

# TORONTO Solid Waste Management Services

Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and private sector solid waste, recyclables, organics, electronics waste and household hazardous waste. The division manages four collections yards, one maintenance yard, seven transfer stations and six household hazardous waste depots, one single stream recycling facility, two organics processing facilities, Green Lane Landfill and 160 former landfills.

Toronto City Hall  
25<sup>th</sup> Fl. E., 100 Queen St. W  
Toronto ON M5H 2N2

Facsimile.....392-4754

General Manager  
Jim McKay .....392-4715  
Administrative Assistant  
Stella Pupulin .....392-8301  
People Services Consultant  
Sonia Kapur .....392-4766

## Policy, Planning & Support

Responsible for monitoring trends in the solid waste industry and providing sound advice on new programs, program enhancements and new technologies to the operating units and Council. Provides the technical review and comments on internal and external regulations, legislation and statutes. Researches, designs and drafts harmonized policies, eligibility criteria and by-laws in support of operations and design, and executes Request for Proposals and Tenders for services and capital projects. This unit is also responsible for the effective planning, organizing, management and control of residential programs and services related to the billing and accounting of the Solid Waste Management Services rates.

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Toronto ON M5H 2N2

Facsimile.....392-4754

Director  
Vincent Sferrazza .....392-9095

Administrative Assistant  
Monique Brown.....397-0210

## Business Systems & Revenue

Manager (Acting)  
Simon Dimuantes .....397-0207  
Support Assistants  
Scott Cameron .....397-0623  
Daniel Boulos .....397-0620  
Sherina Khan .....397-0628  
Sonia Bhatia .....392-8304  
Research Analyst  
Katie Tulk .....392-9189  
Budget Analyst  
Joy Shuffler .....397-0612  
Senior Systems Integrator  
Bert Neutel .....392-6179  
Magil (Gil) Darnley (Acting)..... 397-0951  
Systems Integrator  
Lystra Singh .....397-9573  
Project Manager/Data Modeller  
Alana Boltwood .....392-6038  
Supervisor, Weighscale Operations  
Dave Carter..... 392-3768  
Business Analyst  
Rajan Sharma .....392-9156  
Business Analyst  
Abdul Oboh .....397-0277

## Waste Management Planning

Manager (Acting)  
Charlotte Ueta.....392-8506  
Research Analysts  
Allan Mazur.....392-3701  
Katrusia Balan .....392-7827  
Project Lead  
Renee Dello (Acting).....392-5806  
Emily Marmoreo .....397-9569  
Sean Hurley .....397-0622  
Toronto Urban Fellow Research Associate  
Claire Nelischer .....392-0132  
Web Analyst  
Lionel Coelho .....338-8449

**Operational Support**

Metro Hall  
19<sup>th</sup> fl., 55 John St  
Toronto ON M5V 3C6

Facsimile.....397-1348

**Manager**

John Oswald .....392-4226

**Supervisor – Operational Support**

Adam Gerrard.....396-5016

**Research Analysts**

Carlyn Mabatid.....397-1428

Pap Mishra..... 392-8441/392-8825

Minnie Chillingworth .....392-1865

Angela Daust ..... 396-8136

Richelle Hunt.....392-6727

Farhana Hossain .....392-6136

**Support Assistants**

Andrea Kirby .....392-8287

Asha Ahmed .....392-9804

Joyce Toney-Farrell.....392-5450

Aulene Forbes.....392-8830

Pearley Boodram .....397-5649

Maribel Acuna .....392-8336

Fatima Pimental .....397-0208

Steven Lee Whitter (Acting).....392-8330

Arunraj Arunagirinathan (Acting) .....392-9652

## Collections and Litter Operations (City-Wide)

Provides curbside collection of garbage, recycling, organics, yard waste, electronics and white goods for single family, multi-family, the City's Agencies, Boards, Commissions and Departments, institutions and small commercial establishments. Provides collection of large front-end containerized waste, recyclable and organic materials from multi-residential buildings (apartments/condominiums). It also provides litter cleaning operations and collection (emptying) of litter receptacles on main streets throughout the City and in City parks. In addition, a Customer Service and Waste Diversion Implementation unit has been established to support the division in its goal of improving customer service and implementing new diversion initiatives. Environment Days are also now provided by this section.

