

TORONTO Information & Technology

Deputy City Manager & Chief Financial Officer

The Deputy City Manager and Chief Financial Officer manages corporate internal services in those divisions headed by the Treasurer, Chief Corporate Officer and Chief Information Officer and is responsible for Corporate Finance, Financial Planning, Special Projects and Finance & Administration.

The Information & Technology Division acts as a city-wide co-ordination point for driving business improvements by assisting city divisions in re-designing business operations, translating business needs into information and technology solutions and implementing those solutions.

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....397-9198

Chief Information Officer
Rob Meikle392-8421
Administrative Assistant
Cathy Genua392-0405
Senior Communications Coordinator
(Strategic Communications)
Stephanie Diodati338-2448

Business Enablement & Client Services

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Director
Taslim Jiwa397-4404
Administrative Assistant
Maria Rego338-1823

Business Transformation

Manager
Elwy El-Gazzar (Acting)338-1151

Client Relationship Management

Enterprise Client Relationship Manager
Kathryn Bulko397-9921

Cluster A, Client Relationship Manager
Erin Leslie392-3310

Client Relationship Specialist
Lenny Di Marco392-6103
David Kim397-9888

Cluster B, Client Relationship Manager
Deanna Hotoyan392-2659
Client Relationship Specialist
Stratis Gogosis392-6373
Rukmini Madduluri397-0557

Cluster C, Client Relationship Manager
Rino Pasqua392-8668
Client Relationship Specialist
Karl Barmania392-8807
Janice Honore392-9032

I&T Training & Education

Manager
Marja-Liisa Kontinen397-9830
Supervisor
Snezana Zenkic392-4761
Felix Di Brina392-5324

Service Level Management

Manager
Thanh Do397-9816
Service Level Specialist
Todd Johnston392-3202

IT Strategic Planning & Architecture

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Director
Karhi Bala392-7559

Administrative Assistant
Gabriella Sarlay392-5031

Enterprise Architecture

Head Architect
Viktor Ilchuk392-1354

Senior Systems Integrator
Debbie Chan 647-273-5167
Jane Popovici.....397-0171

Senior Solution & Enterprise Architect
Tuan La.397-4040

Solution Architect / Senior Systems Integrator
Richard Cao338-2967
Daniela Deaconu392-3810
Mark Lebar338-3835
Tharshan Sundaramoorthy.....397-9696
Ken Tse338-0691
Michael Wynn338-1820

Research Analyst
Gina Manios392-0408

Senior Policy Analyst
Marco Narduzzo392-7990

Finance & IT Contract Management

Manager
Hemali Wijesundara392-8164

Senior Budget & Operations Analyst
Deborah Blanchette392-2912
May Siu392-0667

Supervisor, Contract Administration & Approvals
Emerson Feniak (Acting)338-2393

Supervisor, Procurement & Accounting
Kazi Islam (Acting)392-3646

Project Coordinator
Elizabeth Tolkunow (Acting).....392-8444

Risk Management, Cyber Security & Compliance

Manager
John Pomeroy397-7701

Senior Policy Analyst (Security)
Murray Rosenthal397-9825

Security & Privacy Architect
Vacant.....

Senior Privacy Specialist
Eric Lawton397-4334

Senior Cyber Security Specialist
Eddie Ng.....392-4493

Senior Risk Management Specialist
Glenn Wilson.....562-3673
Michael Spencer392-5424
Dalton McCormack392-3404

Senior Service Integrator (ITSM)
Rick Bordin338-8104
John Kamakaris.392-4548

Vera Ryan.....392-9832

Strategic Planning, Policy & Standards

Manager
Grant Coffey392-9759

Senior Policy Analyst (Policy)
Dale Hussey.....397-9811

Management Consultant
Colin Williams338-2956

eCity Management Consultants
Alrick Grange392-6338
Adam Mock.....392-0993

I&T Portfolio Management

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Director
Karthi Bala (Acting).....392-7559

Administrative Assistant
Mona (Meenakshi) Jha397-9824

Program Directors
Arthur Chopty.....398-3887
Noelly Tamez392-0994
Ramin Sarrami.....392-7258
Horace Matthews.....397-5436
Dana Saltern397-9645
Sam Zurzolo338-2744

Project Managers
Imran Luqman392-0875
Moez Mehdi338-3382
Margo Rowley392-2607
Debbie Whiteman.....392-3741

Project Coordinator
Lin Mu.....338-3990

IT Shared Services

Project Manager
Mario Salvagio338-0739

Project Coordinator
Olalekan Adejola.....392-4460

Portfolio & Investment Management

Manager
Vacant.....

