



### Children's Services Division

- Committed to Children
- Supportive of Families
- Building Community Capacity

Children's Services is designated as the City's "child care service system manager" under provincial legislation and as such has responsibility for planning and managing a broad range of child care services. These child care services include fee subsidy, wage subsidy, family resource centres, special needs resourcing and summer day camps. In addition to its service management responsibilities for child care, the Children's Services Division also directly operates 58 child care sites.

The Children's Services Division also has lead responsibility for supporting the City's broader children's strategy by managing special projects, initiatives and events such as the Toronto Report Card on Children.

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....	392-5437
Toronto Early Learning & Child Care.....	392-3317
Toronto Home Child Care.....	392-3326
Facsimile.....	392-4576

General Manager  
Elaine Baxter-Trahair .....392-8134

Administrative Assistant  
Carmela Reyes.....392-8128

Consultant Policy Planning & Projects  
Suzanne Field .....397-5082

Children's Services Consultant  
Dena Warman.....397-1447

Project Director, Human Services Integration  
Melissa Armstrong .....397-0867

## Strategic Business & Financial Services

Strategic, Business and Financial Services is made up of the following units: Budget & Financial Services, Information and Technology Services, People Services and Education and Strategic Business Services. The section provides a division-wide strategic and support function which includes setting priorities, project management, supporting the division's business, budget, human resource, training, information and technology requirements.

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile.....	392-4576
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Director  
Shanley McNamee.....392-8284

## Business Support

Manager  
Birgit Maxseiner .....392-8544

Administrative Support  
Vacant.....392-8298

Coordinator, Training & Development  
Tobie Mathew ..... 338-8429

Coordinator, People Services  
Michael Buensuceso .....392-4852  
Sharon Lundy-Ling .....392-3193  
Janet Kwok.....392-3297  
Aylar Demian (Acting).....397-0995

Health & Safety Officer  
Shannon Monaghan .....338-7499

## Budget & Finance

Manager  
Andres Hachard .....392-3757

Budget Co-ordinators  
Bahareh Djavadi .....397-7352  
Ranil Mendis .....392-8607  
Jennifer Agbanti (Acting).....397-5085  
Christine Watson-Taylor .....392-5671

## Information Technology & Business Transformation

Metro Hall  
27<sup>th</sup> floor, 55 John Street  
Toronto ON M5V 3C6

### Manager

Bonita See.....392-4132

### Senior System Integrators

Avraham Jacobs .....392-5869

Rod Silva .....392-9399

Shawn Huang .....392-3182

Steve Dunets.....392-9215

Louella Pires.....397-4694

### Children's Services Consultant

Maria Cordeiro .....397-1516

### Business Analysts

Indejit Rai .....392-5127

David McAfee .....397-0989

Ellen Chen .....392-4643

Ian Boodhai .....392-4693

Michael Kakzanov.....392-4593

Van Bui .....392-3039

Charis Chui.....397-0079

Larry Kline .....392-0216

Anna Liscio (Acting)..... 397-4985

Olutobi Akinwumi.....392-0824

Ali Abughoush .....397-0080

Antonietta Priolo (Acting).....397-0996

### Senior Systems Administrator

Antonio Hon .....397-4516

Computer Help Desk .....397-5555

## Strategic Management Services

### Consultant

Ashraf Ghonaim .....392-8558

### System Integrator 1

Laurence Evelyn.....397-0999

## Service System Planning & Policy Development

Service System Planning and Policy Development is responsible for overall planning, evaluation and monitoring of an integrated child care system through the Children's Services Service Plan, research and policy development. The section assesses the level of quality of child care and provides a public rating scale for parents, and provides divisional oversight on internal business practices ensuring processes are effective and efficient.

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile..... 392-4576

### Director

Karen Gray ..... 397-1465

### Administrative Support

Vacant..... 392-3594

Geoff Davies..... 392-3328

## Program & Policy Development

### Manager

Lorraine McLeod..... 397-7605

### Children's Services Consultants

Ann Pagnin ..... 392-4670

David Lee ..... 397-4517

Nuala Meagher ..... 397-5602

### Policy Development Officers

Brendon Goodmurphy ..... 397-1754

Cynthia Grundmann ..... 392-0597

Cris Renna ..... 397-4676

Tamara Augsten.....397-1269

### Business Analyst

Anatolii Gorovyi..... 338-1799

### Research Analysts

Lily Chung..... 392-5631

Ina Balsys ..... 392-8132

## Risk Management & Accountability

### Manager

Trish Horrigan ..... 392-6625

### Client Liaison Consultant

Shelley McKeen-Weaver..... 397-1262

### Quality Assurance & Risk Management Analysts

Brad Boucher ..... 392-3319

Nilanthi Kanakasekere (Acting) .....392-9132

Shadi Madi..... 338-3641

### Quality Assurance & Risk Management Assessors

Matthew Moore ..... 392-5126

Vira Parisi ..... 397-1148

## Quality & Capacity Building

10<sup>th</sup> floor, 325 Milner Avenue  
Toronto ON M1B 5N1

### Manager

Anne Hepditch..... 392-3929

### Coordinator, Training & Development

Patti Rowland ..... 397-1165

## Asset Management

Program Manager	
Nino Dodaro .....	392-3341
Project Managers	
Gail O'Donnell .....	397-5086
Corina Ghimbasan .....	397-1492
Elsa Chow .....	392-4297
Facilities Supervisors	
Nad Milokovic .....	392-5870
Colin Sam .....	392-7403

