

July 22, 2016

Basement Flooding Protection Program Storm Sewer Replacement on Bestview Drive, Kentland Crescent, Goldenwood Road, Harrington Crescent and Bestview Park

Expected Start Date: Fall 2016

Expected End Date: Spring 2017

**Timeline is subject to change. Future notice to be provided.*

The City of Toronto is planning to improve the storm and sanitary sewer system in your area to reduce the future risk of basement flooding and improve surface drainage conditions. This work also involves replacing the City-owned portions of substandard water services.

The following construction works are planned in your area (see map on page 2):

- Bestview Drive, from Kentland Cres to Goldenwood Rd – upgrading the existing storm sewer and relocating the sanitary sewer;
- Harrington Cres, from Bestview Dr to Mintwood Dr – upgrading the existing storm sewer;
- Goldenwood Road, from Bestview Dr to Sparwood Ct – upgrading the existing storm sewer;
- Bestview Park – upgrading the existing storm sewer and replacing the outfall.

The storm sewer is an underground pipe designed to collect stormwater and melting snow and release it into a nearby creek or river. The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer, the water service is an underground pipe that brings water to your home; both of these pipes are owned by you and by the City. The part that you own is from your house to the end of your property. The City owns the section from the sewer and watermain to your property line.



This project is part of the Council-approved 2016 Basement Flooding Protection Program to reduce the risk of future surface and basement flooding, and the City's State of Good Repair Program to renew aging infrastructure.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

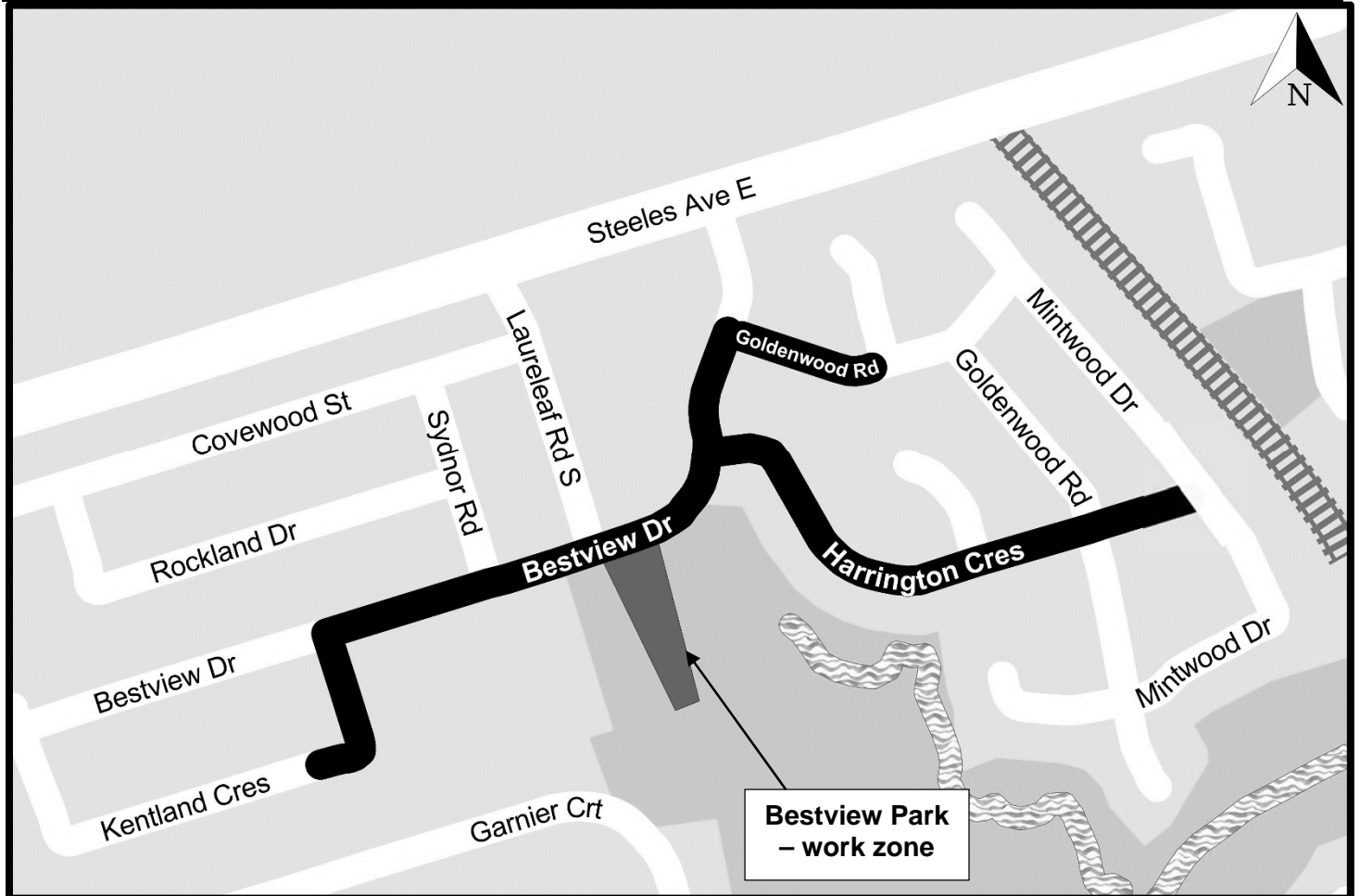
If you live in a house in the areas mentioned above that was built before the mid-1950s, your water service piping may be made of lead. Please read the attached fact sheet with important information about the risks of lead water services, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark sidewalks and curbs to be replaced and underground utilities, such as gas, water and cable.
- A Construction Notice will be delivered to affected properties approximately two weeks before work begins with an exact start date and more details about the work.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and/or decorative objects. If you have a sprinkler system within the boulevard, please contact the Project Manager at 416-395-6395, sjebakum@toronto.ca.
- Work in the boulevard in front of homes and commercial properties is expected. This work includes removing and replacing driveways, municipal sidewalks and grassed boulevards, where necessary. The City will not be responsible for damage to any privately owned items on City property.

	<p>Substandard Water Service Replacement: Please read the attached fact sheet as it contains important information about lead in drinking water and water service replacement. Find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes and you can contact the City's contractor for one of your quotes. Approximately two weeks prior to construction you will receive a "Construction Notice" with the name and phone number of the City contractor. Learn more at toronto.ca/leadpipes</p>
	<p>Accommodation: Residents who require accommodation (level entry, longer notice, etc.) must contact the Project Manager to arrange for access during the construction period.</p>

MAP OF WORK AREA



MORE INFORMATION:

If you have questions about the upcoming work, please contact us.

Project Manager / Field Ambassador	Samuel Jebakumar, 416-395-6395, sjebakum@toronto.ca
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward24.htm

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.