

February 28, 2017

Watermain Replacement on Old Burnhamthorpe Road Norbert Crescent and Melbert Road

Expected Start Date: Late-April 2017

Expected End Date: Fall 2017

**Timeline is subject to change. Future notice to be provided.*

The City of Toronto is planning to replace the watermain and the City-owned portion of substandard water services on Old Burnhamthorpe Road, Norbert Crescent and Melbert Road (see map).

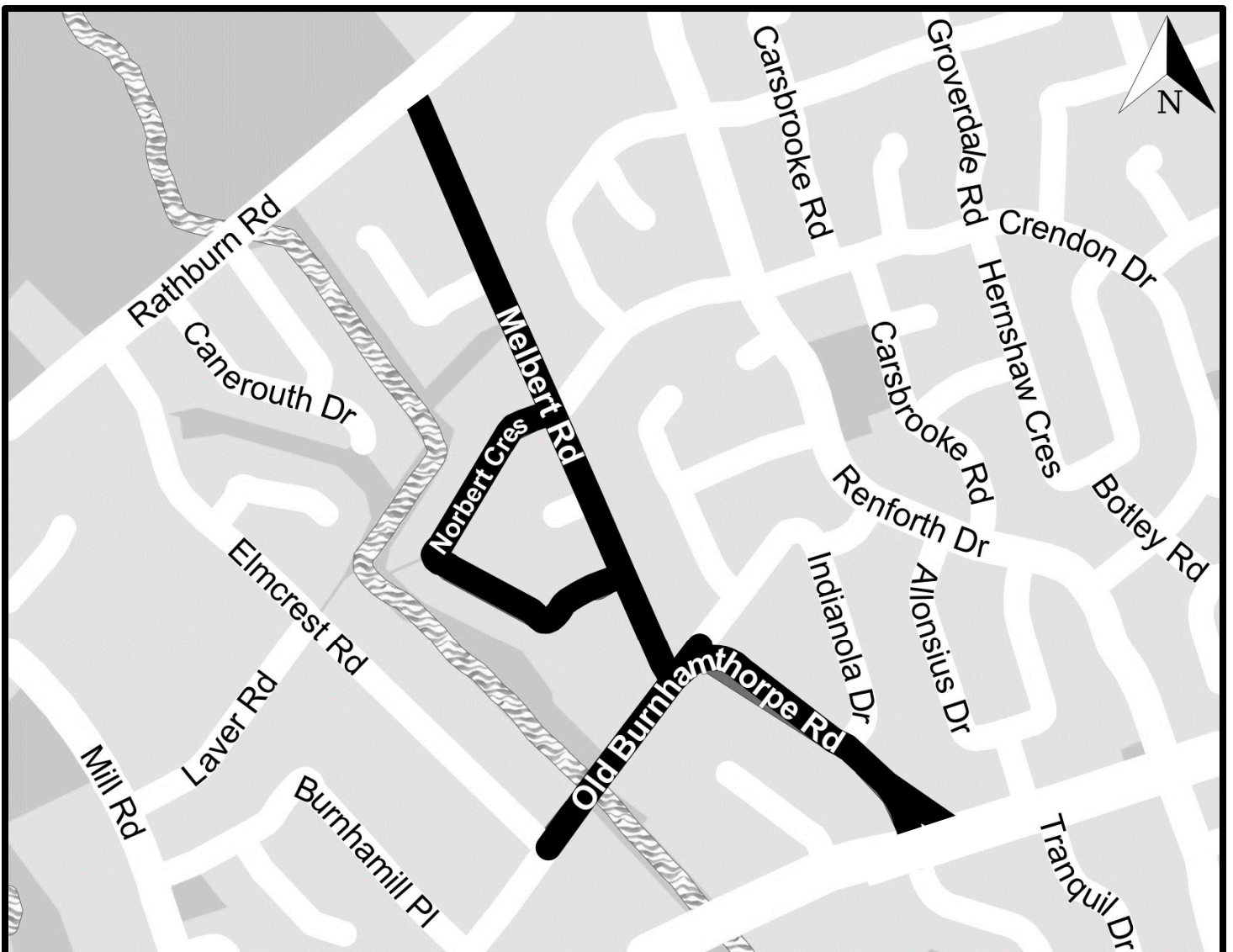
The water service is the underground pipe that brings water to your property and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This work is needed to bring the watermain to a state of good repair. This project is part of the Council-approved 2017 Capital Works Program to renew aging infrastructure and improve water service delivery by preventing watermain breaks for current and future needs.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES




If you live on the streets listed in the map below in a residence that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA



WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- Work in the boulevards in front of residences is expected. This work includes water service replacements and maintenance repairs where required.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and or decorative objects before work starts. If you have a sprinkler system within the boulevard, please contact the Field Ambassador listed below.

	<p>Pre-Construction Inspection: The contractor will survey all properties within 30 metres the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p>Substandard Water Service Replacement: Please read the attached fact sheet as it contains important information about lead in drinking water and water service replacement. Find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes and you can contact the City's contractor for one of your quotes. Approximately two weeks prior to construction, you will receive a "Construction Notice" with the name and phone number of the City contractor. Learn more at toronto.ca/leadpipes</p>
	<p>Accessible Accommodation: Residents who require accommodation (level entry, longer notice, etc.) must contact the Field Ambassador to arrange for access during the construction period.</p>

MORE INFORMATION:

If you have questions about the upcoming work, please contact us.

Field Ambassador	Taras Pawluk, 416-806-1763, taras.pawluk@wspgroup.com
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward3.htm

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.