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Toronto ON M5H 2N2

Facsimile.....392-4754

**Director**

Rob Orpin .....392-8286

**Administrative Assistant**

Sylvia Alfano .....392-3474

**Senior Projects Coordinator**

Kevin Vibert .....397-0203

## Customer Service & Waste Diversion Implementation

Ingram Yard  
86 Ingram Drive  
North York, ON M6M 2L6

Facsimile.....392-0396

**Manager**

Gilbert Siu .....392-1516

**General Supervisor (Acting)**

Sandra Zavaglia .....392-689

**Supervisor – Operational Support**

Rick Yez .....392-7802

Marie-Helen Brillinger (Acting).....338-0956

**Supervisor – (Environment Day Program)**

Derek Tung.....392-1519

**Project Leads**

Ref Aoude.....392-6998

Paolo Trulli ..... 392-1930

Brian Wong .....338-1883

Geana Cruz .....392-0895

**Co-ordinator Material Recycling & Reduction**

Robert Hanna.....392-1517

John Oliver .....395-6383

Ruth Livingston .....392-2032

**Co-ordinator Volunteer Management**

William To ..... 338-1882

Ania Ksiazek .....392-1793

**Research Analysts**

Connie Andrews .....338-1885

Stefanie Hunte .....392-9961

**Support Assistants**

Kerry-Ann Tardiel .....392-7867

Melissa Cirillo-Wilcox .....392-7867

Ann Phillip..... 338-1884

Marisa Borja-Marchese .....338-1886  
 Jackie Nagee, 25E City Hall.....392-8204

### Contracted Services

Ingram Yard  
 86 Ingram Drive  
 North York ON M6M 2L6

Facsimile.....395-6398

#### Manager

Emily LeBlanc.....395-0031

#### Supervisor

Priyadharsan Navaretnarasa .....392-7723

#### Research Analysts

Michelle Angove .....392-0145

Sutha Kasilingam .....395-0408

#### Support Assistant

Shannon Brown .....395-0033

#### Yard Clerk

Americo Ricci.....395-6366

### District 1 Daytime Collections

(Etobicoke)

#### Supervisor

Patricia McDaniel.....338-0955

#### Project Lead

Robert Terrell .....395-0398

Scott McFarlane .....392-2138

Marlon Johnson (Acting) .....392-0820

### District 2 Daytime Collections

(West of Yonge St to the Humber River)

#### Supervisor

Patricia McDaniel.....338-0955

#### Project Leads

Frank Parente.....395-6301

### Front-end Multi-Residential Collections (City-wide)

#### Supervisor

Kyle Glibbery .....395-0036

#### Project Leads

Americo Pacitto ..... 395-6365

Jim Adamo ..... 392-7893

Cindy McKenzie.....338-1888

#### Project Lead – Toronto Community Housing Corporation

Andrew Sanger .....771-9601

### In-House Collections (Districts 3 and 4)

#### Manager, Business Operations (Acting)

John Ioannou .....396-4841

### Daytime Collections – District 3

(East of Yonge St to Victoria Park Ave)

Bermondsey Yard

25 Old Eglinton Avenue

North York ON M4A 1H4

Facsimile.....395-6319

#### Manager (Acting)

John Gojcevic.....395-6332

#### General Supervisor

Frank Sguigna.....395-6394

#### Supervisors

John Alcott .....395-0089

Stephen DeAbreu (Acting) .....395-6342

Tony Giordano .....395-7473

Michael Jarvis.....395-6385

#### Research Analyst

Harpreet Singh.....395-0415

#### Support Assistant

Amy Waltho .....395-1122

#### Yard Clerk

Brett Kellow .....395-0479

### Daytime Collections - District 4

(East of Victoria Park Ave)

Ellesmere Yard

2000 Midland Avenue, Building A

Scarborough ON M1P 3E1

Facsimile.....396-4118

#### Manager

Lisa Duncan.....395-0404

#### Support Assistant

Fran Gigliotti .....396-4133

#### General Supervisor (Acting)

Mike Freris .....396-4893

#### Supervisors

Darrin Babineau .....396-4820

Dave Bolton.....396-4075

Joe Esposito.....396-4104

Jonathan Fry .....396-4347

Saki Rodis (Acting) .....396-4820

Bonnie Ballam (Fleet) .....395-6239

Materials Management Clerk	
Gerrard Leccese.....	396-5184
Budget Analyst	
Tatum Prince .....	396-4081
Yard Clerk	
Joanne Steele .....	396-4081

