



Long-Term Care Homes & Services are leaders in excellence and ground-breaking services for healthy aging with a commitment to CARE (Compassion-Accountability-Respect-Excellence). The division provides a variety of long-term health care services for residents in the City's long-term care homes. Services include permanent, convalescent and short-stay admissions and community support programs which include adult day programs, supportive housing services and homemaking services for vulnerable individuals who reside in the community.

Metro Hall  
11<sup>th</sup> Floor, 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....392-8906  
Facsimile.....392-4180

General Manager  
Reg Paul .....392-8896  
Administrative Assistant 1 (A/R)  
Florence Esibi.....392-8925  
Policy Planning & Project Consultant  
Erin Mulcahey Abbott .....392-8489

### Program & Strategic Support

Manager, Program & Strategic Support  
Jane Simms.....392-5448  
Quality Improvement Advisor  
Elizabeth Juraschka .....392-8929  
Coordinator Education & Special Projects  
Tyrone Bernardo.....392-9392  
Business Analyst – Decision Support  
Jaclyn Masse.....397-0108  
Workforce Staff Assistant (A/R)  
Omtta Hermiz .....392-9449  
Support Assistant B  
Elena Farales .....397-0581  
Support Assistant C  
Lindsay Bryson.....392-6375

### People Services

Manager, People Services  
Mary Kay Cerovich .....392-5045  
People Services Consultant  
Kareima Baksh .....392-8926

## Long-Term Care Homes

Director, Long-Term Care Homes  
Vija Mallia.....397-5223  
Administrative Assistant to Director (A/R)  
Elizabeth Nakopoulos.....392-8930

## Resident Care & Services

Director, Resident Care & Services  
Soo Ching Kikuta.....392-8488  
Administrative Assistant to Director  
Aoife O'Dowd.....392-8491  
Medical Co-ordinator  
Evelyn Williams .....392-8493  
Manager, Resident Care  
Bambo Oluwadimu .....392-8910  
Karen Thompson .....392-8912  
Manager, Privacy & Clinical Info Management  
Julie Kwan.....392-8490  
Nurse Manager (Infection Control & Safety)  
Sarah Newham.....392-5337  
Manager, Resident & Volunteer Programs  
Lianne Neumann .....392-8402  
Support Assistant C  
Vacant.....392-8491  
Support Assistant C  
Vacant.....392-8927

## Community Programs

General Enquiry.....392-8579  
Facsimile.....392-8457

Manager, Community Programs  
Andrea Okazaki .....392-8543

**Intake Caseworkers**

Charlotte Chiu .....392-1236  
 Vacant .....392-8545

**Support Assistant A**

Nekita D'Souza .....392-9391

**Support Assistant C**

Vacant..... 392-8956 / 392-8579  
 Varsha Lokhran ..... 392-8548 / 392-8579  
 Maria Floros ..... 392-9133 / 392-8579  
 Vacant..... 392-8916 / 392-8579

**Supervisor, Community Programs**

Nicole Vanderhyden .....392-8904

**Homemakers & Nurses Services - Caseworkers:**

Vacant.....392-5362  
 Vacant.....392-8732  
 Eli Haugen.....392-8551  
 Doug Lubben .....397-0582  
 Kamal Singh .....392-3057  
 Carol Gregg .....392-9192  
 Shaye Thompson .....392-8734

**Supportive Housing Staff - Registered Practical Nurses:**

Victor Addai-Agyekum –  
 Cedarbrooke Lodge ..... 392-0575  
 Cheryl Clarke – Broadview Manor .....392-9659  
 Judith Gamponia/Elizabeth Cardinal –  
 Cliffwood Manor .....392-9562  
 Euline Martin – Brimley Acres .....392-6766  
 Farah Imam – Winchester .....397-0508  
 Janet Yoshida – Counsellor-Winchester 397-0508

**Supervisor, Community Programs**

Carolyn Chaikowsky .....392-9030

**Homemakers & Nurses Services - Caseworkers:**

Lilly Bruzzese.....392-8546  
 Rosanne Chapley .....392-8547  
 Valerie Cleland .....392-8733  
 Stephanie Gentili-Hinojosa.....392-5138  
 Pam Saunders .....392-5876  
 Vacant.....392-9193

**Supportive Housing Staff - Registered Practical Nurses:**

Janice Cover – Dundas Mabelle .....397-0586  
 Abebe Mekuria/Narda Williams –West Don Apts  
 .....392-6762  
 Dimitra Nath – 111 Kendelton Drive ....397-0583  
 Velma Robinson – Willowdale Manor ..392-9535