## District Operations

District Operations assist clients to access quality child care in the City of Toronto and determine eligibility for subsidized child care. The section works with child care operators to ensure the quality and financial viability of child care programs that have a service contract with the City and ensures compliance with standards as outlined in the City's Operating Criteria.

### East District

9<sup>th</sup> floor, 325 Milner Avenue  
Toronto ON M1B 5N1

General Enquiry .....	392-5437
Facsimile .....	397-0240

District Director	
Lynn Connolly, MH 10 <sup>th</sup> fl .....	392-5625
Program Manager	
George Serkhanian, MH 10 <sup>th</sup> flr .....	397-0072
District Supervisor	
Christina Lynn Willis .....	397-7945
Children's Services Consultants	
Angela Robertson .....	397-7953
Mirjana Silva (Acting) .....	397-7961
Krisiya Arumuganathan .....	397-1748
Maureen Bailey .....	397-0238
Budget Coordinator	
Marnie McDonell .....	392-8119

## North District

Unit 4, 1118 Finch Ave. W.  
Toronto ON M3J 3J4

General Enquiry .....	392-5437
Facsimile .....	392-3450

District Director	
Faye Jose, MH 10 <sup>th</sup> fl .....	397-7361
District Supervisor	
Rosa Defina (Acting) .....	392-3774
Children's Services Consultants	
Marta Catucci .....	392-5867
Eve-Anne Tremblay .....	392-3321
Darlene Thompson .....	392-3322
Ryan Vender .....	397-1258
Kelly O'Gorman .....	397-7606
Susie Gifford .....	392-5676
Budget Coordinator	
Adelina Caputi (Acting) .....	397-1266

## Contract & Financial Management

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Manager, Financial Review of Service Providers	
Noel Levesque .....	397-5497
Budget Coordinators	
Pedros Chinchinian .....	397-5521
Emily Wu .....	397-7360

## South District

Metro Hall  
214 Wellington Street West, Ground Floor  
Toronto ON M5V 3C6

General Enquiry .....	392-5437
Facsimile .....	397-1456

District Director	
Karen Wilson, MH 10 <sup>th</sup> fl .....	392-3997
District Supervisor	
Diana Rossi-Zepeda (Acting) .....	397-1464
Children's Services Consultants	
Arynne Wright .....	397-1677
Sandy Msthios .....	397-7388
Ann Marie Schiraldi .....	392-9028
Mary Peddie .....	397-1449
Michele Lovelock .....	392-4221
Anne Farrell .....	392-8171

Budget Coordinator  
Irene Ruelos (Acting) .....397-0482

**Special Services**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile.....392-4227

Manager  
Nancy HENDY .....392-3593  
Centralized Special Needs Supervisor  
Cindy Stamoulakatos.....397-9732  
Special Needs Supervisors  
Marissa Tapangco (East/North).....338-7560  
Stephanie Moroni (West/South) .....392-5865

**West District**

11<sup>th</sup> fl., 1243 Islington Ave.  
Toronto ON M8X 1Y9

General Enquiry.....392-5437  
Facsimile.....392-3968

District Director  
Therese Damaso, MH 10<sup>th</sup> fl .....392-5339  
District Supervisor  
Michelle Noel .....392-5624  
Children's Services Consultants  
Patricia Hunt.....392-5619  
Sandy Couto-Green .....392-3587  
Deborah Jackson.....392-3975  
Cassie Patriquin.....397-1448  
Filomena Furtado .....392-6298  
Budget Coordinator  
Patricia Macleod (Acting) .....392-3744

**Application & Inquiry**

York Civic Centre  
Lower Level, 2700 Eglinton Ave. W.  
Toronto ON M6M 1V1

General Enquiry.....392-5437  
Facsimile.....392-3347

Supervisor  
Helen Schaeffer.....392-3318

**Child Care Funding Model Project & Provincial Wage Enhancement**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Manager, Financial Review of Service Providers  
Sharon Lam .....392-4220  
Program Manager  
Nicole Warner ..... 392-8619  
Children's Services Consultant  
Anne McLuskie (East)..... 397-4316  
Sue Johnston (South) ..... 397-4317  
Tara Rowe (West/North) ..... 397-4638  
Wilma Morrison (North) ..... 397-4318  
Budget Coordinators  
Helen Pampo ..... 397-7356  
Sanjay Chitapain ..... 397-5516  
Lucy Poon ..... 397-4315

**Centralized Consultants**

Karen Guthrie ..... 397-5178

**Toronto Early Learning & Child Care Services**

Toronto Early Learning & Child Care Services provides early learning and care services to approximately 3,000 children and their families on a daily basis through 52 licensed early learning and child care centres and the Toronto Home Child Care Agency which provides care through over 150 licensed home child care providers.

