

August 9, 2016

## Watermain Replacement on Coe Hill Drive from The Queensway to 200 m North of Ellis Gardens

**Contract: 16ECS-LU-05SU**

**Start Date: July 11, 2016**

**Anticipated End Date: Mid-September, 2016**

*\*Timeline is subject to change.*

The City of Toronto is replacing the watermain and the City-owned portion of substandard water services on Coe Hill Drive from The Queensway to 200 m North of Ellis Gardens, starting this July.

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2016 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk watermain breaks.

### MAP OF WORK AREA



### WORK DETAILS

**To date, the following work has been completed:**

- Site preparation and watermain replacement within the roadway

**The following work will be completed in the coming weeks:**

- Watermain testing is ongoing
- Once the watermain has passed disinfection testing, the new watermain will be connected to the existing watermain at project limits. To perform these connections, your water supply will be temporarily shut-off—typically for a few hours to half-a-day. You will receive at least 2 days' notice prior to these shutoffs. We anticipate that there will be two days of disruption overall for this project.
- Water service connections to properties will then be transferred from the old main to the new main. If your water service is a substandard material or size, the City-owned portion will be replaced (from the watermain to the property line). When the service is being transferred, your water supply will be impacted for an hour or so. You will not receive *advance* notice for this shut-off, but the contractor will attempt to contact you in person directly prior to this water supply interruption. Please contact the field ambassador below if you require special accommodations for water supply due to health or operational reasons.

*Please note: You will see water flushing or running in areas along this project which enables the City to clean the new watermain to ensure it meets Toronto Water's servicing and quality standards. There are several test sites in the work zone. Before substandard water services are replaced to properties the contractor ensures Toronto Water's servicing and quality standards are met.*

### WHAT TO EXPECT DURING CONSTRUCTION



**Work Hours:** Work will take place from 7:00 am to 7:00 pm., Monday to Saturday, with work after hours and on weekends as required.

	<p><b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advanced notice, an <b>emergency water shut off</b> could have been necessary.</p>
	<p><b>Road and Sidewalk Access:</b> In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway Access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p><b>Standard Water Service Replacement:</b> If you want to replace your part of the water service pipe, contact the City's contractor for one of your quotes.</p> <p><b>Water Service Replacement Contractor:</b>          Company/Contractor: CG Construction Services Ltd.          Phone: 905-471-4400          Contract No.: 16ECS-LU-05SU</p> <p><b>PLEASE NOTE:</b> any contract entered into to replace water services is between the home owner and the contractor.</p>
	<p><b>Traffic Management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Some of these efforts include adding Local Access signs, revising traffic signal times. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p><b>Traffic on Coe Hill Drive may be reduced to one lane.</b></p>
	<p><b>Parking:</b> Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at <b>416-808-2222</b>.</p> <p><b><i>In the event you receive a traffic ticket for on-street parking during this period of construction, please immediately contact the Field Ambassador listed below, so that your ticket can be cancelled.</i></b></p> <p>Please note that parking tickets cannot be cancelled if vehicles were parked in illegal parking spots such as in front of a fire hydrant or in no parking zones, or if they are submitted to the <b>Field Ambassador</b> later than <b>three days</b> after receipt.</p>
	<p><b>Garbage &amp; Recycling:</b> Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <b><i>Please ensure that you label your bins with your address.</i></b></p>
	<p><b>TTC Service:</b> This project may affect travel times on the 77 and 80 bus routes. Visit <a href="http://ttc.ca">ttc.ca</a> for accurate schedule information.</p>

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us and quote **16ECS-LU-02SU**.

<b>Field Ambassador</b>	Aaron Bell, 416-497-8600 ext. 1351, <a href="mailto:TorontoPM3A@rvanderson.com">TorontoPM3A@rvanderson.com</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
<b>General inquiries</b>	311
<b>Website</b>	<a href="http://toronto.ca/improvements/ward13.htm">toronto.ca/improvements/ward13.htm</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.

**Please Continue to Support your Local Businesses during Construction**