### Nights & Parks Collections (City-wide)

Bermondsey Yard  
25 Old Eglinton Avenue  
North York ON M4A 1H4

Facsimile.....	395-6319
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Manager (Acting)	
Anthony Butera.....	395-0404

### Night-time Collections (City-wide)

General Supervisor	
Michael Muia .....	395-6377
Supervisors	
Jason Kerfont.....	395-6194
Corey Rooney (Acting) .....	395-6342

### Parks Litter Bin Collection (City-wide)

General Supervisor	
Mike Perikleous (Acting) .....	395-0088
Supervisors	
Lance Crago .....	338-3426
Nick Nippalow (Acting) .....	395-7303
Mario Pepe .....	338-3424
Gerry Ridge .....	771-9593
Carson Wiseman, Ingram Yard .....	395-0030

Project Leads	
Jesse Redditt .....	392-7893
Carolyn McSkimming (Acting).....	395-6363

Research Analysts	
Benjamin Sulky (Acting).....	395-7680

### Toxic Taxi (City-wide)

Supervisor	
Carson Wiseman, Ingram Yard .....	395-0030

### Litter Operations (City-wide on main streets)

Yonge Yard  
1008 Yonge Street  
Toronto ON M4W 2K1

Facsimile.....	392-0882
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Manager	
Dan Smit.....	392-7725

General Supervisors	
Ken Ridgeway .....	392-7788
Pierre St-Jean (Acting) .....	392-7748

Supervisors	
Sam Attardi.....	392-7707
Chris Bagiamis .....	392-7772
Ed Camara .....	392-7700
Keith LeBlanc.....	392-7707
Donovan Campbell (Acting) .....	392-7751
Rob Gordon (Acting).....	392-7751
Jim Jones .....	392-7716
Ayre Browning (Acting).....	392-7751
Jack Ramsay, Ellesmere Yard .....	396-5115
Mike Stinson.....	392-7722
Jaclyn Brillinger (Manual Cleaning) .....	392-7745

Research Analysts	
Luke O'Regan.....	392-2166

Support Assistant	
Tina Colangelo .....	392-7705

### Special Events

Project Leads	
Jameel Alladin .....	392-7767
Lukasz Polinski (Acting).....	392-7171

### Street Litter Bin Collection (City-wide)

433 Eastern Avenue, Building C, 2nd Fl.  
Toronto ON M4M 1B7

Facsimile.....	392-0378
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Supervisors - Day Shift	
Bryan Robinson (Acting).....	338-3425
Shawn Cabral (Acting).....	338-3425

Supervisors - Night Shift	
Robert Boomhour (Acting).....	338-1900
Chris Maton (Acting) .....	338-1900
Marco Rojas.....	338-1900

## Infrastructure Development & Asset Management

Responsible for the division's physical assets throughout their complete lifecycle, from initial design and construction; to commissioning and start-up; to meeting major maintenance and rehabilitation requirements during the life of the asset; to the eventual retirement and disposal of the asset. SWMS has over \$569M in assets consisting of five (5) collection yards; seven (7) transfer stations & six (6) household hazardous waste depots; two (2) Organics Processing Facilities; the Green Lane Landfill and 160 closed landfills; over 600 vehicles and pieces of equipment; and over 1,600,000 bins and carts.

