

May 16, 2016

Watermain Replacement, Sewer Replacement and Road Reconstruction on Symons Street

Contract: 16ECS-LU-05SU

Start Date: July 11, 2016

End Date: September 2016

**Timeline is subject to change.*

The City of Toronto will replace the watermain and the City-owned portion of substandard water services on Symons Street from Dwight Avenue to Lakeshore Boulevard West, the sanitary sewer and City-owned portion of sanitary service laterals from 120 m East of Dwight Avenue to Royal York Road, and reconstruct the road from Dwight Avenue to Royal York Road starting in July.

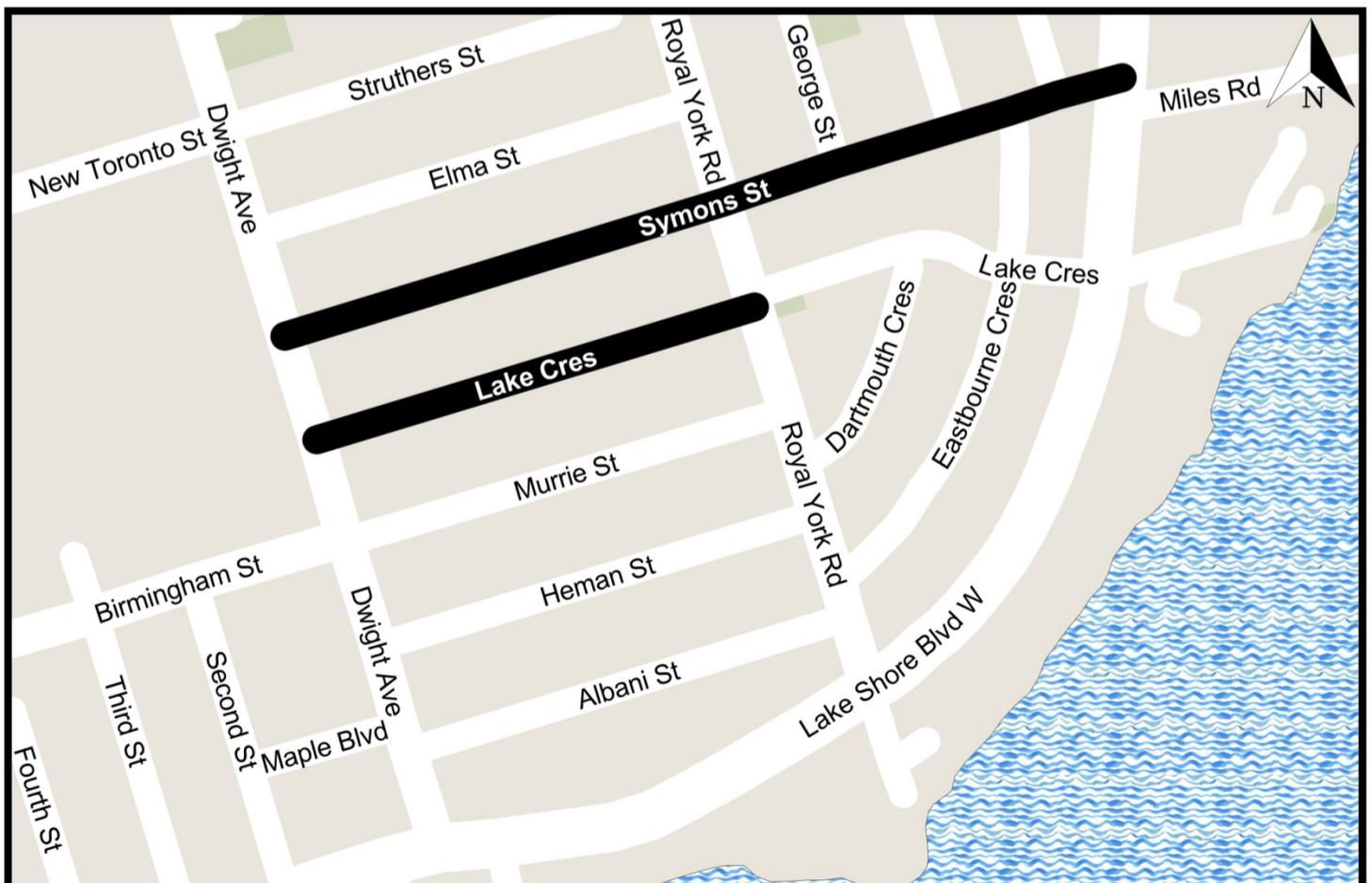
The sanitary service lateral is the pipe connecting your home's plumbing to the City's sewer, the water service underground pipe brings water to your water meter; both of these pipes are owned by you and by the City. The part that you own is from your house to the end of your property, the part the City owns goes from the sewer and watermain to your property line.

