Select City services are available to Torontonians, regardless of immigration status. Services include:

- Acquiring licences & permits
- By-law enforcement
- Children’s programs
- Emergency shelter & housing supports
- Employment help
- Library services
- Policing services
- Public health services
- Public transportation
- Recreation programs

City of Toronto employees will not ask you for immigration/citizenship information unless there is a lawful authority to do so.

For more information, visit toronto.ca/accessTO or call 311.