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Facsimile.....392-4754

### Director

Carlyle Khan.....392-5488

### Administrative Assistant

Norma Deeton .....397-0204

### Senior Projects Coordinator

Jackie Wilson .....396-4160

### Senior Project Manager

Kris Hornburg.....392-3752

### Toronto Urban Fellow Research Associate

Meaghan Davis.....392-8517

Olivia Waterman .....397-9574

## Asset Management

35 Vanley Cres.  
Building 275  
Toronto ON M3J 2B7

Facsimile..... 397-1243

### Manager

Kong Seto (Acting).....392-3340

### Senior Engineer

Philippe Morcos .....392-9948

Grace McLenaghan (Acting).....338-1023

### Project Lead

Nga Nguyen (Acting) .....392-3383

### Research Analysts

Grace Jeon .....338-0614

Andy Liu .....392-3293

## Capital Delivery

35 Vanley Cres.  
Building 275  
Toronto ON M3J 2B7

Facsimile..... 397-1243

### Manager

Neil MacDonald .....392-3473

### Project Manager

Silvio Abate .....392-7088

### Senior Engineers

Bob Kears, Keele Valley Landfill 905-303-4058

Julius Lenart .....338-0668

### Engineer

Roger Wong .....392-4259

Hani Atiyeh .....397-0346

### Support Assistant

Larisa Dante .....392-3196

## Closed Landfill Operations

Keele Valley Landfill  
7 Eaglet Court  
Maple ON L6A 4E2

General Enquiry..... 905-832-0682

Facsimile..... 905-832-4944

### Manager

Lynda Mulcahy..... 905-303-4017

### Supervisor, Construction

Wes Talaga..... 905-303-4099

### Supervisor, Landfill Monitoring

Eugene Benda..... 905-303-4204

### Project Manager

Matthew Caschera ..... 905-303-4160

### Engineering Technicians

Dave Bourque..... 905-303-4278

Bernie Chau ..... 905-303-4324

Mike Johnson. .... 905-686-1294

### Support Assistant

Vasco Furtado..... 905-832-0682

**Facilities & Equipment Maintenance**

Dufferin Maintenance Yard  
75 Vanley Cres.  
Toronto ON M3J 2B7

Facsimile.....392-9730/9764

**Manager**

Darryl Yaworski ..... 392-0762

**General Supervisor (Acting)**

Nicholas de Freitas .....397-0838

**Supervisor, Construction**

John Ragona .....392-5238

**Supervisor, Electrical**

Selvin Harris.....392-5498

**Supervisor, Mechanical**

Desmond Amos .....392-5835

**Project Lead**

Valery Urukou.....392-0764

**Support Assistants**

John Colangelo .....392-5823

Christina Miscolci.....392-5822

Steven Debono (Acting) .....392-0836

**Processing and Resource Management**

Responsible for the management and processing of all recycling, organics, yard waste, e-waste, household hazardous waste, and residual waste from the City's collection programs. The material is transferred to various facilities for processing, sales or disposal. The City's network of facilities consists of seven (7) transfer stations, six (6) HHW depots, two (2) organics processing facilities, a Reuse Centre for durable goods and the Green Lane Landfill. These facilities are located strategically across the City to allow efficient management of material.

**Dufferin Transfer Station**

35 Vanley Cres.  
Building 250, 2<sup>nd</sup> fl.  
Toronto ON M3J 2B7

Facsimile.....392-3722

**Director**

Derek Angove.....392-2447

**Administrative Assistant**

Noreen DeSouza .....392-8240

**Haulage Operations****Manager**

Neil Brown .....392-1072

**Ingram Transfer Station**

50 Ingram Dr.  
Toronto ON M6M 2L6

General Enquiry/ Scale .....392-5837

Facsimile.....392-4788

**General Supervisor, Haulage**

Abraham Seedu .....392-3024

**Haulage Shift Supervisor**

Jonathan MacDonald (Acting).....392-2329

Stephen Bojda (Acting).....392-2329

Nigel Payant .....392-2329

Pierre Coutu.....392-2329

Paul Britton (Acting).....392-2329

**Co-ordinator, Material Recycling & Reduction**

Nadine Garritano .....392-3483

**Research Analyst**

Kwadwo Tuffour .....392-1386

**Ingram Transfer Station Shift Supervisor**

Terrance Beaton .....392-5591

Michael Netusil .....392-5591

Maz Cordeiro.....392-5591

Al Vincent .....392-5591

**Business Operations****Dufferin Transfer Station**

35 Vanley Cres.  
Building 250, 2<sup>nd</sup> fl.  
Toronto ON M3J 2B7

**Manager (Acting)**

Annette Synowiec.....392-4632

**Project Lead**

Vito Mercorillo.....338-5886

**Research Analysts**

Johnny Ragona.....398-5883

Kathy Raddon (Acting).....338-5775

Jacqueline Farr (Acting).....392-8271

**Waste Diversion Operations (120 Disco Road)****General Supervisor (Acting)**

Larry Pulenzas .....392-3668

**Research Analyst**

Jeffrey Sitchon.....392-9615

**Re-Use Centre**

242 Cherry St.  
Toronto ON M5A 3C2

Facsimile.....392-0527

**Shift Supervisor**

Greg Burk.....392-0575

**Processing Operations**

Dufferin Transfer Station  
35 Vanley Cres.  
Building 250, 2<sup>nd</sup> fl.  
Toronto ON M3J 2B7

