Children’s Services Division

- Committed to Children
- Supportive of Families
- Building Community Capacity

Children’s Services is designated as the City’s “child care service system manager” under provincial legislation and as such has responsibility for planning and managing a broad range of child care services. These child care services include fee subsidy, wage subsidy, family resource centres, special needs resourcing and summer day camps. In addition to its service management responsibilities for child care, the Children’s Services Division also directly operates 58 child care sites.

The Children’s Services Division also has lead responsibility for supporting the City’s broader children’s strategy by managing special projects, initiatives and events such as the Toronto Report Card on Children.

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

General Enquiry ............................................ 392-5437
Directly Operated Child Care ....................... 392-3317
Toronto Home Child Care ............................ 392-3326
Facsimile....................................................... 392-4576

General Manager
Elaine Baxter-Trahair ............................ 392-8134
Administrative Assistant
Carmela Reyes ....................................... 392-8128
Policy Development Officer
Barbara Jordan ................................. 397-1447
Project Director, Human Services Integration
Melissa Armstrong............................... 397-0867

Strategic Business & Financial Services

Strategic, Business and Financial Services is made up of the following units: Budget & Financial Services, Information and Technology Services, People Services and Education and Strategic Business Services. The section provides a division-wide strategic and support function which includes setting priorities, project management, supporting the division's business, budget, human resource, training, information and technology requirements.
Information & Technology
Metro Hall
27th floor, 55 John Street
Toronto ON M5V 3C6

Manager
Bonita See.............................................. 392-4132

Senior System Integrators
Avraham Jacobs .................................... 392-5869
Rod Silva ............................................... 392-9399
Shawn Huang ........................................ 392-3182
Steve Dunets .......................................... 392-9215
Louella Pires .......................................... 397-4694

Business Analysts
Indejit Rai .............................................. 392-4297
Guadalupe Sanchez ............................... 338-1196
David McAfee ....................................... 397-0989
Ellen Chen ............................................. 392-4643
Ian Boodhai ........................................... 392-4693
Michael Kakzanov ................................. 392-4593
Van Bui ................................................. 392-3039
Ali Abughoush ....................................... 397-0080
Charis Chui ............................................ 397-0079
Larry Kline ............................................ 392-0216

Senior Systems Administrator
Antonio Hon .......................................... 397-4516

Computer Help Desk ................................. 397-5555

Strategic Management Services

Consultant
Ashraf Ghonaim ...................................... 392-8558

Business Intelligence Consultant
Roman Yusfin ......................................... 338-1625

System Integrator 1
Laurence Evelyn ...................................... 397-0999

Facsimile..................................................... 392-4576

Director
Karen Gray ............................................. 397-1465

Administrative Support
Didi Diermentzidou ................................ 392-3594
Bernetta Jones-Gill ................................. 392-8297

Program & Policy Development

Manager
Lorraine McLeod ..................................... 397-7605

Children’s Services Consultants
David Lee .............................................. 397-4517
Ann Pagnin ............................................ 392-4670
Nuala Meagher ....................................... 397-5602

Policy Development Officers
Brendon Goodmurphy ............................. 397-1754
Cynthia Grundmann ................................ 392-0597
Emma Feltes .......................................... 397-4676
Ellen Tate ................................................ 392-9794

Business Analyst
Anatoli Gorovyi ....................................... 397-0989

Risk Management & Quality Assurance

Manager
Trish Horrigan ....................................... 392-6625

Client Liaison Consultant
Shelley McKeen-Weaver ........................... 397-1262

Quality Assurance Consultant
Anne Hepditch ....................................... 392-3929

Quality Assurance & Risk Management Analysts
Collin Hollis .......................................... 392-3319
Shadi Maddi (parental leave) .................... 338-3641

Asset Management

Program Manager
Justin Lewis .......................................... 392-3341

Project Managers
Gail O’Donnell ....................................... 397-5086
Corina Ghimbasan .................................. 397-1492

Facilities Supervisors
John Doolittle ........................................ 392-5870
Nino Dodaro .......................................... 392-7403

Service System Planning & Policy Development

Service System Planning and Policy Development is responsible for overall planning, evaluation and monitoring of an integrated child care system through the Children's Services Service Plan, research and policy development. The section assesses the level of quality of child care and provides a public rating scale for parents, and provides divisional oversight on internal business practices ensuring processes are effective and efficient.

Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6
District Operations

District Operations assist clients to access quality child care in the City of Toronto and determine eligibility for subsidized child care. The section works with child care operators to ensure the quality and financial viability of child care programs that have a service contract with the City and ensures compliance with standards as outlined in the City’s Operating Criteria.

