



TORONTO Human Resources

City Manager's Office

The City Manager is the most senior official in the City's administrative structure and is accountable to City Council for the policies and programs delivered by members of the Toronto Public Service. The City Manager is assisted by three Deputy City Managers, one of whom is also the Chief Financial Officer for the City. In addition to the City Manager and the three deputies, the City Manager's Office is comprised of six divisions: Executive Management, Diversity & Human Rights, Human Resources, Internal Audit, Strategic & Corporate Policy and Strategic Communications.

The Human Resources Division develops, implements and monitors corporate policies and partners with corporate and divisional clients in the areas of occupational health and safety including workplace wellness, employee assistance, and return-to-work programs. In partnership with its clients the division is also responsible for recruitment, job evaluation and pay equity; management of HR data and systems; organization development and learning, resources for management and staff and change management; and building collaborative employee and labour relations.

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile - Office of Executive Director.....392-1524

Executive Director
Kerry Pond397-4112
Administrative Assistant
Helen Cipolletta.....392-9098

Employee & Labour Relations

Metro Hall
5th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5046

Director
Robert Reynolds392-5006
Administrative Assistant
Joan Addison392-3631
Senior HR Consultant
Tracey Wallace392-7496

311 Toronto • Affordable Housing • Auditor General's Office • City Clerk's office (non-union) • City Planning • Construction Trades • Economic Development and Culture • Environment & Energy • Equity, Diversity & Human Right Office • Executive Management • Exhibition Place • Facilities Management • Fleet Services • Human Resources • Internal Audit • Legal Services • Major Capital Infrastructure Co-ordination Office • Office of the Chief Corporate Officer • Office of the City Manager • Offices of the DCM's for cluster A & B • Office of the Integrity Commissioner • Office of the Lobbyist Registrar • Office of the Ombudsman • Policy, Planning, Finance & Administration • Real Estate Services • Social Development Finance & Administration • Solid Waste Management Services • Strategic and Corporate Policy • Strategic Communications • Toronto Building • Toronto Office of Partnership • Toronto Public Health • Transportation Services • Waterfront Secretariat

Manager
Jayne Allan392-0617
Senior HR Consultants
Rosanne Rinella.....392-9165
Program Assistants
Chantelle Naredo392-0139
Shivani Seegulam397-7331
Nancy Walton397-5355

Capital Projects Branch • Community Recreation Branch Facilities Operations • Management Services • Parks Branch • Parks, Forestry & Recreation • Parks Planning and Recreation • Policy and Strategic Planning Branch • Reorganization Facilities Operations • Urban Forestry Branch • Work Selection

Manager

John Harris338-8170

Senior HR Consultants

Judy Allan-Nicholls392-0847

Lui Lanzillotta397-9905

Dafni Nistas397-9206

HR Consultant

Joanna Nijmeh392-5012

Program Assistants

Brian Donison392-4996

Gina Parsan-Maharaj392-7498

Accounting Services • Children's Services • City Clerk's Office • Corporate Finance • Finance and Administration • Financial Planning • Information Technology • Mayor's Office • Office of the DCM (for cluster C) and CFO • Office of the Treasurer • Pension, Payroll and Employee Benefits • Purchasing and Materials Management • Revenue Services • Shelter, Support & Housing Administration • Special Projects • Toronto Employment and Social Services • Toronto Water

Manager

Garth Knox392-1874

Senior HR Consultants

Ian Pollack392-6317

Robert Wesley392-9595

HR Consultants

Adriana Castelletto392-2707

Marco De La Rosa397-5256

Christina Espina392-8727

Ashley Tran392-4204

Victoria Wong397-4020

Program Assistants

Yuri Aleshine392-7876

Vanathy Balasuntharam338-3113

HR Clerks

Vincent Hinde395-0413

Community Centres (AOCC's) • Court Services • Toronto Paramedic Services • Engineering & Construction Services • Fire Services • Long Term Care Homes & Services • Municipal Licensing & Services • Office of Emergency Management

Manager

Dymphna Walko-Channan397-7349

Senior HR Consultants

Kathleen Figueroa392-5007

Andy Graham338-3114

Mike Moran392-5029

Suman Seth392-5023

HR Consultants

Elizabeth Kamande-Kinyanjui392-1019

David Skwira392-1520

Helen Squires392-4597

Program Assistants

Stevie Cyrus392-4393

Reena Mendoza392-4997

HR Systems & Management Services

Toronto City Hall

5th fl. W., 100 Queen St. W.