**Management Services****Director, Management Services**

Dana Tulk .....392-9061

**Administrative Assistant to Director**

Carol Johnson..... 392-5317

**Financial Services****Manager, Financial Services**

Pier Falotico.....392-8908

**Supervisor, Budget Analysis & Review**

Demetrios Xindaris.....392-9072

**Budget & Operations Analyst**

Jin Jessica Zhu .....392-8495

**Budget Assistant**

Beverly Lewis .....392-8900

**Accounting Assistant 1**

Clarman Yang.....392-8905

**Budget Assistant**

Carly Chen.....397-0574

**Accounting Assistant 2 (A/R)**

Steven Trieu.....392-9144

**Support Assistant B - Staffing**

Lolita Dela Cruz .....392-5440

**Revenue & Trust Services****Manager, Revenue & Trust Services**

Sharon Shelsen .....392-8898

**Banking Assistant 1**

Melanie Vonau .....392-8903

**Banking Assistant 1**

Lisa Morka .....392-8902

**Accounting Assistant 2**

Alexey Kopeykin.....397-0546

**Accounting Assistant 3 (A/R)**

Brandon Bittner .....392-4277

**Support Assistant A (A/R)**

Kirran Aukle .....392-6374

**Support Assistant A – Trust & Estates**

Vacant.....392-8913

**Support Assistant B**

Vacant.....392-9041

**Support Assistant B (A/R)**

Luigi Ferrante .....392-8932

**Support Services****Manager, Environmental Services**

Riaz Shaikh.....397-0553

**Supervisor, Environmental Services**

Ravi Nair .....397-8924

**Coordinator, Environmental Services**

Amie Moro-Spagnolo .....397-0074

Support Assistant C  
 Vivienne Baker-Lewis.....392-9145

**Information Systems & Technology**

IT Support Line .....392-2626

Manager, Operational Systems  
 Cathy Di Giulio .....392-5245  
 Supervisor, Information & Technology  
 Jai Doobay.....392-8496  
 Business Transformation Consultant  
 Sui-Yung Tung.....397-0074  
 Application & Tech Support Specialist  
 Mike Hegarty.....392-9578  
 Joey Wilgan.....392-2944  
 Vacant.....392-8890  
 Cecilia Albanese .....392-8921  
 Support Assistant C  
 Faryeza Dikeni .....397-0549

**Long-Term Care Homes**

**Bendale Acres**  
 2920 Lawrence Ave. E.  
 Toronto ON M1P 2T8

General Enquiry.....397-7000  
 Facsimile.....397-7067

Administrator  
 Margaret Aerola .....397-7009  
 Assistant Administrator  
 Sheri Cotton .....397-7010  
 Support Assistant A (A/R)  
 Christine Kostovski .....397-7011  
 Manager, Resident Services  
 Nicole McGouran .....397-7048  
 Adult Day Program Coordinator  
 Susan Kwiatkowska.....397-7020  
 Director of Nursing (Acting)  
 Wei Wang.....397-7032  
 Nurse Managers  
 Kitty Wong.....397-7024  
 Mary Serrano-Hruby .....397-7072  
 Jacqueline Cornwall, IPAC Back-up.....392-2469  
 Darlene Albright Byers.....397-9805

Manager, Clinical Nutrition Services (Dietitian)  
 Almas Damani .....397-7003  
 Nutrition Managers  
 Daphne Williams .....397-7042  
 Darlene Horne .....397-7004  
 Volunteer Services Coordinator  
 Selena Lynch .....397-7058  
 Manager, Building Services  
 Josie Wilcox-Pizzo .....397-7029  
 Spiritual & Religious Care  
 Anita Csapo .....397-7028

**Carefree Lodge**

306 Finch Ave. E.  
 Toronto ON M2N 4S5

General Enquiry.....397-1500  
 Facsimile.....397-1501

Administrator (Acting)  
 Alice Marak .....397-1502  
 Support Assistant A  
 Ron Filippelli.....397-1513  
 Manager, Resident Services  
 Deborah Lieberman .....397-1504  
 Director of Care  
 Steven Scott .....397-1521  
 Nurse Managers  
 Carolyn Whyllie IPAC Back-up.....397-1528  
 Maria Caloma IPAC .....397-1506  
 Manager, Clinical Nutrition Services (Dietitian)  
 Julia Jia.....397-1536  
 Nutrition Manager  
 Prudence Wilson / Donette Elliott .....397-5563  
 Volunteer Services Coordinator  
 Lysa Springer-Laks .....397-1524  
 Supervisor, Building Services  
 Mike Cusack .....397-1520  
 Spiritual & Religious Care  
 Nathan Nwabuike .....397-5603