Metro Hall  
10<sup>th</sup> floor, 55 John St  
Toronto ON M5V 3C6

Facsimile..... 397-1680

Director  
Anne Longair ..... 392-5868  
Administrative Supervisor  
Eden Distajo ..... 397-1295  
Administrative Support  
Danielle Hutchinson ..... 392-3317  
Program Managers  
Anna-Christina Carlson ..... 392-3337  
Sandra McDooling..... 397-1267  
Nancy Roscoe ..... 397-1270

Dawn Cassar .....	392-3323
Roberta Rosales-Obieta .....	392-3361
Budget Coordinator	
Alison Curtis .....	392-3198
Dietary Services Supervisor	
Hilarion Mitchell .....	392-4783
Food Production Co-ordinator	
Lucy Gemmiti .....	392-5340

### Toronto Home Child Care

Unit 4, 1118 Finch Avenue W.  
Toronto ON M3J 3J4

General Enquiry .....	392-3326
Facsimile .....	392-3450

Supervisor	
Sylvia Frisz .....	392-5628

### Early Learning & Child Care Centres

Albion Rd.	
1545 Albion Rd .....	392-5083
Alexandra Park	
75 Augusta Sq .....	392-5515
Ancaster	
45 Ancaster Rd .....	392-5064
Ancaster Satellite	
44 Ancaster Rd .....	392-5576
Berner Trail	
120 Berner Trail .....	392-6273
Birchmount	
365 Bay Mills Blvd .....	392-2294
Blake St.	
84 Blake St .....	392-5055
Blake St. Satellite	
21 Boulton Ave .....	392-3012
Brahms	
5 Brahms Ave .....	392-6262
Canadiana Court	
20 Gordonridge Place .....	392-5698
Capri	
7 Capri Rd .....	392-4399
Centenary/Seven Oaks	
9 Neilson Rd .....	392-4750
Chester Le	
201 Chester Le Blvd .....	338-0715
City Kids	
34 Bathurst St .....	392-0932
Cole Street	
10 Cole St .....	392-5866
Coxwell	
1631 Queen St. E., 2 <sup>nd</sup> fl .....	392-5076
Danforth	
1125 Danforth Ave .....	392-5070

Davenport	
1900 Davenport Rd .....	392-5066
Davisville	
41 Millwood Rd .....	392-5694
Edgeley	
405 Driftwood Ave .....	392-6271
Emery	
3395 Weston Rd .....	392-3370
Falstaff	
10 Falstaff Ave .....	392-5688
Firgrove	
4 Cane Grassway .....	392-5683
Firgrove Satellite	
270 Firgrove Cres .....	392-6259
Flemingdon	
29 St. Dennis Dr .....	392-3170
Galloway	
4299 Kingston Rd .....	392-5229
Gilder	
31 Gilder Dr .....	392-5696
Gilder Satellite	
47 Gilder Dr .....	392-3743
Glen Rd.	
443 Bloor St E .....	392-5059
Greenholme-Albion	
10 Jamestown Cres .....	392-2875
Hollis	
1 Hollis St .....	392-5686
Jesse Ketchum	
7 Berryman St .....	392-5061
Jesse Ketchum Satellite	
61 Davenport Road .....	392-5061
Kipling	
2233 Kipling Ave .....	397-9961
Lawrence Ave East	
3847 Lawrence Ave. E .....	392-5692
Malvern	
1321 Neilson Rd .....	392-3766
Marguerite Butt	
3197 Lake Shore Blvd. W .....	392-4652
Metro Hall Child Care	
55 John St .....	397-5170
Northminster	
255 Finch Ave. W .....	392-5690
O'Connor	
1386 Victoria Park Ave .....	392-6545
O'Connor Satellite	
1665 O'Connor Dr .....	392-5632
Parkside	
401 Cedarvale Ave .....	392-3910
Rawlinson	
40 Earncliffe Rd .....	392-5068
Regent Park	
40 Regent St. ....	392-5513
Rowntree	
2765 Islington Ave .....	392-5089
Shoreham Schoolage	
31 Shoreham Dr .....	392-8599

Thomas Berry	
3495 Lake Shore Blvd. W .....	392-5080
Trimbee Infant	
30 Denarda St. ....	392-3705
Warden Woods	
76 Firvalley Crt .....	392-5078
Warden Woods Satellite	
644 Warden Ave.....	392-5042
Willowridge	
30 Earldown Dr. ....	392-5086
Woodbine	
700 Milverton Blvd .....	392-2257