Toronto ON M5H 2N2

Facsimile (Director's Office)696-3689

General392-1524

Director

Bill Taylor392-8635

Administrative Assistant

Iliana Lamce392-3588

Human Resources Management Services

Manager

Mary Kutarna392-8808

Senior HR Consultants

Anne Walsh397-7988

Kyle Wagner338-2104

HR Consultant

Judy Chan392-4809

Vacant392-7589

Program Assistants

Vacant392-5037

Human Resources Information Systems

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....696-4198

Manager

Jo-Ellen Beck392-5011

Program Assistant

Effie Fernandes.....392-9616

Special Projects**E-HR Management Consultants**

Catherine Martino.....392-4820

Glenn Russell392-5357

Argeo Picco338-1281

Senior HR Consultants

Philip Eley397-5461

Amelia Yam395-6410

HR Consultant

Qian Huang338-2330

E-Recruitment Project**E-HR Management Consultant**

Sherrie Manners392-5014

Senior HR Consultants

Alex Lee392-5405

Cathy Wasylshen397-4969

John Skatula392-3933

Business Transformation Consultants

Alex Satchi392-7976

Lola Adeyemi397-5710

Training and HR Systems Support Team**Senior HR Consultant**

Elishia Marler397-5653

HR Consultants

Shannon Duffy.....392-8564

Andrew Tang338-8174

Michael Philip397-0095

Organization & Complement Management Team**HR Lead**

Katarina Brunner392-9090

Senior HR Consultant

Maral Pugliese392-6193

HR Consultant

Edith Eudjuran.....395-6299

HR Associates

Virginie Chan.....392-4673

Heather Hunt392-3850

Ivana Paulova392-4396

Karen Rose392-5403

HR Complement Reporting & Analysis Team**Senior HR Consultant**

Heather Browne.....338-1280

HR Consultants

Lauren Teh.....392-5033

Barinder Kaur395-6759

SAP-HR Production Support Team**Senior HR Consultant**

David England392-3633

HR Consultant

Mowlid Ali392-5008

HR ESS/MSS Team**200 Wellington Street West, 16th Floor**

Facsimile.....395-6754

HR Consultant

Usha Surrao392-9340

Fair Wage Office

Toronto City Hall
18th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Enquiry.....392-7300

Facsimile.....392-0801

Manager

Mark Piplica338-5594

Assistant Fair Wage Officer

Peter Masucci338-5592

Support Assistant C

Mackenna Senkiw338-558

Occupational Health & Safety

Metro Hall
5th floor, 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5203

Director
Alison Anderson392-5028
Administrative Assistant
Gita Sookrit338-1284

Employee Assistance Program (EAP)

St. Lawrence Hall
2nd fl., 157 King St. E.
Toronto ON M5C 1G9

General Enquiry.....392-6633
Facsimile.....696-3675

Manager
Milena MacLean.....392-1531
EAP Counsellors
Lynda Ceresne392-1015
Catherine Coyle.....392-5048
Michele Glatt.....392-6636
Leslie Langdon392-5095
Chris Rodrigues392-6896
Program Assistant
Deborah Wolff-Forcelledo392-6891
HR Clerk
Jolanta Pietraszek392-7472