East District
9th floor, 325 Milner Avenue
Toronto ON M1B 5N1

<table>
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<tr>
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District Director
Lynn Connolly (Acting), MH 10th fl ....392-5625
Program Manager
George Serkhanian, MH 10th flr ........397-0072
District Supervisor
Christina Lynn Willis ....................397-7945
Children’s Services Consultants
Anne McLuskie ..........................397-7953
Tania Kostovski .........................397-7961
Trish Hunt .............................397-1748
Wilma Morrison .........................397-0238
Nicole Warner ..........................392-8169
Special Needs Supervisor
Marissa Tapangco .......................338-7560
Budget Coordinator
Chris Green (Acting) ...................392-8119

Contract & Financial Management
Metro Hall
10th fl., 55 John St.
Toronto ON M5V 3C6

Manager, Financial Review of Service Providers
Sharon Lam .............................392-4220
Noel Levesque ..........................397-5497

Budget Coordinators
Helen Pampo ............................397-7356
Emily Wu ...............................397-7360

North District
Unit 4, 1118 Finch Ave. W.
Toronto ON M3J 3J4

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District Director
Faye Jose, MH 10th fl ..................397-7361
District Supervisor
Diana Rossi-Zepeda (Acting) ..........392-3774
Children’s Services Consultants
Marta Catucci ..........................392-5867
Angela Robertson ........................392-3322
Darlene Thompson .....................392-3321
Ryan Vender ............................392-1258
Kelly O’Gorman ........................397-7606
Susie Gifford ..........................392-5676
Special Needs Supervisor
Stephanie Moroni (Acting) ............392-4349
Budget Coordinator
Marnie McDonell (Acting) .............397-1266

South District
Metro Hall
214 Wellington Street West, Ground Floor
Toronto ON M5V 3C6

<table>
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</table>

District Director
Karen Wilson, MH 10th fl ............392-3997
District Supervisor
Michelle Button ........................397-1464
Children’s Services Consultants
Karen Guthrie ..........................397-1677
Sandy Misthios ........................397-7388
Amy Van Camp ..........................392-9028
Mary Peddie ............................397-1449
Sue Johnston ...........................392-4221
Anne Farrell ...........................392-8171
Special Needs Supervisor
Louise Cohen ...........................392-5865
Budget Coordinator
Nilanthi Kanakasekere .................397-0482
Children’s Services

Child Care Funding Model Project
Project Director
   Adrienne Beke, MH 10th fl. 392-5339

Special Services
Metro Hall
10th fl., 55 John St.
Toronto ON  M5V 3C6

   Facsimile.......................... 392-4227

Manager
   Dick Winters........................... 392-3593

West District
11th fl., 1243 Islington Ave.
Toronto ON  M8X 1Y9

   General Enquiry.......................... 392-5437
   Facsimile.......................... 392-3968

District Director
   Jill Harvey (Acting), MH 10th fl. 392-5339
District Supervisor
   Susan Olsen (Acting)................. 392-5624
Children’s Services Consultants
   Tara Rowe ........................................ 392-6298
   Cassie Patriquin ......................... 392-5619
   Sandy Couto-Green ..................... 392-3587
   Deborah Jackson ....................... 392-3975
   Filomena Furtado ...................... 397-1448
Special Needs Supervisor
   Cindy Stamoulakatos .................. 392-6176
Budget Coordinator
   Toni Priolo (Acting).................... 392-3744

Application & Enquiry
York Civic Centre
Lower Level, 2700 Eglinton Ave. W.
Toronto ON  M6M 1V1

   General Enquiry............................. 392-5437
   Facsimile............................. 397-7968

   Supervisor
   Helen Schaeffer ......................... 392-3318

Toronto Early Learning & Child Care Services
Toronto Early Learning & Child Care Services provides early learning and care services to approximately 3,000 children and their families on a daily basis through 52 licensed early learning and child care centres and the Toronto Home Child Care Agency which provides care through over 150 licensed home child care providers.