Benefit Management Consultant
Angela Chung338-1776
Revathi Devendran338-2245
David Pantano392-0460
Winnie Luong.....338-1370

Project Management Office

Manager

David Neil (Acting).....338-5110

Project Managers

Adelle D'Silva.....397-9678

Akram Awad.....392-0402

Asad Sultan.....338-3120

Axel Romberg.....395-6715

Christopher James.....397-1703

Craig Joaquin.....395-6804

David Ozaki.....338-2211

Dimitry Makarov.....397-7592

Dunia Galic.....338-5653

Edem Akan.....338-1193

Fai Chan.....397-4476

Jason Yuet.....338-2118

Jennifer de Barros.....338-2170

Jerry Liu.....338-2115

Joe Campo.....337-0122

Manal Ishak.....392-1539

Narissa Sawh.....397-5680

Philip Scott.....397-5203

Preethi Mohan.....392-1009

Rania Doss.....647-468-6049

Samir Khamisa.....338-2103

Shanker Shiv.....392-4328

S Shine Viswambharan.....392-0866

Stephen Lew.....338-2115

Victor Nogueira.....338-2387

Project Coordinators

Barbara Beaumont.....392-1114

Jonathan Glaser.....397-7845

Tammy Vander Ploeg.....392-5134

Meena Shringi.....397-0047

Kem Raj.....392-7002

Quality Assurance & Change Management

Manager

Vacant.....

Quality Assurance Lead

William Hong.....338-5124

Enterprise Solutions Delivery

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Deputy Chief Information Officer

Lan Nguyen.....397-9822

Administrative Assistant

Harry Kim.....395-6855

Management Consultant

Sandro Magnone.....392-0670

Enterprise Solutions Services

Director

Fazal Husain.....395-0406

Coordinator Operational Support

Nihar Sharma (Acting).....392-8993

SAP Management Consultant

Christopher Pakkidis.....397-1231

Business Intelligence Service

Manager

Louis Olivera.....397-9233

Supervisor, Business & Data Analytics

Ellie Babadi.....395-6757

Supervisor, Data Management

Vacant.....

Supervisor, Open Data

Denis Carr.....395-6758

Common Components Services

Manager

Johan Macedo.....392-0470

Supervisor

Marco Palermo.....392-4308

Eric Zhu.....338-1840

Enterprise Applications Services

Manager

Tak Chow.....392-4457

Supervisor

Alexander Ilin.....797-3073

Marson Mao.....971-4989

Steven Sun.....397-1439

SAP Enterprise Business Services

Manager

Faheem Najam.....392-0843

Supervisor

Michael Ben.....395-6737

Junior Campbell.....338-3098

SAP Solution Planning & Delivery

Manager

Michael Moreira.....392-0390

Supervisor

Priya Prabhu.....392-9644

Surya Pratap.....397-4983

Ivan Sing.....338-2679

Cheng Tan.....338-1595

Eric Filmer.....338-5979

SAP Technical Support & Security

Manager	
Rob Bezaire	392-9591
Supervisor	
Vladmir Dimitrov	392-9590
Ishay Friedman	392-8835
Stacey Haslam	338-2307
Amy Huang	338-2309
Sri Konesalingam	338-2306
Elaine Wolf	392-9611
Kseniya Zaichenka (Leave)	338-5125

Business Solutions Services

Director	
Jason Baker	338-1183
Administrative Assistant	
Margit Banerjee	392-6938
Management Consultant	
Julie Marshall	392-5134

Business Applications Services 2

Manager	
Rob Pearce	397-9294
Supervisor	
Abere Channie	338-5526
Mike Le Maitre	392-8131
Nicole Li	397-7750
Arkady Vichodez	392-7910
Ikori Wogar	392-4015
Bing Xu	392-5367

Business Applications Services 3

Manager	
Lucy Ammendolia-Gizzo	392-8114
Supervisor	
Ernest Ho	392-0475
Victor Ng (Acting)	397-7751
Edwin Ngan	395-6874
Thomas Rowley	338-1949
Tim Wainwright	392-1896

Business Applications Services 4

Manager	
Tina Scott	338-2210
Supervisor	
Mark De Angelis (Acting)	338-5699
Peter Scheffel	338-2221
Matthew Vienneau	392-4026

ESD Management Services

Manager	
Chad Szymanski	338-3099

Project Coordinator	
Vacant	338-2022

Geospatial Competency Centre

3rd fl., 18 Dyas Rd.
Toronto ON M3B 1V5

General Enquiry	392-2506
Facsimile	392-3984

Director	
Andy McGhie	392-3988
Senior Geospatial Consultant	
Sara Greenwood	397-7672

Geospatial Client Services

Supervisor	
Gina Porcarelli	397-7550

Geospatial Technology & Systems

Manager	
Zhuo (Joy) Wang	392-4525
Senior Geospatial Consultant	
Travis Burridge	392-9128
Steve Dale	392-8339
Benjamin Lam	397-7564
Scott Webb	392-2999