Employee Health & Rehabilitation

Toronto City Hall
Bsmt. East Tower, 100 Queen St. W.
Toronto ON M5H 2N2

Health Consultation392-7330
Facsimile.....696-4164

Manager
Milena MacLean.....392-1531
Senior HR Consultant
Angela Scenna.....338-5969

HR Consultants
Linda Bayliffe.....392-1151
Christine Bolland.....392-6244
Marc DeCock338-5988
Leslie Fischook.....392-3906
Patricia Geoffrey392-7332
Jasmin Lau.....392-6634
Kim Lenover.....392-6649
Mary Masucci.....338-5973
Priscilla McLellan392-7477
HR Associate
Rose Aleman.....392-7331
Program Assistant
Dayna Lepofsky392-6639

Occupational Health, Safety and Workers' Compensation

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5504

Manager
Cindy O'Brien.....392-5021
Program Assistants
Rosalee Dawkins392-5497
Evelyn Lao392-3919

Workers' Compensation

Senior HR Consultants
Georgia Katsiapis392-5013
Jackie Tassone392-5024

Occupational Health & Safety

Senior HR Consultant
Jenny Ho.....392-5430

Hygiene

Senior HR Consultant
Rosemary Mandatori392-5181

HR Consultant
Mary Ann Gow392-4756

Ergonomics

Senior HR Consultants
Rebecca Estoesta392-3914
Paul White338-2103

HR Consultants
Sue Bracken.....392-5402
Christine Hardy392-5049
Tamiko Matsumoto-Pfeiffer392-5945
Joshua Fick.....392-0663

Occupational Health & Safety/Disability Management

Mayor's Office & Council • Auditor General's Office • City Clerk's Office • Legal Services • City Manager's Office • Accounting Services, Corporate Finance • Court Services • Economic Development & Culture • Executive Management • Facilities Management • Finance & Administration • Financial Planning • Fire Services • Fleet Services • Human Resources • Information & Technology • Internal Audit • Pension, Payroll & Employee Benefits • Purchasing & Materials Management • Real Estate Services • Revenue Services • Special Projects • Strategic & Corporate Policy • Strategic Communications • Toronto Environment Office • Toronto Paramedic Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile - City Hall	392-1524
- North York Civic Centre, 1st fl.	395-6985
- 4330 Dufferin Street 2 nd Floor	397-0165

Manager
Michael Amyotte338-0073

Senior HR Consultants
Melissa Day-McCulloch, 19th Fl MH392-8658
Susan Firman, 4330 Dufferin St.....392-7993
Debbie Hogan-Leonard, 4330 Dufferin ...392-2050

HR Consultants
Joe Aquilino, 4330 Dufferin St.....392-9176
Vicki Cvetanovic397-4028
Rose Tran.....392-3853
Carmine Fisico, 4330 Dufferin St338-3731
Dave Jamieson, NYCC.....397-7758
Frank Mitchell, 4330 Dufferin St 338-9307
Sandy Perry, SCC.....396-5520

Program Assistants
Bernice Chau 4330 Dufferin St.....392-2210
Jeany Munawa, 4330 Dufferin St..... 397-7113
Ashley Tonet.....392-1234

311 Toronto • Affordable Housing Office • Children's Services • Employment & Social Services • Long Term Care Homes and Services Parks, Forestry & Recreation • Social Development, Finance & Administration • Shelter, Support & Housing Administration • Toronto Public Health,

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall	416-696-3701
- Etobicoke Civic Centre	416-696-4154

Manager
Bob Gautreau.....392-5022

Senior HR Consultants
Pennie Addison, ECC.....338-8177
Dave Bowman392-8569
Asif Janmohamed392-4929

HR Consultants
Diana Cerelli.....338-8185
Kat Nourafrouz.....392-4928
Sharmila Munessar392-1024
Shameena Rahoof ECC.....338-8183
Cathy Newell, ECC.....338-8172

HR Associate
Anna Maria Belvedere, ECC.....338-8171

Program Assistants
Akola Lawrence, ECC397-4662
Anthony Duong392-5147
Jaya Khemchandra.....392-8899

