ON M5V 3C6

General Enquiry	392-5437
Facsimile	397-1456

District Director	
Karen Wilson, MH 10 th fl	392-3997
District Supervisor	
Diana Rossi-Zepeda	397-1464
Children's Services Consultants	
Arynne Wright	397-1677
Sandy Misthios	397-7388
Ann Marie Schiraldi	392-9028
Mary Peddie	397-1449
Anne Farrell	392-8171
Budget Coordinator	
Sylvia Hung	397-0482

Special Services

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-4227

Manager

Nancy HENDY392-3593

Centralized Special Needs Supervisor

Cindy STAMOULAKATOS397-9732

Project Lead

Meena BHARDWAJ397-1013

Special Needs Supervisors

Marissa TAPANGCO (East/North)338-7560

Stephanie MORONI (West/South)392-5865

West District

11th fl., 1243 Islington Ave.
Toronto ON M8X 1Y9

General Enquiry.....392-5437

Facsimile.....392-3968

District Director

Therese DAMASO, MH 10th fl392-5339

District Supervisor

Michelle NOEL392-5624

Children's Services Consultants

Patricia HUNT392-5619

Sandy COUTO-GREEN392-3587

Deborah JACKSON392-3975

Cassie PATRIQUIN397-1448

Filomena FURTADO392-6298

Budget Coordinator

Patricia MACLEOD (Acting)392-3744

Application & Inquiry

York Civic Centre
Lower Level, 2700 Eglinton Ave. W.
Toronto ON M6M 1V1

General Enquiry.....392-5437

Facsimile.....392-3347

Supervisor

Helen SCHAEFFER392-3318

Child Care Funding Model Project & Provincial Wage Enhancement

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

Manager, Financial Review of Service Providers

Sharon LAM392-4220

Program Manager

Nicole WARNER 392-8619

Children's Services Consultant

Anne McLUSKIE (East) 397-4316

Sue JOHNSTON (South) 397-4317

Tara ROWE (West/North) 397-4638

Wilma MORRISON (North) 397-4318

Budget Coordinators

Helen PAMPO 397-7356

Kristine GOMEZ 397-5516

Lucy POON 397-4315

Centralized Consultant

Karen GUTHRIE 397-5178

Toronto Early Learning & Child Care Services

Toronto Early Learning & Child Care Services provides early learning and care services to approximately 3,000 children and their families on a daily basis through 52 licensed early learning and child care centers and the Toronto Home Child Care Agency which provides care through over 150 licensed home child care providers.

Metro Hall
10th floor, 55 John St
Toronto ON M5V 3C6

Facsimile..... 397-1680

Director

Anne LONGAIR 392-5868

Administrative Supervisor

Eden DISTAJO 397-1295

Administrative Support

Danielle HUTCHINSON 392-3317

Program Managers

Anna-Christina CARLSON 392-3337

Sandra MCDOOLING 397-1267

Nancy ROSCOE 397-1270

Dawn Cassar.....	392-3323
Roberta Rosales-Obieta.....	392-3361
Budget Coordinator	
Alison Curtis.....	392-3198

Toronto Home Child Care & Nutrition Services

Unit 4, 1118 Finch Avenue W.
Toronto ON M3J 3J4

General Enquiry.....	392-3326
Facsimile.....	392-3450

Supervisor	
Sylvia Frisz.....	392-5628
Dietary Services Supervisor	
Hilarion Mitchell.....	392-4783
Food Production Co-ordinator	
Lucy Gemmiti.....	392-5340
Dominic Fiorino.....	397-0921

Early Learning & Child Care Centres

Albion Rd.	
1545 Albion Rd.....	392-5083
Alexandra Park	
75 Augusta Sq.....	392-5515
Ancaster	
45 Ancaster Rd.....	392-5064
Ancaster Satellite	
44 Ancaster Rd.....	392-5576
Berner Trail	
120 Berner Trail.....	392-6273
Bay Mills	
365 Bay Mills Blvd.....	392-2294
Blake St.	
84 Blake St.....	392-5055
Blake St. Satellite	
21 Boulton Ave.....	392-3012
Brahms	
5 Brahms Ave.....	392-6262
Canadiana Court	
20 Gordonridge Place.....	392-5698
Centenary/Seven Oaks	
9 Neilson Rd.....	392-4750
Chester Le	
201 Chester Le Blvd.....	338-0715
City Kids	
34 Bathurst St.....	392-0932
Cole Street	
10 Cole St.....	392-5866
Coxwell	
1631 Queen St. E., 2 nd fl.....	392-5076
Danforth	
1125 Danforth Ave.....	392-5070

Davenport	
1900 Davenport Rd.....	392-5066
Davisville	
41 Millwood Rd.....	392-5694
Edgeley	
405 Driftwood Ave.....	392-6271
Emery	
3395 Weston Rd.....	392-3370
Falstaff	
10 Falstaff Ave.....	392-5688
Firgrove	
4 Cane Grassway.....	392-5683
Firgrove Satellite	
270 Firgrove Cres.....	392-6259
Flemingdon	
29 St. Dennis Dr.....	392-3170
Galloway	
4299 Kingston Rd.....	392-5229
Gilder	
31 Gilder Dr.....	392-5696
Gilder Satellite	
47 Gilder Dr.....	392-3743
Glen Rd.	
443 Bloor St E.....	392-5059
Greenholme-Albion	
10 Jamestown Cres.....	392-2875
Jesse Ketchum	
7 Berryman St.....	392-5061
Jesse Ketchum Satellite	
61 Davenport Road.....	392-5061
Kingston Road	
3392 Kingston Road.....	396-3755
Kipling	
2233 Kipling Ave.....	397-9961
Lawrence Ave East	
3847 Lawrence Ave. E.....	392-5692
Malvern	
1321 Neilson Rd.....	392-3766
Marguerite Butt	
3197 Lake Shore Blvd. W.....	392-4652
Metro Hall Child Care	
55 John St.....	397-5170
Mount Dennis (formerly Hollis)	
1296 Weston Road.....	392-5686
Northminster	
255 Finch Ave. W.....	392-5690
O'Connor	
1386 Victoria Park Ave.....	392-6545
O'Connor Satellite	
1665 O'Connor Dr.....	392-5632
Parkside	
401 Cedarvale Ave.....	392-3910
Rawlinson	
40 Earncliffe Rd.....	392-5068
Regent Park	
40 Regent St.....	392-5513
Rowntree	
2765 Islington Ave.....	392-5089

Shoreham Satellite	
31 Shoreham Dr.....	392-8599
Thomas Berry	
3495 Lake Shore Blvd. W	392-5080
Trimbee	
30 Denarda St.	392-3705
Warden Woods	
76 Firvalley Crt	392-5078
Warden Woods Satellite	
644 Warden Ave.....	392-5042
Westown	
3101 Weston Road.....	392-2441
Willowridge	
30 Earldown Dr.	392-5086
Woodbine	
700 Milverton Blvd	392-2257