**Manager**

John Baldry.....397-5381  
Nadine Kerr (Acting).....392-4742

**Supervisors**

Andrew Agbanti (Acting).....392-1487  
Derek Sawyer.....392-1487

**Coordinator, Contracted Services (Acting)**

Catherine Garrick..... 745-2041 x2313  
Angelo Heifa.....745-2041 x2313

**Research Analyst (Acting)**

Nicole Ho.....745-2041 x2313

**Green Lane Landfill**

38593 Third Line, R.R. 7  
St. Thomas ON N5P 3T2

General Enquiry..... 519-652-0909

Facsimile..... 519-652-9286

**Manager, Landfill Operations**

Anne Hiscock ..... 1-519-652-0909 x228

**Site Contract Managers**

Stuart Almost..... 1-519-652-0909 x224  
Sara Little ..... 1-519-652-0909 x229

**Senior Engineer**

Richard Todd..... 1-519-652-0909 x235

**Transfer Operations**

Dufferin Transfer Station  
35 Vanley Cres.  
Building 250, 2<sup>nd</sup> fl.  
Toronto ON M3J 2B7

**Manager**

Grace Maione .....397-1356

**Engineer**

Nina Koskenoja .....338-5889

**Bermondsey Transfer Station**

188 Bermondsey Rd.  
Toronto, ON M4A 1Y1

General Enquiry / Scales .....392-3139

Facsimile.....392-4785

**General Supervisor**

Graeme MacNeily .....392-3132

**Shift Supervisor**

Jeff Sterling.....392-3131

Michael St. Croix .....392-3131

Fred Shilson (Acting).....392-3131

Darrelle Derby (Acting).....392-3131

**Commissioners Street Transfer Station**

400 Commissioners St.  
Toronto ON M4M 3K2

General Enquiry / Scales .....392-5894

Facsimile.....392-5888

**General Supervisor**

Graeme MacNeily .....392-3132

**Shift Supervisors**

John Connor .....392-5861

Jason Condon .....392-5861

**Disco Transfer Station**

120 Disco Road  
Toronto, ON M9W 1M4

General Enquiry / Scales .....392-2376

Facsimile.....397-0344

**General Supervisor**

Graeme MacNeily .....392-3132

**Research Analyst**

Barbara Chudobiak.....392-4456

Shift Supervisors  
 Cali Greene .....392-2291  
 Victor Lim .....392-2291

### Dufferin Transfer Station

35 Vanley Crescent  
 Building 250, 1<sup>st</sup> floor  
 Toronto ON M3J 2B7

General Enquiry / Scales .....392-3161
Facsimile.....392-3163

General Supervisor  
 Brad Whittock (Acting) .....392-9686  
 Shift Supervisors  
 Gerry Neeson .....392-3162  
 Domenic Fierro.....392-3162

### Scarborough Transfer Station

1 Transfer Place  
 Toronto ON M1S 5H8

General Enquiry / Scales .....397-1331
Facsimile.....392-9603

General Supervisor  
 Brad Whittock (Acting) .....392-9686  
 Research Analyst  
 Veronica Ocampo-Otoide.....392-8832  
 Shift Supervisors  
 Kia Hajiaghapour .....392-3020  
 Steve McCart.....392-3020

### Victoria Park Transfer Station

3350 Victoria Park Ave.  
 Toronto, ON M2H 3K5

General Enquiry / Scales .....392-3027
Facsimile.....397-0785

General Supervisor  
 Brad Whittock (Acting) .....392-9686  
 Shift Supervisors  
 Brad Whittock .....392-9686  
 Corey Bennett.....392-3023

### Environmental Health & Safety Compliance

Dufferin Transfer Station  
 35 Vanley Crescent  
 Building 250, 2<sup>nd</sup> floor  
 Toronto ON M3J 2B7

Manager  
 Garvin Williams .....392-7424  
 Field Representatives  
 Alexandra Marangoni .....392-3178  
 Tiffany McLaughlin .....338-5881