Affordable Housing Office
http://www.toronto.ca/affordablehousing/
• Administers funding for housing repairs and modifications
• Facilitates the development of new affordable rental and ownership housing
• Develops partnerships with affordable housing stakeholders and creates affordable housing policies

Children's Services
http://www.toronto.ca/children/index.htm
• Plans and manages Toronto's childcare system
• Directly operates 52 childcare facilities throughout the city
• Provides child care subsidies and programs that support children, families and caregivers

Long Term Care Homes and Services
http://www.toronto.ca/ltc/index.htm
• Provides housing, programs and services to help residents maintain an active and independent lifestyle in the community

Municipal Licensing and Standards
http://www.toronto.ca/licensing/mrab.htm
• Responsible for administering and enforcing city by-laws
• Operates the Multi-Residential Apartment Building Audit Strategy, a program to systematically maintain and enforce building standards in Toronto

Parks, Forestry and Recreation
http://www.toronto.ca/parks/prd/torontofun/index.htm
• Responsible for city-owned parks, forests and recreation facilities
• Provides fee subsidies to low-income families for access to City of Toronto community and recreation programs

Shelter, Support & Housing Administration
http://www.toronto.ca/housing/index.htm
• Funds and administers approximately 90,000 social housing units in the City
• Oversees the operation of over 60 shelters and helps people who are homeless find and keep permanent housing
• Supports tenants through programs such as the City's Tenant Defence Fund
• Delivers federal Homelessness Partnering Strategy and the City's Streets to Homes program
• Works with more than 300 community agencies

Social Development, Finance and Administration
http://www.toronto.ca/sdfa/
• Oversees employment and engagement programs for youth aged 16 to 29
• Provides support to 13 underserved neighbourhoods
• Provides project management for neighbourhood revitalization initiatives
City of Toronto Divisions Addressing Poverty, Housing and Homelessness

For all City of Toronto services, call 311: 24 hours, 7 days a week

Toronto Employment and Social Services
http://www.toronto.ca/socialservices/index.htm
- Provides employment services including career planning, skill training, job search advice and international credential recognition
- Provides access to provincial financial aid through Ontario Works and Ontario Disability Support Program
- Delivers Emergency Energy Fund and assistance with medical and funeral expenses

Toronto Public Health
http://www.toronto.ca/health/
- Offers a variety of services including vaccinations, free and low-cost dental care, and information and programs related to health and safety of residents

Tower Renewal
http://www.toronto.ca/tower_renewal/
- Aims to create a greener, cleaner city, increase social and cultural benefits, create stronger communities and improve local economic activity through the revitalization of Toronto’s aging concrete apartment towers

Other Resources

211 Community Connections (Toronto)
http://www.211toronto.ca/index.jsp
- Provides a directory to community, social, health and government services

Housing Connections
http://www.housingconnections.ca/
- Oversees the social housing wait list
- Provides information and assistance to people to complete applications and access affordable housing

Housing Help Services
http://www.toronto.ca/housing/housing-help-services.htm
- Helps people find and keep permanent housing by providing information on available affordable housing, liaising with landlords, advising on housing issues, income support programs and eviction prevention
- Assists in completion of applications for social housing and Rent Bank Loans to avoid eviction

Toronto Community Housing
http://www.torontohousing.ca/
- Responsible for 58,500 city funded social housing homes in Toronto
- Responsible for the revitalization of several neighbourhoods including Regent Park and Lawrence Heights through initiatives to improve social cohesion, community services, housing and employment

Toronto Public Library
http://www.torontopubliclibrary.ca/
- Operates 98 public library branches and provides community programs for residents
- Provides job search help through classes, workshops and free access to computers and internet