City Planning • Engineering and Construction Services • Major Capital Infrastructure Coordination Office • Municipal Licensing & Standards • Office of the Deputy City Manager • Office of Emergency Management • Policy, Planning, Finance & Administration • Solid Waste Management Services • Toronto Building • Toronto Water • Transportation Services

Facsimile - 5th fl., Metro Hall	392-5203
- Scarborough Civic Centre.....	396-5039
- Finch Yard.....	395-0442
- Ellesmere Yard	396-5011

Manager
Dan Gingras392-3756

Senior HR Consultants
Paul Arsenault, Ellesmere Yard.....392-8317
Ali Golbabai392-9831

Karen Spencer, SCC.....	392-9288
HR Consultants	
Debbie Bell.....	392-9159
Ana Duta, SCC.....	392-4330
Elpida Eritsos, SCC.....	396-5204
Jo-Ann Kennedy.....	397-5356
Alan Mercury, Ellesmere Yard.....	396-3202
Lola Reid, SCC.....	396-7383
Karen Scriver, SCC.....	396-2811
Program Assistant	
Anita Staley.....	392-7507

Organization Development , Learning & Workforce Planning

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-1524

Director	
John Schaffter.....	392-3907
Administrative Assistant	
Angela Pelone.....	392-4686

Metro Hall
5th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-3707

Strategic Workforce Planning & Reporting

Manager	
Lawrence Keen.....	338-8127
Program Assistant	
Joshua Botticelli.....	397-9764

Workforce Planning Team

Senior HR Consultants	
Jo-Anne Barnard.....	392-9597
Lorraine Marchione.....	338-8169
Mary Stifani.....	392-9600

Workforce Reporting Team

E-City Management Consultant	
Genevieve Zletni.....	392-4769
Senior HR Consultant	

Jane Siller.....	392-5001
Beth Camposano.....	397-1322
HR Consultants	
Diana Czuchraj.....	338-1283
Bernice Graham.....	397-9916
Ivy Luguya.....	397-1329
HR Associate	
Angelo Vitulli.....	392-1106 / TTY 392-1249

Organization Development

Manager	
Sandra Hughes.....	397-5213
Program Assistant	
Mehvash Iftikhar.....	397-4147
Senior HR Consultants	
Sula De Stefano.....	397-4048
Kevin Smith.....	392-7973
Deb Thivierge.....	392-1231
Judith Tom-Kun.....	392-3851
HR Consultants	
Michelle Yearwood.....	338-3112
Mary Cliff.....	397-5481

Corporate Learning and Leadership Development

Training & Development General Enquiry...392-9091

Manager	
Michelle Poirier.....	397-9802
Program Assistant	
Natalia Nowak.....	392-5756
HR Consultant	
Jill Whelan.....	397-4861
HR Associates	
Chiranjib Das.....	392-5257
Robin Thompson.....	392-0137
Baljinder Badwal.....	392-9045
Atulya Aravinthan.....	397-4941

TPS and Leadership Development Programs

Senior HR Consultants	
James Lam.....	392-6806
Claudia Monostori.....	392-2375
Ky Cotrone.....	392-6295

Program Strategy and Solutions

eHR Management Consultants	
Loraine Nazareth.....	392-1229
Lynn Jiang.....	392-3068
Senior HR Consultant	
Frank Yamson.....	392-5646
eHR Management Consultant	
Jacqueline Hutchinson.....	392-3713

HR Consultant
Tejal Dhillon (TFS, 4330 Dufferin St) ...338-9590

Divisional Rollout, ELI

eCity Management Consultant
Arthur Palaspas392-8819
Senior HR Consultant
Kate Lee338-3371
Senior System Integrator
Roger Signarowski392-5464

Toronto Public Service Learning Centre – TPS Courses

Program Assistant
Pritpal Bains, 157 King St. E.392-1163
HR Clerk
Emily Leath, 157 King St. E.392-8006