This project is part of the Council-approved 2016 Capital Works Program to improve water distribution and renew aging infrastructure reducing the risk of sewer collapse or blockages that cause sewer backups.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made from tap water.

MAP OF WORK AREA



WORK DETAILS

In the first few weeks, the City’s contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:

- Excavate the road and dig a trench to access and install the new sewer
- Replace any City-owned water service pipes that do not meet City standards from the watermain to the private property line
- Restore all work areas with asphalt, concrete or grass when the underground works are complete
- Reconstruct the road

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador.
- The City will not be responsible for damage to any privately owned items on City property.

	<p>Work Hours: Work will take place from 7:00 am to 7:00 pm., Monday to Saturday, with work after hours and on weekends as required.</p>
	<p>Pre-Construction Inspection: OZA Inspections Ltd., under contract to the City of Toronto, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting time to set up appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advanced notice, an emergency water shut off could have been necessary.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, contact the City's contractor for one of your quotes.</p> <p>Water Service Replacement Contractor: Company/Contractor: CG Construction Services Ltd. Phone: 905-471-4400 Contract No.: 16ECS-LU-05SU</p> <p>PLEASE NOTE: any contract entered into to replace water services is between the home owner and the contractor.</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>

	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Some of these efforts include adding Local Access signs, revising traffic signal times. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p>Traffic on Symons Street may be reduced to one lane.</p>
	<p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p> <p><i>In the event you receive a traffic ticket for on-street parking during this period of construction, please immediately contact the Field Ambassador listed below, so that your ticket can be cancelled.</i></p> <p>Please note that parking tickets cannot be cancelled if vehicles were parked in illegal parking spots such as in front of a fire hydrant or in no parking zones, or if they are submitted to the Field Ambassador later than three days after receipt.</p>
	<p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <i>Please ensure that you label your bins with your address.</i></p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).</p>
	<p>TTC Service: This project may affect travel times on the 76 and 145 bus routes. Visit ttc.ca for accurate schedule information.</p>

MANDATORY DOWNSPOUT DISCONNECTION PROGRAM

Toronto City Council approved bylaws amending the Toronto Municipal Code to make it mandatory for property owners to disconnect their downspouts, where feasible. The construction work being done in your area will provide improved flood protection, but homeowners must do their part as well. Disconnecting downspouts from the City's sewer system is an important step in helping reduce the risk of both basement flooding and the release of polluted rainwater into our local waterways. To learn more about the program, please visit the City of Toronto website at: toronto.ca/downspout.

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **16ECS-LU-05SU**.

<p>Field Ambassador</p>	<p>Aaron Bell, 416-497-8600 ext. 1351, TorontoPM3A@rvanderson.com</p>
<p>TTY Hearing Impaired Service</p>	<p>416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)</p>
<p>General inquiries</p>	<p>311</p>
<p>Website</p>	<p>toronto.ca/improvements/ward6.htm</p>

May 16, 2016



Condition Survey / Inspection

Dear Resident:

The City of Toronto is preparing to replace the watermain and the City-owned portion of substandard water services on Symons Street from Dwight Avenue to Lakeshore Boulevard West, the sanitary sewer and City-owned portion of sanitary service laterals from 120 m East of Dwight Avenue to Royal York Road, and reconstruct the road from Dwight Avenue to Royal York Road starting in July (see attached Construction Notice for additional information).

Due to the nature of this work and possibility of vibration, the City's Contractor, CG Construction Services Ltd., has hired OZA Inspections Ltd. to complete pre-construction surveys of all properties within 30 metres of the construction area.

Participation in the survey is voluntary. The benefit to homeowners who participate is that pre-construction survey results may be of use to substantiate claims for damage caused by City construction. The benefit to taxpayers in the City of Toronto is the surveys helps protect against fraudulent claims against the City.

OZA Inspections Ltd. will follow up with a request to set up an appointment. All inspection staff will be wearing photo identification and carrying photographic equipment during their work. The information gathered during this survey will be kept confidential.

If you have questions about the upcoming work or these inspections, please contact us.

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General inquiries	311
Website	toronto.ca/improvements/ward6.htm

Inspection Company: OZA Inspections Ltd.
 Phone: 905-945-5471
 Email: appt@ozainspections.com
 Contract No.: 16ECS-LU-05SU

Contractor: CG Construction Services Ltd.
 Phone: 905-471-4400
 Contract No.: 16ECS-LU-05SU

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.