

September 30, 2016

Basement Flooding Protection Program Sanitary, Storm Sewer and Water Service Replacements on Bestview Drive, other local roads and Bestview Park

Contract: 16ECS-LU-05FP

Expected Start Date: October 17, 2016

Expected End Date: June 2017

**Timeline / staging plan is subject to change.*

The City of Toronto will improve the storm and sanitary sewer system in your area to reduce the future risk of basement flooding and improve surface drainage conditions. This work also involves replacing the City-owned portions of substandard water services and sanitary service laterals when necessary.

Work is planned in the location order below (see map on page 3) and will involve:

- Bestview Park – upgrading the existing storm sewer and replacing the outfall.
- Bestview Drive, from Laureleaf Rd. to Goldenwood Rd. – upgrading the storm sewer and relocating the sanitary sewer;
- Goldenwood Road, from Bestview Dr to Sparwood Ct – upgrading the storm sewer;
- Harrington Cres, from Bestview Dr to Mintwood Dr – upgrading the storm sewer;
- Bestview Drive, from Laureleaf Rd to Kentland Cres. – upgrading the storm sewer;
- Kentland Crescent, from south of Bestview Dr to Bestview Dr – upgrading the storm sewer;

The storm sewer is an underground pipe designed to collect storm water and melting snow and release it into a downstream creek or river.

The sanitary service lateral connects your home's plumbing to the City's sewer, the water service brings water to your house; both of these pipes are owned by you and by the City. The part that you own is from your house to the end of your property. The City owns the section from the sewer and water main to your property line.

This project is part of the Council-approved 2016 Basement Flooding Protection Program and State of Good Repair work to bring infrastructure to current standards and reduce the risk of future surface and basement flooding in your area.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a house in the areas listed above that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

WORK DETAILS








The City's contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:




- Excavate the road and dig a trench to access and install the new sewer
- Replace any City-owned water service pipes, that do not meet City standards from the water main to the private property line
- Replace any City-owned sanitary sewer laterals from the City's sewer to your property line
- Restore all work areas with asphalt, concrete or grass when the underground works are complete

WHAT TO EXPECT DURING CONSTRUCTION

- You will experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.

- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador at **416-507-3492** or **valery.woloshyn@stantec.com**.
- The City will not be responsible for damage to any privately owned items on City property.

	<p>Work Hours: Work will take place from 7:00 a.m. to 7:00 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p>Pre-Construction Inspection: Premises Inspections Ltd., under contract to the City of Toronto, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting time to set up appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hours advanced notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you do not receive advanced notice, an emergency water shut off could be necessary.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, you should get three quotes, you can contact the City's contractor for one of your quotes.</p> <p>Water Service Replacement Contractor: Company/Contractor: Drainstar Contracting Ltd. Contact Person: Mario D'Orazio Phone: 416-717-6762 Contract No.: 16ECS-LU-05FP</p> <p>PLEASE NOTE: (any contract entered into to replace water services is between the home owner and the contractor.)</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents.</p> <p>Traffic will be reduced to one lane in work areas.</p>
	<p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p>

	<p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. Please ensure that you label your bins with your address.</p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).</p>
	<p>City Owned Trees: due to the nature of this project, the City will have to remove two street trees from the City's boulevard and trees in the ravine area of Bestview Park. If this affects a tree near your property, you will receive a separate notice. For street trees removed, for the work, the City will plant a replacement tree of at least 60mm in diameter. Trees in the Bestview Park ravine area will be replaced with a 3:1 ratio of naturalization planting including tree whips and shrubs.</p>

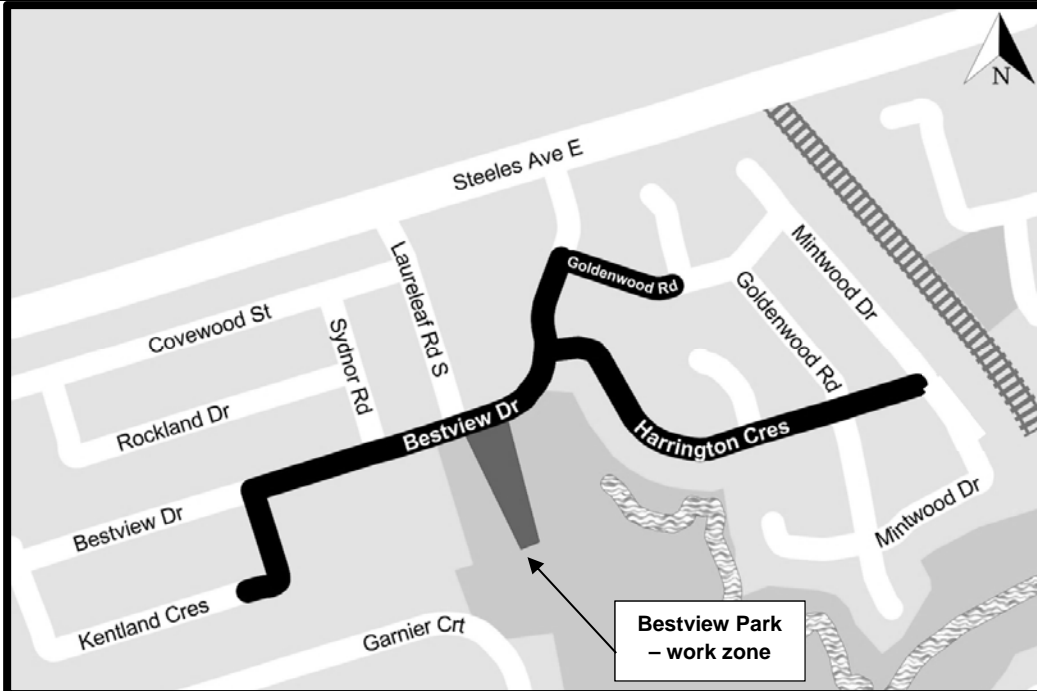
Mandatory Disconnection Program: Toronto City Council approved bylaws amending the Toronto Municipal Code to make it mandatory for property owners to disconnect their downspouts, where feasible. The construction work being done in your area will provide improved flood protection, but homeowners must do their part as well. Disconnecting downspouts from the City's sewer system is an important step in helping reduce the risk of both basement flooding and the release of polluted rainwater into our local waterways. To learn more about the program, please visit the City of Toronto website at: toronto.ca/downspout.

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **16ECS-LU-05FP**.

<p>Field Ambassador</p>	<p>Valery Woloshyn, 416-507-3492, valery.woloshyn@stantec.com</p>
<p>TTY Hearing Impaired Service</p>	<p>416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)</p>
<p>General inquiries</p>	<p>311</p>
<p>Website</p>	<p>toronto.ca/improvements/ward24.htm</p>

MAP OF WORK AREA



Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.