Toronto Public Service Learning Centre
St. Lawrence Hall
2nd fl., 157 King St. E.
Toronto ON M5C 1G9

TPS Learning Centre392-7369
Course Application Facsimile392-0135

Learning Kiosks

Toronto Public Service Learning Centre
St. Lawrence Hall
2nd fl., 157 King St. E392-7369
Etobicoke Civic Centre
Main fl., 399 The West Mall..... (in HR office)
Scarborough Civic Centre
Main fl., 150 Borough Dr..... (in HR office)

Strategic Recruitment, Compensation & Employment Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile392-1524

Director
Barbara Shulman392-7987
Administrative Assistant
Mila Batula392-9064

311 Toronto • Mayor's Office • City Council •
Accountability Offices • Auditor General's Office • City
Manager's Office • City Clerk's Office • Deputy City
Manager C • Legal Services • Accounting Services •
Chief Corporate Officer • Corporate Finance •
Executive Management • Facilities Management •
Finance & Administration • Environment &
Energy • Financial Planning • Fleet Services • Human
Resources • Information & Technology • Integrity
Commissioner • Internal Audit • Lobbyist Registrar •
Office of Equity, Diversity and Human Rights •
Ombudsman • Pension, Payroll & Employee Benefits •
Purchasing & Materials Management • Real Estate
Services • Revenue Services • Strategic & Corporate
Policy • Strategic Communications • Treasurer

Metro Hall
9th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 9th fl.392-9926

Manager

Ross Milliken392-3589

Senior HR Consultants

Rhonda Britton338-3093
Valerie Franzoi, NYCC392-8771
Karen Campbell, MH 2nd fl.392-7329
Eileen Lockhart392-1760
Brad Salavich392-5020

HR Consultants

Lisa Carmosino392-4676
Stephanie Hanna392-4741
Nidah Hussain397-4052
Nicole Mertz395-6375
Marisha Mitchell397-4094
Cindy O'Reilly, NYCC397-4023
Vanessa Richards, NYCC338-7597
Ayoola Scott397-9149
Jennifer Winders MH 2nd fl.392-0393

Program Assistants

Katerina Kourakos392-9092
Safiya Patel392-6407
Manpreet Sandal, MH 4th fl395-1296
Samantha Singh, MH 2nd fl338-7794
Manuel Valino,395-6369
Sofia Vrantsidis, NYCC338-7785

Talent Hiring Solutions

Corporate Recruitment Services & Programs

HR Consultants

Kerri Forfar392-6437
Summun Jafri392-9336
Serena Kudchadkar397-4027

Program Assistants	
Mina Liggió, NYCC.....	392-9289
Gateway Employment & Partnership Initiatives	
Senior HR Consultant	
Jennifer Targonsky	397-4092
HR Consultant	
Liz Freedman.....	397-0164

I & T Recruitment Project**Metro Hall, 15th floor**

HR Consultants	
Shirley Gaudon.....	338-2029
Khrystyna Mamay	338-2027
Liz Nichol.....	338-2039
HR Associate	
Ana Maria Arceo	338-3115
Program Assistant	
Stephen Foerster	397-5468

**Affordable Housing Office • Children's Services •
Deputy City Manager A • Employment & Social
Services • Toronto Office of Partnerships • Toronto
Public Health • Shelter, Support & Housing
Administration**

East York Civic Centre
2nd fl., 850 Coxwell Ave.
Toronto ON M4C 5R1

Facsimile - East York Civic Centre	397-4865
- 277 Victoria St.	392-1230
- Metro Hall, 4th fl.....	696-3772
- Metro Hall, 9 th fl.....	392-9926

Manager

 Anthi Bittner.....397-9814

Senior HR Consultants

 Paul Chiappetta, 277 Victoria St.392-7195
 Louisa Merdzan, MH 9th fl

 Sabeha Shivji

HR Consultants

 Sana Abidi, MH 9th fl.....397-4856
 Jay Buttery, 277 Victoria St.392-7994
 Stephanie Dimitroff, 277 Victoria