**Castleview Wychwood Towers**

351 Christie St.  
Toronto ON M6G 3C3

General Enquiry.....	392-5700
Facsimile.....	392-4157

Administrator  
Nelson Ribeiro.....392-5712

Assistant Administrator  
Carol DeCaluwe-Tulk .....392-5711

Support Assistant A  
Rajen Panchal.....392-5718

Manager, Resident Services  
Marcia Minott.....392-5725

Director of Nursing (Acting)  
Helen Lampi.....392-5755

Nurse Managers  
Odette Pires .....392-5732  
Noreen Grange .....392-5768  
Tatyana Naydenova.....392-5769  
Cora Ramos IPAC Back-up .....392-5771  
Solomon Hagos IPAC .....392-5770  
Renata De Paiva.....392-5776

Manager, Clinical Nutrition Services - Dietitians  
Kelly Macool.....392-3782  
Georgina Picard.....392-8920

Nutrition Managers  
Alex Hadjipanayiotou.....392-5710  
Murali Nair.....392-5710  
Anupama Dineshkumar .....392-5710  
Michael Fernandes.....392-5749  
Clyde Seebalack .....392-5749

Volunteer Services Coordinator  
Carla Young .....392-3973

Manager, Building Services  
Lorin Karp.....392-5815

Spiritual & Religious Care  
Rev. Karen Fox.....392-5734

**Cummer Lodge**

205 Cummer Ave.  
Toronto ON M2M 2E8

General Enquiry.....	392-9500
Facsimile.....	392-9499

Administrator  
Tim Burns.....392-9475

Assistant Administrator  
Hao Chau.....392-9476

Support Assistant A  
Sophia Kyriazis .....392-9481

Manager, Resident Services  
Joanne Meade .....392-9486

Adult Day Program Coordinator  
Jackie Tuskin.....392-9502

Director of Nursing  
Heather Carlisle.....392-9520

Nurse Managers  
Lin Dong.....392-9532  
Gabrielle Heinzlreiter, IPAC Back-up...392-9547  
Yan Liu.....392-9619  
Vacant.....338-1615  
Yunge (Grace) .....392-9521  
Munevera Berjan .....392-9529

Manager, Clinical Nutrition Services - Dietitians  
Arwa Al-Timimi .....392-9568  
Lena Cazes.....392-9503

Nutrition Managers  
Daphene Clayton .....392-9514  
Ursula Galetski .....392-9564  
Sangita Shah / C. Lam .....392-9569

Volunteer Services Coordinator  
Liz McMulkin.....392-9493

Spiritual & Religious Care  
David Lynn.....392-9503

Manager, Building Services  
Stephen Hughes .....392-9506

**Fudger House**

439 Sherbourne St.  
Toronto ON M4X 1K6

General Enquiry.....	392-5252
Facsimile.....	392-4174

Administrator  
Nancy Lew.....392-5250

Assistant Administrator (Acting)  
Edgar Cordero .....392-5251

Support Assistant A  
Mehboob Rehemtulla .....392-5249

Manager, Resident Services  
Susan Wong.....392-5290

Director of Nursing (Acting)  
Kangliu Xu, IPAC Back-up.....392-5280

Nurse Managers  
Grace Araneta, RAI.....392-3763  
Xinrong Robin Chen (Acting), IPAC ....392-9660

Vacant.....	392-5299
Kay Jiang.....	392-5260
Manager, Clinical Nutrition Services -Dietitian	
Deidre Van-Lane .....	392-5264
Nutrition Managers	
Kyong Yang .....	392-9661
Carrol Thames .....	397-0152
Donnette Elliot .....	397-0152
Volunteer Services Coordinator	
Ruth Butler .....	397-0150
Manager, Building Services (Acting)	
Renato Palumbo .....	392-5291
Spiritual & Religious Care	
Rev. Karen Fox.....	392-3764

### Kipling Acres

2233 Kipling Ave.  
Toronto ON M9W 4L3

General Enquiry.....	392-2300
Facsimile.....	392-3360

Administrator	
Robert Petruszewsky .....	392-2301
Assistant Administrator	
Gina Filice .....	392-2302
Support Assistant A	
Yvonne Nixon .....	392-2303
Manager, Resident Services	
Avi Sharma.....	392-2323
Director of Nursing	
Michelle Temple.....	392-2336
Nurse Managers	
Iona Serban, IPAC.....	392-2335
Doreen Hinds.....	392-2879
Nurse Managers Phase 11	
Lesreen Thomas.....	392-2308
Manager, Clinical Nutrition Services - Dietitian	
Natalie Naor/Mary Farris/J.Magdics .....	392-2317
Nutrition Managers	
Jyothi Menon.....	392-2356
Maria Verduci.....	392-3699
Anna Suszka .....	392-3699
Volunteer Services Coordinator	
Moshsha Charles .....	397-5479
Manager, Building Services-Redevelopment Phase 11	
Cornel Baptista .....	392-2309
Spiritual & Religious Care	
Jeff Vidt.....	392-2325