Geospatial Data Integration & Access

Manager	
Ryan Garnett	338-2596
Supervisor	
James Elliott	392-0406

Technology Infrastructure Services

703 Don Mills Road
Toronto, ON M3C 3N3

Facsimile	397-9145
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Deputy Chief Information Officer	
John Davies	392-8494
Administrative Assistant	
Sara Pecchia	397-9026

Network & Telecommunications Services

Manager

Michael Dors392-4707

Network

Senior Technical Support Specialist

Salim Goderya (Operations)397-5136

Gohar Khera (Architecture) 397-5285

Mark LaFleche (Operations)397-9998

Sunil Rego (Network Mgt Centre)397-5304

Telecommunications

Senior Technical Support Specialist

Li Ma (Operations)..... 397-1645

George Zhang (Architecture).....392-2628

Data Centre Operations

Manager

Ottavio Esposito397-1996

Control Room Supervisor

Jim Baker392-1258

George Vasilopoulos392-7079

Vacant.....

Data Centre Management Supervisor

Steve Mowbray.....397-9078

Production Control Supervisor

Eric Cinovskis392-4696

Server & Storage Solutions

Manager

Mani Kanex (Acting).....338-2308

File Services

Senior Technical Support Specialist

Adel Gorgis397-9920

Supervisor

Valary Markin397-7389

Unix Support

Senior Technical Support Specialist

David Kravecas392-1164

Indu Thakur392-7395

Raymond Lu392-7396

Enterprise Systems Management

Supervisor

Karim Nazerali392-4801

Senior Technical Support Specialist

Greg Landry392-2517

Artificial Intelligence (Configuration/Asset Mgt)

Mike Mendes397-1994

Enterprise Desktop Management

Supervisor

Troy Daniel.....338-2381

Virtualization

Senior Technical Support Specialist

Dave Taunt397-9923

Microsoft Services

Senior Network and Systems Analyst

Gary Mak.....392-2518

Radhi Siva392-2685

Storage Management

Senior Technical Support Specialist

Mariusz Piechocki392-4803

Life Cycle Management – Servers and Storage

Mulaffer (Shah) Shanawaz338-8766

Enterprise System Products

Manager

Stephen So392-5832

Enterprise Directory Services Group

Senior Technical Support Specialist

Brian Hu397-9856

Aung San Lin.....392-2693

Enterprise Messaging Group

Senior Technical Support Specialist

Karen Migliarini395-6808

Enterprise Middleware Group

Senior Technical Support Specialist

Vacant.....397-7559

Enterprise Database Group

Senior Technical Support Specialist

Chander Hasija338-1265

Enterprise Printing Group

Senior Technical Support Specialist

Vacant.....392-4804

Web Infrastructure Group

Senior Technical Support Specialist

Bruno Pistillo.....397-7991

Internet Services Group

Senior Technical Support Specialist

Michael Chai397-9087

Angela Yu.....397-0556

Wireless Infrastructure

Senior Technical Support Specialist

Dave Nesbitt338-2300

Infrastructure Management Services

Manager

Andy Lok.....338-7175

IT Asset Management

Senior Technical Support Specialist

Line Marks338-2805

Consulting & Architecture Service

Senior Technical Support Specialists

Vince Barone392-4725

Andrew Chan392-8755

Peter Ho392-4419

Andy Kwong395-6883

Brent Lanteigne392-1527

Planning & Coordination

Senior Technical Support Specialist

Sam Ho338-1277

Project Coordinator IT

Jenniviv Gonzalez338-4813

Disaster Recovery Implementation

Senior Technical Support Specialist
 Bing Yuan.....397-1993

Administration (Billing, Inventory, Reporting)**Telecommunications**

Supervisor
 Carlo D'Erasmus397-0944

18 Dyas Road – Security

Jerry Jaffe392-7054

18 Dyas Road – Sustainment

Gina Tracey392-1148

18 Dyas Road – Wireless

Barb Collins (Acting)338-2233

Service Desk

East York Civic Centre,
 2nd fl., 850 Coxwell Ave.
 Toronto ON M4C 5R1

Facsimile.....338-2214

Manager

Andy Parnham.....392-7320

Supervisor

Rizwan Kadri.....338-2236

Lalit Sharma338-2153

Vacant.....338-2450

Desktop Services

3rd fl., 18 Dyas Road
 Toronto, ON M3B 1V5

Manager

Maria Loulidakis.....392-1149

Senior Technical Support Specialist

Doug Britten (Acting).....397-9918

Bill Howes.....392-4667

Gina Tracey392-1148

Workgroup Print Management

William Spano392-0251

Enterprise Desktop Management**Supervisor**

Troy Daniel.....338-2381

Supervisors**North District**

Don Ham395-7475

West District

William Spano392-0251

Central District

Rory O'Farrell338-9530

East District

Marc Jeannotte.....338-6622

18 Dyas Road

Keith Wilkinson.....396-5337

City Hall

Markham Einarson338-5713

Metro Hall

Richard Santos (Acting)392-2508