 Kalli Papa, 277 Victoria St

 Teresa Samlal

 Helen Sotiropoulos, MH 9th fl

HR Associate

 Sara Lem

Program Assistants

 Safiya Ali.....392-4743

 Randa Azzam, 277 Victoria

 Sharron Luna, MH 9th fl.....397-4176

 Rosemin Pirbhai, 277 Victoria St.....392-6822

Staffing Infrastructure Support Team**Metro Hall, 4th floor****Senior HR Consultants**

 Sue Chan

 Gladys Richards

Program Assistant

 Nicole Thomas.....338-1018

Parks, Forestry & Recreation • Deputy City Manager B**• Major Capital Infrastructure Coordination Office •****Policy, Planning, Finance & Administration • Solid****Waste Management Services • Toronto Environment****Office • Toronto Water • Transportation Services****Metro Hall**

18th fl., 55 John St.

Toronto ON M5V 3C6

Facsimile - Metro Hall, 18th fl.	392-9299
MH XMedius	696-3767
- Etobicoke Civic Centre	338-8133
ECC Xmedius	696-3764

Manager

 Stacey Aquilina.....397-4148

Senior HR Consultants

 Tetiana Bendiua, ECC

 Corinna Forbes

HR Consultants

 Donna Cobran ECC.....392-1443

 Marcelle Couture ECC

 Heba Enain, ECC

 Heather Ferris, ECC

 Dilini Jayasinghe, ECC

 Sheril Malcolm

 Sandra McLure, ECC

 Alexia Pinelis

 Natalie Reddick

 Monika Sikorski, ECC.....392-1797

 Chaka Simmons.....392-4730

 Andrea Thorbourne, ECC

HR Associates

 Stephanie Correia, ECC..... 397-4144

 Anita Reynolds, ECC

 Gwendoline Williams

Program Assistants

 Kerry Ann Benjamin, ECC.....392-9582

 Zaina Berri.....338-2078

 George Dian, ECC

 Jennifer Dorsett, ECC.....392-9301

 Anthony Gob

 Adrienne Kerson, ECC

 Sandhya O'Connor.....392-6717

 Delia White

Association of Community Centres • City Planning • Court Services • Economic Development & Culture • Fire Services • Long-Term Care Homes & Services • Municipal Licensing & Standards • Social Development, Finance & Administration • Engineering & Construction Services • Toronto Building • Toronto Paramedic Services

Metro Hall
4th fl. 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 4 th fl.....	392-9975
-North York Civic Centre	395-6985

Manager

Janice David392-8382

Senior HR Consultants

Mark De Benedictis.....392-5043

Jessie Menna, NYCC.....395-6979

HR Consultants

Alison Biese, 338-3694

Michelle D'Souza, NYCC.....395-6959

Monica Edwards, NYCC.....392-8827

Sanaz Hemati.....392-9172

Stephanie Lam, NYCC.....392-2373

Ray Lin.....392-5597

Baljinder Rahul.....397-4022

Melanie Simpson, NYCC.....397-7483

Vanessa Violin.....395-6956

HR Associates

Karen Ball.....392-5579

Sana Mirza, NYCC.....392-3126

Program Assistants

Selina Altieri.....392-0136

Keenda Cadogan, NYCC.....392-2247

Ashley Keaney395-6980

Gayle Nakagawa.....392-1809

Heidi Niu, NYCC395-6961

Compensation

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....	392-4411
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Manager

Alexandra England392-5017

Senior HR Consultants

Ann Marcon.....392-5035

Holly Moshiri392-5009

Lauren Musson392-3635

HR Consultants

Himali Sharma.....392-5038

Nadia Litman395-6421

HR Associate

Vacant.....

Eric Nelson.....392-5034

Navneet Samra397-0823