### Lakeshore Lodge

3197 Lake Shore Blvd. W.  
Toronto ON M8V 3X5

General Enquiry.....	392-9400
Facsimile.....	392-9401

Administrator	
Ranjit Calay .....	392-9409
Supervisor, Administrative Services	
Shirley Buller.....	392-9408
Manager, Resident Services (Acting)	
Rhonda Bell .....	392-9410
Director of Care	
Mary Lynn Johnston .....	392-9437
Nurse Managers	
Barbara Koloszyk .....	392-9446
Mara Puric, RAI Back-up .....	392-9436
Ewa Brzostek.....	392-9414
Manager, Clinical Nutrition Services - Dietitian	
Georgina Picard .....	392-9423
Nutrition Managers	
Barbara Kis.....	392-5318
Peter Khan .....	392-9453
Anna Feraro .....	392-9423
Volunteer Services Coordinator	
Kimberly Penton .....	392-9460
Supervisor, Building Services (Acting)	
Diana Godlewski .....	392-9448
Spiritual & Religious Care	
John Kim .....	392-9413

### Seven Oaks

9 Neilson Rd.  
Toronto ON M1E 5E1

General Enquiry.....	392-3500
Facsimile.....	392-3579

Administrator	
Gayle Campbell .....	392-3502
Assistant Administrator	
Rosemary Stekar.....	392-3503
Support Assistant A	
Joanne Thomas .....	392-3504
Manager, Resident Services	
Michele Rodway.....	392-3549
Director of Nursing	
Zaynab Sheraly, IPAC.....	392-3505

**Nurse Managers**  
 Rowena Tabing.....392-3554  
 Deborah Axhorn .....392-5388  
 John Paolo Pagsanghan .....392-3557  
 Mildred Arhin-Ababio.....392-3546

**Manager, Clinical Nutrition Services - Dietitian**  
 Theresa Krupl / Tammy Burgess.....392-3540

**Nutrition Managers**  
 Gena Mazur .....392-3574  
 Janeen Payne .....392-3550

**Volunteer Services Coordinator**  
 Rachel Walters .....392-3515

**Manager, Building Services**  
 Brian Taylor .....392-3518

**Spiritual & Religious Care**  
 Patricia Williams .....392-4855

**True Davidson Acres**

200 Dawes Rd.  
 Toronto ON M4C 5M8

General Enquiry.....397-0400  
 Facsimile.....397-0401

**Administrator**  
 Carlos Herrera .....397-0354

**Supervisor, Administrative Services**  
 Rod Amio .....397-0379

**Manager, Resident Services**  
 Greg O'Grady .....397-0360

**Director of Care**  
 George Siriopoulos.....397-0357

**Nurse Managers**  
 Yvonne Miller-Charles.....397-0478  
 Chivonne Best .....397-0414  
 Hana Dabbaghi, IPAC .....397-0372

**Manager, Clinical Nutrition Services - Dietitian**  
 Farsad Farassati .....397-0359

**Nutrition Managers**  
 Ada Stanford.....397-0382  
 Parivash Baharlooy..... 397-0461

**Volunteer Services Coordinator**  
 Carly Wolf.....397-0364

**Supervisor, Building Services**  
 Ed McManus .....397-0362

**Spiritual & Religious Care**  
 Anita Csapo .....397-0371

**Wesburn Manor**

400 The West Mall  
 Toronto ON M9C 5S1

General Enquiry.....394-3600  
 Facsimile.....394-3606

**Administrator**  
 Susan Schendel.....394-3605

**Supervisor, Administrative Services**  
 Jahmelia Allen .....394-3625

**Manager, Resident Services**  
 Bonnie Hatfield .....394-3633

**Director of Care (Acting)**  
 Nataliya Mykhaylychenko.....394-3634

**Nurse Managers**  
 Luba Ogilvie .....394-3667  
 Ymelda Chua, RAI, IPAC Back-up .....397-1519  
 Beata Kon-Rutkowski.....394-3600

**Manager, Clinical Nutrition Services - Dietitian**  
 Neetika Chauhan .....394-2990

**Nutrition Managers**  
 Grace Krist.....394-3611  
 Mart Ann De Groot .....394-3640

**Volunteer Services Coordinator**  
 Liz Paveley .....394-3610

**Supervisor, Building Services**  
 Victoria Noseworthy.....394-3639

**Spiritual & Religious Care**  
 Nathan Nwabuike .....394-3601