Metro Hall
10th floor, 55 John St
Toronto ON  M5V 3C6

   Facsimile.......................... 397-1680

Director
   Anne Longair ......................... 392-5868
Administrative Supervisor
   Eden Distajo ......................... 397-1295
Administrative Support
   Marianne Barnett .................... 392-3317
Program Managers
   Anne MacIver ......................... 392-3361
   Anna-Christina Carlson ............. 392-3337
   Sandra McDooling .................... 397-1267
   Nancy Roscoe ......................... 397-1270
   Dawn Cassar (Acting) ............... 392-3323
Budget Coordinator
   Alison Curtis ......................... 392-3198
Dietary Services Supervisor
   Hilarion Mitchell ..................... 392-4783
Food Production Co-ordinator
   Lucy Gemmiti (Acting) .............. 392-5340

Toronto Home Child Care
Unit 4, 1118 Finch Avenue W.
Toronto ON  M3J 3J4

   General Enquiry.......................... 392-3326
   Facsimile.......................... 392-3450

   East Region Supervisor
   Sylvia Frisz ......................... 392-5628
   West Region Supervisor
   Kathy Coffey ......................... 392-3333

January 2015  All numbers are (416) area code unless otherwise specified.  311 Toronto
## Child Care Centres

<table>
<thead>
<tr>
<th>Centre</th>
<th>Address</th>
<th>Telephone</th>
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<tbody>
<tr>
<td>Albion Rd.</td>
<td>1545 Albion Rd</td>
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<td>Alexandra Park</td>
<td>75 Augusta Sq</td>
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<td>Ancaster</td>
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<td>Ancaster Satellite</td>
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<tr>
<td>Berner Trail</td>
<td>120 Berner Trail</td>
<td>392-6273</td>
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<tr>
<td>Birchmount</td>
<td>365 Bay Mills Blvd</td>
<td>392-2294</td>
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<td>Blake St.</td>
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<td>21 Boultrie Ave</td>
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<td>Brahms</td>
<td>5 Brahms Ave</td>
<td>392-6262</td>
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<tr>
<td>Canadiana Court</td>
<td>20 Gordonridge Place</td>
<td>392-5698</td>
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<tr>
<td>Capri</td>
<td>7 Capri Rd</td>
<td>392-4399</td>
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<td>Centenary/Seven Oaks</td>
<td>9 Neilson Rd</td>
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<tr>
<td>Chester Le</td>
<td>201 Chester Le Blvd</td>
<td>338-0715</td>
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<td>City Kids</td>
<td>34 Bathurst St</td>
<td>392-0932</td>
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<tr>
<td>Cole Street</td>
<td>10 Cole St</td>
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<tr>
<td>Coxwell</td>
<td>1631 Queen St. E., 2nd fl.</td>
<td>392-5076</td>
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<td>Danforth</td>
<td>1125 Danforth Ave</td>
<td>392-5070</td>
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<td>Davenport</td>
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<td>Davisville</td>
<td>41 Millwood Rd</td>
<td>392-5694</td>
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<td>Edgeley</td>
<td>405 Driftwood Ave</td>
<td>392-6271</td>
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<td>Falstaff</td>
<td>10 Falstaff Ave</td>
<td>392-5688</td>
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<tr>
<td>Firgrove</td>
<td>4 Cane Grassway</td>
<td>392-5683</td>
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<td>270 Firgrove Cres</td>
<td>392-6259</td>
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<td>Flemingdon</td>
<td>29 St. Dennis Dr</td>
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<td>Greenholme Satellite</td>
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<td>Hollis</td>
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<td>7 Berryman St</td>
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<td>Lawrence Ave East</td>
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<td>392-5692</td>
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<td>Malvern</td>
<td>1321 Neilson Rd</td>
<td>392-3766</td>
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<tr>
<td>Marguerite Butt</td>
<td>3197 Lake Shore Blvd. W</td>
<td>392-4652</td>
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<tr>
<td>Metro Hall Child Care</td>
<td>55 John St</td>
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<tr>
<td>Northminster</td>
<td>255 Finch Ave. W</td>
<td>392-5690</td>
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<tr>
<td>O’Connor</td>
<td>1386 Victoria Park Ave</td>
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<td>O’Connor School Age Satellite</td>
<td>1665 O’Connor Dr</td>
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<tr>
<td>Parkside</td>
<td>401 Cedarvale Ave</td>
<td>392-3910</td>
</tr>
<tr>
<td>Rawlinson</td>
<td>40 Earnscliffe Rd</td>
<td>392-5068</td>
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<td>Regent Park</td>
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<td>Rowntree</td>
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<td>Shoreham Satellite</td>
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<td>Thomas Berry</td>
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<tr>
<td>Trimbee</td>
<td>30 Denarda St</td>
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<tr>
<td>Warden Woods</td>
<td>76 Firvalley Crt</td>
<td>392-5078</td>
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<td>644 Warden Ave</td>
<td>392-5042</td>
</tr>
<tr>
<td>Willowridge</td>
<td>30 Earldown Dr</td>
<td>392-5086</td>
</tr>
<tr>
<td>Woodbine</td>
<td>700 Milverton Blvd</td>
<td>392-2257</td>
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